

# Our Locations

Golden Valley Medical-Clinton  
1602 N.2nd  
Clinton, MO 64735  
660-885-8171  
888-225-6903 (toll free)

Golden Valley Medical-Warsaw  
1771 Commercial  
Warsaw, MO 65355  
660-438-5193

Golden Valley Medical-Windsor  
100 S. Tebo  
Windsor, MO 65360  
660-647-2147

## Additional Phone Numbers:

Credit Department	660-890-8458
Blue Cross Blue Shield	660-890-8433
Medicare	660-890-8005
Commercial Insurance	660-890-8432
Medicaid	660-890-8434
MC+	660-890-8435

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[www.gvmh.org](http://www.gvmh.org)

## Mission

To provide quality health  
and wellness services.

## Vision

To make a positive difference  
in the health and wellness  
of each life we touch.

## Values

Quality  
Compassion  
Professionalism  
Excellence  
Accountability



[www.gvmh.org](http://www.gvmh.org)

November 2009

## Specialty Services

# Physician Clinics Patient Guide



Laboratory-Radiology

## Our Clinics

Thank you for choosing our facilities for your healthcare needs. We have healthcare providers in the areas of Family Practice, Family Practice with Obstetrics, Internal Medicine, Obstetrics/Gynecology, General Surgery, Orthopedic Surgery, Ophthalmology, ENT, Podiatry, Neurology and Psychiatry.

For your convenience, we have clinics located in Clinton, Warsaw and Windsor.

### Hospital Care

The clinics are part of Golden Valley Memorial Healthcare. Patients are referred/admitted to Golden Valley Memorial Hospital in Clinton for in-patient as well as for various out-patient services.

### Extended Services

Golden Valley Medical-Clinton  
Evening hours:  
Monday 5:00-7:00 p.m.

Golden Valley Medical-Warsaw  
Saturday hours:  
9:00 a.m.-5:00 p.m.

Walk-In Clinic hours:  
Monday-Friday 8 a.m.-5:00 p.m.  
(No appointment needed)

Golden Valley Medical-Windsor  
Same day appointments

## Ancillary Services

A variety of laboratory testing, digital radiology (PACS), and EKG testing is available. Nerve conduction studies, ultrasound and orthotics are available at the Clinton location. Bone density testing is available in Clinton and Warsaw. Screening mammography is available at the Warsaw location Monday through Wednesday.

Most lab tests are performed at our clinic facilities; however, it is necessary to send some tests to an outside reference laboratory. Services are provider based and billed as an out-patient service through Golden Valley Memorial Healthcare. You will receive a separate billing statement for these services. If your insurance policy requires the use of a particular reference laboratory, it is important that you inform us at the time of the service.

### Obstetrical Care

Babies are delivered at Golden Valley Memorial Hospital's Birthing Center. Family Practice physicians who provide obstetrical care are Dr. Amber Campbell, Dr. Timothy Gabbert, Dr. Drew Smith, and Dr. Mark Snell. Dr. Ken Holt specializes in Obstetrics/Gynecology (OB/GYN).

### Payment

#### • Insurance

Our clinics accept Medicare, Medicaid, MC+ and a variety of other commercial insurances. Please check with your insurance provider for specific information. Your services will be filed with your insurance company as a courtesy, and payment will be expected after insurance has paid the claim and a billing statement is sent.

#### • Private Pay

Uninsured, private pay patients will be expected to pay a deposit at the time of service. Any remaining balance or balance for other service can be billed with the remaining balance due at the time the billing statement is sent.

#### • Financial Assistance

Golden Valley Memorial Healthcare offers financial assistance to residents of Henry County and adjacent counties. If you need financial assistance, please let us know so we can further assist you.

### Immunization Records

Immunization records are an important part of any medical record. Please provide a copy of up-to-date immunization records for children. We need flu, pneumonia, and tetanus records for adults.

### Cancellation Policy

Our automated appointment reminder system will call to remind you of your upcoming appointment. We realize that there are times when an appointment may need to be cancelled or changed. Please call prior to your appointment to cancel.

### Healthcare Treatment Directives

If you have a directive that expresses your wishes for healthcare treatment in the event that you are not able to do so for yourself, please provide us with a copy to ensure your wishes are fulfilled.