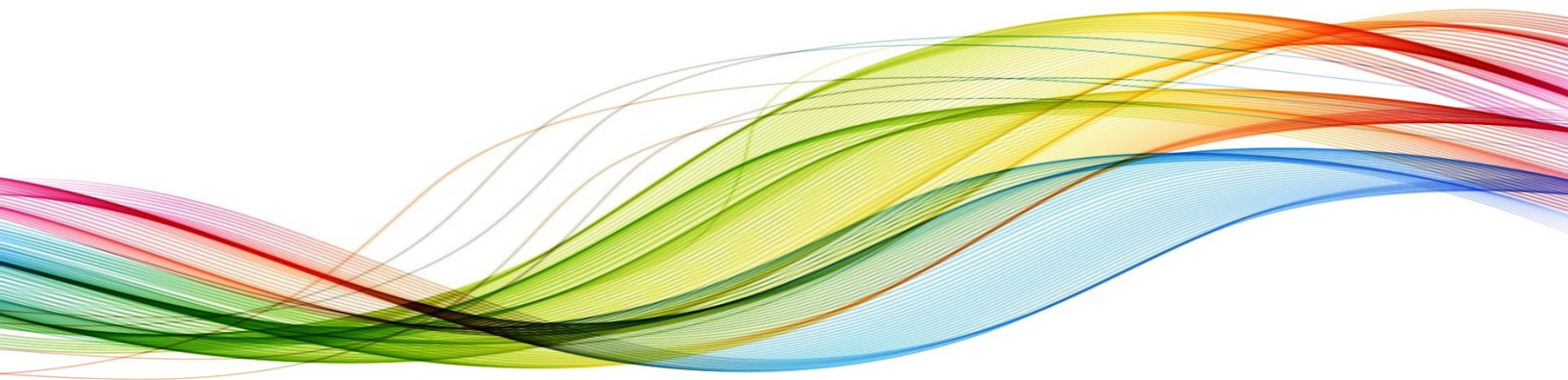




**Community Health Needs Assessment**  
**Golden Valley Memorial Healthcare in partnership with**  
**Compass Health Network & Henry County Health Center**  
**Henry and Benton Counties, MO**

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**December 2019**

VVV Consultants LLC  
Olathe, KS

# Community Health Needs Assessment

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# I. Executive Summary

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# I. Executive Summary

## Golden Valley Memorial Healthcare (Primary Service Area) - 2019 Community Health Needs Assessment (CHNA)

Creating healthy communities requires a high level of mutual understanding and collaboration among community leaders. The development of this assessment brings together community health leaders and providers, along with the residents, to research and prioritize county health needs and document community health delivery success. This health assessment will serve as the foundation for community health improvement efforts for the next three years.

GVMH, Compass Health Network, and Henry County Health Center (Henry and Benton Counties, MO) previous CHNA was completed in 2016. (Note: The Patient Protection and Affordable Care Act (ACA) require not-for-profit hospitals to conduct a CHNA every three years and adopt an implementation strategy to meet the needs identified by the CHNA). Wave #3 CRMC (Primary Service Area) CHNA assessment began August 2019 and was facilitated / created by VVV Consultants, LLC (Olathe, KS) staff under the direction of Vince Vandehaar, MBA.

**Important community CHNA Benefits** for both the local hospital and the health department, are as follows: 1) Increases knowledge of community health needs and resources 2) Creates common understanding of the priorities of the community’s health needs 3) Enhances relationships and mutual understanding between and among stakeholders 4) Provides a basis upon which community stakeholders can make decisions about how they can contribute to improving the health of the community 5) Provides rationale for current and potential funders to support efforts to improve the health of the community 6) Creates opportunities for collaboration in delivery of services to the community and 7) Provides guidance to the hospital and local health department for how they can align their services and community benefit programs to best meet needs, and 8) fulfills Hospital “Mission” to deliver quality health care.

### a) County Health Area of Future Focus

**Henry and Benton Co, MO: Town Hall - “Community Health Improvements Needs”**

2019 CHNA Health Priorities				
Henry and Benton County, MO				
CHNA Wave #3 Town Hall - Oct 15, 2019				
GVMH, Compass Health and HCHC PSA (43 Attendees, 143 Total Votes)				
#	Community Health Needs to Change and/or Improve	Votes	%	Accum
1	Mental Health School focused (Diagnosis, Treatment, Aftercare) / Suicides	26	18.2%	18.2%
2	Economic Development	24	16.8%	35.0%
3	Drugs (Opioids, Meth, Heroin, Marijuana)	21	14.7%	49.7%
4	Psychiatric Unit - Inpatient	14	9.8%	59.4%
5	Obesity (Nutrition / Exercise) / Food Insecurity	14	9.8%	69.2%
6	Poor Health Insurance (Lack of Coverage)	7	4.9%	74.1%
7	Housing (Safe and Affordable)	7	4.9%	79.0%
	<b>Total Votes:</b>	<b>143</b>	<b>100.0%</b>	
Other Items receiving votes: Awareness of Services, Transportation, Broad Band Services, Safe Child Care, Urgent Care (Subtilized), Abuse / Violence, Senior Health, Community Apathy towards Health, Smoking / Vaping (Mom's), Access to Walking Trails, and Sensitivity Training.				

## b) Town Hall CHNA Findings: Areas of Strengths

### Henry and Benton Co, MO: Town Hall - "Community Health Areas of Strengths"

Henry and Benton County "Community Health Strengths"			
#	Topic	#	Topic
1	Availability / Extended Hours	7	GVMH and Compass are major employers
2	Community Activities	8	Mental Health offerings
3	Community Collaboration	9	Opportunities for Healthcare Careers
4	Crisis Intervention Team	10	Provider to Patient Ratio
5	Drug Recovery Court	11	School Health / Nurses
6	Good Healthcare Perceptions	12	Specialized Service Offerings

### Key CHNA Wave#3 Secondary Research Conclusions are as follows:

**MISSOURI HEALTH RANKINGS:** According to the 2019 Robert Wood Johnson County Health Rankings, Henry County, MO Average was ranked 95<sup>th</sup> in Health Outcomes, 54<sup>th</sup> in Health Factors, and 26<sup>th</sup> in Physical Environmental Quality out of the 115 Counties, while Benton County, MO Average was ranked 90<sup>th</sup> in Health Outcomes, 86<sup>th</sup> in Health Factors and 67<sup>th</sup> in Physical Environment.

**TAB 1.** Henry County's population is 21,718 (based on 2017), with a population per square mile (based on 2010) of 32 persons. Benton County's population is 19,074 with a population per square mile of 27 persons. Six percent (6.1%) and four percent (4.4%) of the population is under the age of 5 and 24% is over 65 years old. Hispanic or Latinos make up 2.1-2.4% of the population and there are 1.8-2.5% of Henry and Benton County citizens that speak a language other than English at home. Children in single parent households make up 28-37% and 84% are living in the same house as one year ago. There are 2,368 and 2,177 Veterans living in Henry and Benton Counties.

**TAB 2.** The per capita income in Henry County is \$24,371 and Benton County is \$20,163, while 16-17.2% of the population is in poverty. There is a severe housing problem of 76-85% and an unemployment rate of 4.2-5.2%. Food insecurity is 15%, and limited access to a store (healthy foods) is 5% in Benton County, but at 14% in Henry County. Thirty-one percent (31%) to 40% of Henry and Benton County citizens have a long commute.

**TAB 3.** Children eligible for a free or reduced-price lunch is 80% and 84.5% of students graduate high school while 11.6% of students get their bachelor's degree or higher in Benton County. Henry County has 87.9% of students that graduate high school and 15.9% that get their bachelor's degree or higher.

**TAB 4.** The percent of births where prenatal care started in the first trimester is 73.3-76.2%. Forty-two (42.3-43.9%) of births in Henry and Benton Counties occur to unmarried women. Births where mothers have smoked during the pregnancy is at 28% and the percent of babies that were born prematurely is about 9%.

**TAB 5.** There is one primary care physician per 1,440 people in Henry County and one per 3,770 people in Benton County. Seventy-two percent (72-74%) of patients gave their hospital a rating of 9 or 10 out of 10 and there are 67-68% of patients who reported Yes, They Would Definitely Recommend the Hospital.

**TAB 6.** Medicare population getting treated for depression in Henry and Benton County is 17-18.5%. There are 4.6 days out of the year that are considered poor mental health days. The age-adjusted suicide mortality rate per 100,000 is 18.8-20 in Henry and Benton County.

**TAB 7.** Thirty-four percent (31-34%) of adults in Henry and Benton Counties are obese (based on 2019), with 27% of the population physically inactive. Fourteen percent (14-16%) of adults drink excessively and 22% smoke. The rate per 100,000 sexually transmitted diseases is lower than the comparative norm (262.2 and 166). Hypertension (51.4% and 52.3%), Hyperlipidemia (32.6% and 43.1%), COPD (15.8% and 16.7%), and Cancer (6.6% and 8%) risk are all higher than the competitive norm

**TAB 8.** The adult uninsured rate for Henry County is 12% and 14% for Benton County.

**TAB 9.** The life expectancy rate in Henry and Benton County is 74 for Males and 78 for Females. Alcohol-impaired driving deaths for Henry County is 21% and 29% for Benton County.

**TAB 10.** Fifty-one percent (51%) of Henry County has access to exercise opportunities and 39% monitor diabetes. Thirty percent (30%) of Benton County has access to exercise opportunities and 43% monitor diabetes. Thirty-three percent (33-35%) of women in Henry and Benton County get annual mammography screenings.

**Key 2019 Community Feedback Conclusions: Stakeholder feedback from residents, community leaders and providers (N=381) provided the following community insights via an online perception survey:**

- Using a Likert scale, 63.3% of Henry and Benton County stakeholders would rate the overall quality of healthcare delivery in their community as either Very Good or Good.
- Henry and Benton County stakeholders are satisfied with the following services: Dentists, Eye Doctors, Home Health, Hospice, Inpatient Services, Outpatient Services, Pharmacy, Physician Clinics and School Nurses.
- When considering past CHNA needs: Drug Abuse, Awareness of Mental Health specialty services, Improve quality of Nursing Homes, Economic Development, and Emergency Department came up.

CHNA Wave #3 - Year 2019		Henry & Benton Counties MO (N=381)			
Past CHNAs health needs identified		Ongoing Problem			Pressing
#	Topic	Votes	%	Trend	RANK
1	Drug Abuse	225	81.8%		1
2	Awareness of Mental Health specialty services	167	60.7%		2
3	Improve quality of Nursing Homes	151	54.9%		3
4	Obesity	132	48.0%		6
5	Emergency Department	121	44.0%		5
6	Economic Development	108	39.3%		4
7	Healthcare Transportation	108	39.3%		8
8	Urgent Care Services	94	34.2%		7
9	Services for Autistic Children and Adults	91	33.1%		12
10	Smoking	88	32.0%		10
11	Visiting Specialists	77	28.0%		9
12	Oral Surgeon Services	75	27.3%		14
13	Increase # of Dentists who take Medicaid	72	26.2%		11
14	Encourage Parental Guidance	70	25.5%		13
15	Expand Community Wellness Education	66	24.0%		15
16	Pediatric Care Services	40	14.6%		16

# II. Methodology

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## II. Methodology

### a) CHNA Scope and Purpose

The federal Patient Protection and Affordable Care Act (ACA) requires that each registered 501(c)3 hospital conduct a Community Health Needs Assessment (CHNA) at least once every three years and adopt a strategy to meet community health needs. Any hospital that has filed a 990 is required to conduct a CHNA. IRS Notice 2011-52 was released in late fall of 2011 to give notice and request comments.

#### **JOB #1: Meet/Report IRS 990 Required Documentation**

1. A description of the community served by the facility and how the community was determined;
2. A description of the process and methods used to conduct the CHNA;
3. The identity of any and all organizations with which the organization collaborated and third parties that it engaged to assist with the CHNA;
4. A description of how the organization considered the input of persons representing the community (e.g., through meetings, focus groups, interviews, etc.), who those persons are, and their qualifications;
5. A prioritized description of all of the community needs identified by the CHNA and an explanation of the process and criteria used in prioritizing such needs; and
6. A description of the existing health care facilities and other resources within the community available to meet the needs identified through the CHNA.

Section 501(r) provides that a CHNA must take into account input from persons who represent the broad interests of the community served by the hospital facility, including individuals with special knowledge of or expertise in public health. Under the Notice, the persons consulted must also include: Government agencies with current information relevant to the health needs of the community and representatives or members in the community who are medically underserved, low-income, minority populations, and populations with chronic disease needs. In addition, a hospital organization may seek input from other individuals and organizations located in or serving the hospital facility's defined community (e.g., health care consumer advocates, academic experts, private businesses, health insurance and managed care organizations, etc.).

#### **JOB #2: Making a CHNA Widely Available to the Public**

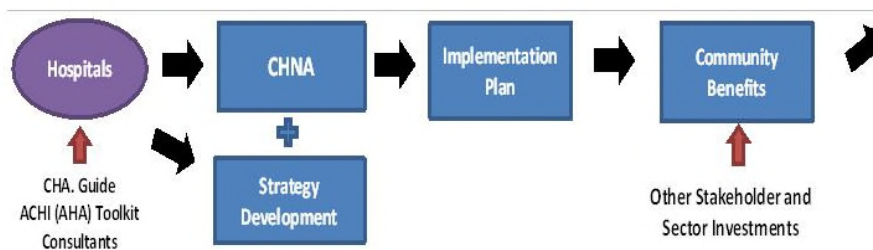
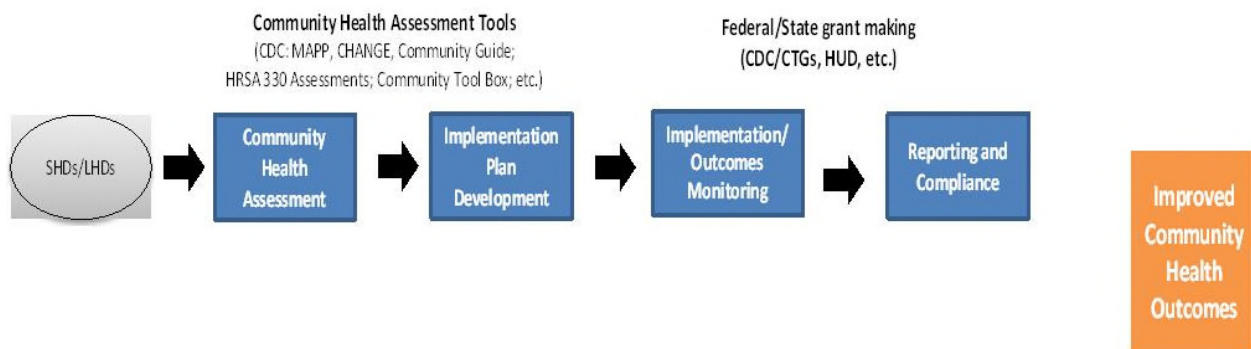
The Notice provides that a CHNA will be considered to be "conducted" in the taxable year that the written report of the CHNA findings is made widely available to the public. The Notice also indicates that the IRS intends to pattern its rules for **making a CHNA "widely available to the public"** after the rules currently in effect for Form 990. Accordingly, an organization would make a **facility's written report** widely available by posting the final report on its website either in the form of (1) the report itself, in a readily accessible format or (2) a link to another organization's website, along with instructions for accessing the report on that website. *The Notice clarifies that an organization must post the CHNA for each facility until the date on which its subsequent CHNA for that facility is posted.*



### **JOB #3: Adopt an Implementation Strategy by Hospital**

Section 501(r) requires a hospital organization to adopt an implementation strategy to meet the needs identified through each CHNA. The Notice defines an “implementation strategy” as a written plan that addresses each of the needs identified in a CHNA by either (1) describing how the facility plans to meet the health need or (2) identifying the health need as one that the facility does not intend to meet and explaining why the facility does not intend to meet it. A hospital organization may develop an implementation strategy in collaboration with other organizations, which must be identified in the implementation strategy. As with the CHNA, a hospital organization that operates multiple hospital facilities must have a separate written implementation strategy for each of its facilities.

Great emphasis has been given to work hand-in-hand with leaders from hospitals, the state health department and the local health department. A common approach has been adopted to create the CHNA, leading to aligned implementation plans and community reporting.



## **IRS Notice 2011-52 Overview**

### Notice and Request for Comments Regarding the Community Health Needs Assessment Requirements for Tax-exempt Hospitals

#### **Applicability of CHNA Requirements to “Hospital Organizations”**

The CHNA requirements apply to “hospital organizations,” which are defined in Section 501(r) to include (1) organizations that operate one or more state-licensed hospital facilities, and (2) any other organization that the Treasury Secretary determines is providing hospital care as its principal function or basis for exemption.

#### **How and When to Conduct a CHNA**

Under Section 501(r), a hospital organization is required to conduct a CHNA for each of its hospital facilities once every three taxable years. ***The CHNA must take into account input from persons representing the community served by the hospital facility and must be made widely available to the public. The CHNA requirements are effective for taxable years beginning after March 23, 2012.*** As a result, a hospital organization with a June 30 fiscal year end must conduct an initial CHNA for each of its hospital facilities by June 30, 2013, either during the fiscal year ending June 30, 2013 or during either of the two previous fiscal years.

#### **Determining the Community Served**

A CHNA must identify and assess the health needs of the **community served** by the hospital facility. Although the Notice suggests that geographic location should be the primary basis for defining the community served, it provides that the organization may also take into account the target populations served by the facility (e.g., children, women, or the aged) and/or the facility’s principal functions (e.g., specialty area or targeted disease). *A hospital organization, however, will not be permitted to define the community served in a way that would effectively circumvent the CHNA requirements (e.g., by excluding medically underserved populations, low-income persons, minority groups, or those with chronic disease needs).*

#### **Persons Representing the Community Served**

Section 501(r) provides that a CHNA must take into account input from **persons who represent the broad interests of the community** served by the hospital facility, including individuals with special knowledge of or expertise in public health. Under the Notice, the persons consulted must also include: (1) government agencies with current information relevant to the health needs of the community and (2) representatives or members of medically underserved, low-income, and minority populations, and populations with chronic disease needs, in the community. In addition, a hospital organization may seek input from other individuals and organizations located in or serving the hospital facility’s defined community (e.g., health care consumer advocates, academic experts, private businesses, health insurance and managed care organizations, etc).

## Required Documentation

The Notice provides that a hospital organization will be required to separately document the CHNA for each of its hospital facilities in a **written report** that includes the following information: 1) a description of the community served by the facility and how the community was determined; 2) a description of the process and methods used to conduct the CHNA; 3) the identity of any and all organizations with which the organization collaborated and third parties that it engaged to assist with the CHNA; 4) a description of how the organization considered the input of persons representing the community (e.g., through meetings, focus groups, interviews, etc.), who those persons are, and their qualifications; 5) a prioritized description of all of the community needs identified by the CHNA and an explanation of the process and criteria used in prioritizing such needs; and 6) a description of the existing health care facilities and other resources within the community available to meet the needs identified through the CHNA.

## Making a CHNA Widely Available to the Public

The Notice provides that a CHNA will be considered to be “conducted” in the taxable year that the written report of the CHNA findings is made **widely available to the public**. The Notice also indicates that the IRS intends to pattern its rules for making a CHNA “widely available to the public” after the rules currently in effect for Forms 990. *Accordingly, an organization would make a facility’s written report widely available by posting on its website either (1) the report itself, in a readily accessible format, or (2) a link to another organization’s website, along with instructions for accessing the report on that website. The Notice clarifies that an organization must post the CHNA for each facility until the date on which its subsequent CHNA for that facility is posted.*

## How and When to Adopt an Implementation Strategy

Section 501(r) requires a hospital organization to adopt an implementation strategy to meet the needs identified through each CHNA. **The Notice defines an “implementation strategy” as a written plan that addresses each of the needs identified in a CHNA by either (1) describing how the facility plans to meet the health need, or (2) identifying the health need as one that the facility does not intend to meet and explaining why the facility does not intend to meet it.** A hospital organization may develop an implementation strategy in collaboration with other organizations, which must be identified in the implementation strategy. As with the CHNA, a hospital organization that operates multiple hospital facilities must have a separate written implementation strategy for each of its facilities.

Under the Notice, an implementation strategy is considered to be “adopted” on the date the strategy is approved by the organization’s board of directors or by a committee of the board or other parties legally authorized by the board to act on its behalf. Further, the formal adoption of the implementation strategy must occur by the end of the same taxable year in which the written report of the CHNA findings was made available to the public. For hospital organizations with a June 30 fiscal year end, that effectively means that the organization must complete and appropriately post its first CHNA no later than its fiscal year ending June 30, 2013, and formally adopt a related implementation strategy by the end of the same tax year. *This final requirement may come as a surprise to many charitable hospitals, considering Section 501(r) contains no deadline for the adoption of the implementation strategy.*

# Public Health Criteria:

## **Domain 1: Conduct and disseminate assessments focused on population health status and public health issues facing the community.**

Domain 1 focuses on the assessment of the health of the population in the jurisdiction served by the health department. The domain includes: systematic monitoring of health status; collection, analysis, and dissemination of data; use of data to inform public health policies, processes, and interventions; and participation in a process for the development of a shared, comprehensive health assessment of the community.

### **DOMAIN 1 includes 4 STANDARDS:**

- **Standard 1.1** - Participate in or Conduct a Collaborative Process Resulting in a Comprehensive Community Health Assessment
- **Standard 1.2** - Collect and Maintain Reliable, Comparable, and Valid Data That Provide Information on Conditions of Public Health Importance and on the Health Status of the Population
- **Standard 1.3** - Analyze Public Health Data to Identify Trends in Health Problems, Environmental Public Health Hazards, and Social and Economic Factors That Affect the Public's Health
- **Standard 1.4** - Provide and Use the Results of Health Data Analysis to Develop Recommendations Regarding Public Health Policy, Processes, Programs, or Interventions

### **Required CHNA Planning Process Requirements:**

- a. Participation by a wide range of community partners.
- b. Data / information provided to participants in CHNA planning process.
- c. Evidence of community / stakeholder discussions to identify issues & themes. Community definition of a "healthy community" included along with list of issues.
- d. Community assets & resources identified.
- e. A description of CHNA process used to set priority health issues.

### **Seven Steps of Public Health Department Accreditation (PHAB):**

1. Pre-Application
2. Application
3. Document Selection and Submission
4. Site Visit
5. Accreditation Decision
6. Reports
7. Reaccreditation

## II. Methodology

### b) Local Collaborating CHNA Parties

Working together to improve community health takes collaboration. Listed below is an in-depth profile of the local hospital, health department and health center CHNA partners:

#### **Golden Valley Memorial Healthcare**

**1600 N. 2nd St., Clinton, MO 64735**

**Phone: (660) 885-5511**

**CEO: Craig Thompson**

**About Us:** Golden Valley Memorial Healthcare (GVMH) is a leading not-for-profit, healthcare organization with a 56-bed hospital, 24/7 emergency department, home health services, hospice services, rehabilitation and wellness services and physician and outpatient clinics in Clinton. We also have multi-specialty physician clinics in Osceola, Warsaw and Windsor. GVMH has more than 60 providers, 11 specialty areas, 850 employees and cares for approximately 1,000 people per day.

We are recognized as one of the best in the nation for our food service, home health services, safety, specialty clinics and state-of-the art medical equipment. Our expert team is dedicated to providing exceptional quality healthcare with friendliness and compassion.

**Mission:** To provide exceptional healthcare with friendliness and compassion.

**Vision:** Great people committed to innovative healthcare; recognized by our families, friends and neighbors as the provider and employer of choice.

#### **Values:**

**QUALITY** Golden Valley Memorial Healthcare (GVMH) is committed to providing exceptional care and services.

**PROFESSIONALISM** GVMH is a learning organization that maintains a competent, qualified and progressive staff.

**ACCOUNTABILITY** GVMH is committed to its responsibility to the community and the cost effective utilization of resources and financial soundness.

**COMPASSION** GVMH is a caring organization, valuing human dignity and quality of life.

**EXCELLENCE** GVMH is committed to providing an exceptional healthcare experience.

Please note that key operating priorities embodied in our updated mission, vision and values include:

- Our organizational commitment to the provision of exceptional care and services.
- Our commitment to providing care and service with friendliness and compassion.
- Our commitment to maintain a competent, qualified and progressive staff.
- The importance of fiscal responsibility and efforts to cost-effectively utilize resources and to maintain financial soundness.

Our updated mission, vision and values statements continue to provide a framework of operating priorities that help to guide and shape the behavior of everyone at GVMH on a day-to-day basis.

We have much to be proud of at GVMH. Together, we truly do provide exceptional health and wellness services with friendliness and compassion.

### **Services Directory:**

- 2 East - Surgical Unit/3 West - Medical Unit
- Birthing Center
- Botox
- Cancer Center
- Cardiac and Pulmonary Services
- Diabetes Education
- Diagnostic Imaging
- Emergency Services
- Endoscopy
- Food & Nutrition Services
- Home Services
- Hospice
- Intensive Care Unit
- Laboratory
- Medical Care Unit
- Patient & Staff Education
- Pediatrics
- Psychiatry
- Rehabilitation & Wellness
- Respiratory Therapy & EKG
- Sleep Lab
- Social Services
- Surgery
- Teleneonatology
- Teleneurology
- Urology
- Vascular Access
- Wound & Ostomy Clinic

## **Henry County Health Center**

**1800 Community Dr, Clinton, MO 64735**

**Phone: (660) 885-8193**

**Administrator: Peggy Bowles**

### **What is public health?**

Public Health is a sophisticated science for identifying and dealing with real or potential health threats to the community. Public Health's primary focus is to improve the health of communities, to prevent disease from occurring, and to save lives. HCHC does this through:

- Assessing and promoting health and safety through training and self-assessment
- Prevents or minimizes the occurrence of diseases and injuries through immunizations, community education, and nursing services
- Plans, prepares and responds to natural or man-made disasters
- Enforces public health laws and regulations

**Mission:** To protect the health and promote the wellness of the community

**Compass Health Network:** Co-locating service organizations in the same building makes it easier to work together to improve the overall health of individuals and families in Henry County.

### **Services:**

- **WIC** (M-F 8am to 4:30pm – Mon  
Evenings by Apt until 6:00pm)
  - Breastfeeding
  - Windsor Clinic
  - Lead Testing
- **Nursing Services**
  - Flu Shots
  - Immunizations
  - STI / HIV Testing
  - TB Testing
- **Community Programs**
  - Car Seat Program
  - Safe Cribs Program
  - Daycare Provider Education
  - CPR / First Aid
  - Vital Records
  - Emergency Preparedness
  - Distracted Driving
- **Environmental**
  - Food Handler Cards
  - Food Permits
  - Food and Septic Training
  - Regulations

## **Compass Health Network**

**1800 Community Dr, Clinton, MO 64735**

**Phone: (844) 853-8937**

**President / CEO: Tim Swinfard**

**About:** Compass Health Network is a nonprofit health care organization that provides a full continuum of behavioral health services and supports as well as primary and dental health services throughout Missouri. Our roots trace back to 1974 when we first began strategizing ways to increase access to behavioral health care in Missouri. Since then, two leaders in the mental health field in Missouri, Jerry Osborne, founder of Pathways Community Health, and Karl Wilson, founder of Crider Health Center, worked tirelessly to build a complete continuum of behavioral health, substance use disorder, primary care, and dental services for those most in need. As those organizations merged in 2014 to include Royal Oaks Hospital, a state-of-the-art inpatient behavioral health facility, today's Compass Health Network is poised to help its customers achieve full, productive, healthy lives.

Compass Health Network takes a person-centered, integrated approach to caring for our customers. This health care model focuses on treating the whole person and is a collaboration of care involving the individual customer, personal providers and, when appropriate, family members. Our efficient, effective services are enhanced by data and technology to ensure customers receive evidence-based care delivered in the right way, at the right time, and in the right place.

**Our Mission:** Inspire Hope. Promote Wellness.

**Our Vision:** Full, Productive, Healthy Lives for Everyone

**Crider Health Center:** Crider Health Center, part of the Compass Health network, is committed to caring for its customers and their overall well-being as well as that of their families. Crider Health Center believes in a wrap-around philosophy.

In order to accomplish this approach, Crider Health Center forms partnerships in the community with other local agencies and governmental entities to not only take care of physical and behavioral health needs, but to also ensure that people have adequate and healthy nourishment, housing, and the skills that they need to achieve their fullest potential. By treating the whole person rather than just the symptoms of their illness, individuals are empowered to live full, productive, healthy lives.

Since 1979, Crider Health Center has been serving the behavioral health needs of Franklin, Lincoln, Warren, and St. Charles Counties. This is accomplished through a number of services including counseling, psychiatry, community support, crisis services and prevention services. The organization was initially developed to serve the increasing need for community behavioral health services in the four-county area.

In 2006, the Board of Directors voted to expand its services to include Primary Health Care and Dental Services. Crider Health Center merged with Pathways Community Health and Royal Oaks Hospital in October 2014 to form Compass Health. Together, these nonprofit organizations provide a full continuum of health care services including primary, behavioral and dental throughout Missouri and Louisiana with a focus on treating the whole person.



**Royal Oaks Hospital:** Royal Oaks Hospital, part of the Compass Health network, is a leader in the field of behavioral health care. Our experts are committed to providing the highest quality of care to our patients. Royal Oaks Hospital believes in the health and wellbeing of our patients, and it shows in the kind of care they receive.

There are dedicated, caring staff waiting to assist you at Royal Oaks Hospital. We have a long history helping men, women, children and families through the recovery process and on their way to a more fulfilling life. In October 2014, Royal Oaks Hospital, Pathways Community Health and Crider Health Center merged to form Compass Health. Together, these nonprofit organizations provide a full continuum of health care services including primary, behavioral and dental throughout Missouri and Louisiana with a focus on treating the whole person.

**Services:** Compass Health takes a “person centered, integrated approach” to your care that focuses on treating the whole person. It is a collaboration between individual patients, their personal providers, and when appropriate, their family. It is a true team approach that assists the person/family with learning techniques to help them manage their own illnesses and also focuses on ways to prevent the onset of illnesses. Efficient and effective care is enhanced by data and technology to assure that patients receive the care they need when and where they need it. Care is delivered in a culturally and linguistically appropriate manner.

- Community Based Behavioral Health Services and Support
- Crisis Services
- Dental
- Developmental Disabilities Support
- Family Medicine / Primary Care
- Outpatient Behavioral Health
- Pharmacy
- Residential Treatment
- Substance Use Disorders / Alcohol and Drug Treatment

## II. Methodology

### b) Collaborating CHNA Parties Continued

#### Consultant Qualifications



#### VVV Consultants LLC

Company Profile: 601 N. Mahaffie, Olathe, KS 66061 (913) 302-7264

**Vince Vandehaar MBA, Principal Consultant & Adjunct** (913) 302-7264

[VVV@VandehaarMarketing.com](mailto:VVV@VandehaarMarketing.com)

Vince provides professional business consulting services to help healthcare organizations with business strategy, research and development. Specifically, Vince facilitates strategic planning, creates proven marketing plans/tactics, prepares IRS aligned community health needs assessments and conducts both qualitative and quantitative market research studies.

Vince started his consulting firm (VVV Consultants LLC) on 1/1/2009, after working for Saint Luke's Health System of Kansas City for 16 years. (Note: Saint Luke's Hospital of KC, SLHS's largest hospital, won the Malcolm Baldrige National Quality Award in March of 2003). Prior to his experience at Saint Luke's, Vince worked in the payor and insurance industry for Blue Cross and Blue Shield of Kansas City; Tillinghast, a Tower's Perrin Actuarial Consulting Firm; and Lutheran Mutual Life Insurance Company.

Vince also is an Adjunct Professor teaching BA, MBA & MHA classes part time 20% of his time at Avila, Rockhurst and/or Webster University (Strategic Planning, Marketing, MHA Capstone, Marketing Research, Sales & Social Media classes) and consults the remainder of his time.

Vince is a Malcolm Baldrige coach and a professional focus group moderator. He is actively involved in the national Society for Healthcare Strategy & Market Development (SHSMD), KHA/MHA Marketing Associations, KC Employee Benefit Professional Association, Healthcare Executives Kansas City, the American Marketing Association KC Chapter and is a SG2 advocate.

#### **Collaborating Support:**

Tessa Taylor BBA BA - VVV Consultants LLC

Lead Consultant

## II. Methodology

### c) CHNA and Town Hall Research Process

Wave #3 Community Health Needs Assessment (CHNA) process began in August 2019 for Golden Valley Memorial Healthcare, Compass Health Network, and Henry County Health Center (Henry and Benton County, MO) to meet IRS CHNA requirements.

In August, a meeting was called by GVMH, Compass and HCHC to review CHNA collaborative options. Note: VVV Consultants LLC from Olathe, KS was asked to facilitate this discussion with the following agenda: VVV CHNA experience, review CHNA requirements (regulations) and discuss CHNA steps/options to meet IRS requirements and to discuss next steps. Outcomes from discussion led to GVMH, Compass and HCHC requesting VVV Consultants LLC to complete a CHNA IRS aligned comprehensive report.

#### VVV CHNA Deliverables:

- Document Hospital Primary Service Area - meets the 80-20 Patient Origin Rule.
- Uncover / document basic secondary research county health data, organized by 10 tabs.
- Conduct / report CHNA Community Check-in Feedback Findings (primary research).
- Conduct a Town Hall meeting to discuss with community secondary & primary data findings leading to determining (prioritizing) county health needs.
- Prepare & publish CHNA report which meets ACA requirements.

To ensure proper PSA Town Hall representation (that meets the 80-20 Patient Origin Rule), a patient origin three-year summary was generated documenting patient draw by zips as seen below:

<b>Golden Valley Memorial Healthcare - Clinton, MO</b>							
<b>Define Primary Service Area</b>							
#	County	3Yr Total	%	ACCUM	YR 2018	YR 2017	YR 2016
	<b>OVERALL</b>	<b>7,081</b>	<b>100%</b>		<b>2,532</b>	<b>2,284</b>	<b>2,265</b>
1	Henry, MO	3,911	55.2%	55.2%	1,380	1,252	1,279
2	Benton, MO	1,488	21.0%	76.2%	537	494	457
3	St. Clair, MO	757	10.7%	86.9%	247	250	260
4	Bates, MO	234	3.3%	90.2%	99	70	65
5	Johnson, MO	218	3.1%	93.3%	80	77	61
6	Cass, MO	142	2.0%	95.3%	59	39	44
<b>Source: MHA PO Reports - Inpatient Origin by County</b>							

Specific CHNA roles, responsibility and project timelines are documented by the following calendar.

## CHNA Wave #3 for Henry and Benton Counties, MO on behalf of Golden Valley Memorial Hospital, Henry County Health Center and Compass Health Network

### Option C - Project Timeline and Roles 2019

Step	Date (Start-Finish)	Lead	Task
1	3/28/2019	VVV	Sent VVV quote for review.
2	4/18/2019	Hosp	Select CHNA Option A/B/C. Approve and sign VVV CHNA quote.
3	8/12/2019	VVV	Hold Kickoff call. Send out REQCommInvite Excel file. Hospital to fill in PSA stakeholders names, addresses and emails.
4	8/12/2019	VVV	Request client to send MHA PO101, PO103 and TOT223 PO Reports for FFY 16, 17 and 18. In addition, request three year historical PSA IP/OP/ER/Clinic patient origin file (Use ZipPSA_3yrPOOrigin.xls).
5	On or before 8/23/2019	VVV	Prepare CHNA Wave #3 stakeholder feedback online link. Send text link for hospital review.
6	On or before 8/23/2019	VVV / Hosp	Prepare and send out PR story to local media announcing upcoming CHNA work. Hospital to place.
7	On or before 8/23/2019	VVV / Hosp	Prepare Email request to Roster Stakeholders announcing online CHNA Wave #3 feedback. BCC email from Hospital Administration.
8	By 9/4/2019	VVV	Launch and conduct online survey to stakeholders. Hospital Admin will e-mail announcement to participate to all stakeholders. (Survey to end October 4th, 2019)
9	Sept-Oct	VVV	Assemble and complete secondary research. Find and populate 10 TABS. Create Town Hall PowerPoint for presentation.
10	On or before 9/30/2019	Hosp	Prepare and send out community Town Hall invite letter and place local ad.
11	On or before 10/1/2019	VVV / Hosp	Prepare and send out PR story to local media announcing upcoming Town Hall. VVV will mock up PR release to media sources.
12	TBD Week prior to Town Hall	All	Conduct conference call ( <i>time TBD</i> ) with hospital and health department to review Town Hall data and flow.
13	<b>Tuesday, October 15th, 2019 (5:30pm-7:00pm)</b>	VVV	Conduct CHNA Town Hall from 5:30 p.m. to 7:00 p.m. at the Rotary Building (200 W Franklin St, Clinton, MO 64735). Review and discuss basic health data plus rank health needs.
14	On or before 12/6/2019	VVV	Complete analysis. Release draft one and seek feedback from leaders at hospital and health department.
15	On or before 12/20/2019	VVV	Produce and release final CHNA report. Hospital will post CHNA online.
16	30 days prior to end of hospital fiscal year	TBD	Hold board meetings to discuss CHNA needs and create and adopt an Implementation Plan. Communicate CHNA plan to community.

To meet IRS aligned CHNA requirements and meet Public Health accreditation criteria stated earlier, a four-phase methodology was followed:

**Phase I—Discovery:**

Conduct a 30-minute conference call with the CHNA county health department and hospital clients. Review / confirm CHNA calendar of events, explain / coach clients to complete required participant database and schedule / organize all Phase II activities.

**Phase II—Qualify Community Need:**

A) Conduct secondary research to uncover the following historical community health status for the primary service area. Use Missouri Hospital Association (MHA), Vital Statistics, Robert Wood Johnson Foundation: County Health Rankings, etc. to document current state of county health organized as follows:

<b>TAB 1. Demographic Profile</b>
<b>TAB 2. Economic/Business Profile</b>
<b>TAB 3. Educational Profile</b>
<b>TAB 4. Maternal and Infant Health Profile</b>
<b>TAB 5. Hospitalization / Providers Profile</b>
<b>TAB 6. Behavioral Health Profile</b>
<b>TAB 7. Risk Indicators &amp; Factors</b>
<b>TAB 8. Uninsured Profile</b>
<b>TAB 9. Mortality Profile</b>
<b>TAB 10. Preventative Quality Measures</b>

B) Gather primary research (stakeholder feedback) to uncover public health needs, practices and perceptions for primary service areas.

**Phase III—Quantify Community Need:**

Conduct a 90-minute town hall meeting with required community primary service area residents. At each town hall meeting, CHNA secondary data will be reviewed, facilitated group discussion will occur and a group ranking activity to determine the most important community health needs was administered.

**Phase IV—Complete Data Analysis and Create Comprehensive Community Health Needs Assessment:**

Post CHNA report findings to meet both PHAB and IRS CHNA criteria.

After consideration of CHNA stakeholders (sponsoring county health department and hospital), the CHNA Option C was selected with the following project schedule:

Phase I: Discovery.....	Aug 2019
Phase II: Secondary / Primary Research.....	Sept 2019
Phase III: Town Hall Meeting.....	Oct 15 <sup>th</sup> , 2019
Phase IV: Prepare / Release CHNA report.....	Dec 2019

Detail CHNA Development Steps Include:

<b>Development Steps to Create Comprehensive Community Health Needs Assessment</b>	
<b>Step # 1 Commitment</b>	<i>Determine interest level of area healthcare leaders (Hospital, Health Dept., Mental Health Centers, schools, churches, physicians etc.), prepare project quote.</i>
<b>Step # 2 Planning</b>	<i>Prepare brief CHNA Project Work Calendar - list goals, objectives, purpose, outcome, roles, community involvement, etc. Hold community kick-off meeting.</i>
<b>Step # 3 Secondary Research</b>	<i>Collect and report community health published facts. Gather data health practice data from published secondary research sources (i.e. census, county health records, behavioral risk factors surveillance, etc.)</i>
<b>Step # 4a Primary Research - Town Hall prep</b>	<i>Collect community opinions. (quantitative research). Gather stakeholders / community opinions regarding community health needs and healthcare practices.</i>
<b>Step # 4b Primary Research - Conduct Town Hall</b>	<i>Conduct "Conversation with Community" Town Hall (qualitative research). Review secondary &amp; primary data findings. Facilitate community conversation to build consensus; discuss opinions / identify health needs.</i>
<b>Steps # 5 Reporting</b>	<i>Prepare and present comprehensive CHNA report (to community leaders), facilitate development of CHNA Implementation Plan (actions to improve health). (Note: formal report will follow IRS Notice 2011-52 regs &amp; PHAB requirements.)</i>
VVV Consultants, LLC Olathe, KS (913) 302-7264	

## Overview of Town Hall Community Priority Setting Process

Each community has a wealth of expertise to be tapped for CHNA development. For this reason, a town hall is the perfect forum to gather community insight and provide an atmosphere to objectively consensus build and prioritize county health issues.

All Town Hall priority-setting and scoring processes involve the input of key stakeholders in attendance. Individuals and organizations attending the Town Halls were critically important to the success of the CHNA. The following list outlines partners invited to Town Hall: local hospital, public health community, mental health community, free clinics, community-based clinics, service providers, local residents, community leaders, opinion leaders, school leaders, business leaders, local government, faith-based organizations and persons (or organizations serving them), people with chronic conditions, uninsured community members, low income residents and minority groups.

Henry and Benton County, MO town hall meeting was held on Tuesday, October 15<sup>th</sup>, 2019 from 5:30 p.m. to 7:00 p.m. at the Clinton Rotary Building (200 W Franklin St, Clinton, MO 64735). Vince Vandehaar facilitated this 1 ½ hour session with forty-three (43) attendees. (Note: a detailed roster of Town Hall attendees is listed in Section V a).

The following Town Hall agenda was conducted:

1. Welcome & Introductions
2. Review Purpose for the CHNA Town Hall & Process Roles
3. Present / Review of Historical County Health Indicators (10 TABS)
4. Facilitate Town Hall participant discussion of data (probe health strengths / concerns). Reflect on size and seriousness of any health concerns cited and discuss current community health strengths.
5. Engage Town Hall participants to rank health needs (using 4 dots to cast votes on priority issues). Tally & rank top community health concerns cited.
6. Close meeting by reflecting on the health needs / community voting results. Inform participants on “next steps.”

At the end of each Town Hall session, VVV encouraged all community members to continue to contribute ideas to both hospital / health department leaders via e-mail or personal conversations. NOTE: To review detail Town Hall discussion content, please turn to Section V for detailed notes of session and activity card content reporting strengths & items to change or improve.

**Community Health Needs Assessment  
Town Hall Meeting – on behalf of**  
Golden Valley Memorial Healthcare, Compass  
Health and Henry County Health Services  
Henry and Benton Counties, MO



**Vince Vandehaar, MBA**  
**VVV Consultants LLC**  
Principal / Adjunct Full Professor

Olathe, Kansas 66061  
VVV@VandehaarMarketing.com  
913-302-7264

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**Community Health Needs Assessment (CHNA)  
Town Hall Discussion Agenda**

- I. Opening / Introductions (10 mins)
- II. Review CHNA Purpose and Process (10 mins)
- III. Review Current County “Health Status”  
-Secondary Data by 10 TAB Categories  
-Review Community Feedback Research (35 mins)
- IV. Collect Community Health Perspectives  
-Hold Community Voting Activity  
-Determine Most Important Health Areas (30 mins)
- V. Close / Next Steps (5 mins)

2

**I. Introduction:**  
Background and Experience



**Vince Vandehaar, MBA**  
VVV Consultants LLC – Principal Consultant  
Olathe, KS 913 302-7264

- Professional Consulting Services: Strategic Planning, Marketing Management, Business Research & Development
- Focus: Strategy, Research, Deployment
- 30+ years of experience with Tillinghast, BCBSKC, Saint Luke’s

**Adjunct Full Professor - Marketing & MHA 31+ years**

- Avila University
- Webster University
- Rockhurst University



**Tessa Taylor, BBA BA – Lead Consultant**

- University of Wisconsin-Whitewater: AMA Chapter President (2 years)
- KAHCC Member
- AMAKC Healthcare SIG Co-Chair, Board Member

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**Town Hall Participation (You)**

- ALL attendees welcome to share  
- Parking Lot
- There are no right or wrong answers
- Only one person speaks at a time
- Please give truthful responses
- Have a little fun along the way

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### I. Introductions: A Conversation with the Community

*Community members and organizations invited to CHNA Town Hall*

**Consumers:** Uninsured/underinsured people, Members of at-risk populations, Parents, caregivers and other consumers of health care in the community, and Consumer advocates.

**Community leaders and groups:** The hospital organization's board members, Local clergy and congregational leaders, Presidents or chairs of civic or service clubs -- Chamber of Commerce, veterans' organizations, Lions, Rotary, etc., Representatives from businesses -- owners/CEO's of large businesses (local or large corporations with local branches.), Business people & merchants (e.g., who sell tobacco, alcohol, or other drugs), Representatives from organized labor, Political, appointed and elected officials, Foundations, United Way organizations. And other "community leaders."

**Public and other organizations:** Public health officials, Directors or staff of health and human service organizations, City/Community planners and development officials, Individuals with business and economic development experience, Welfare and social service agency staff, Housing advocates - administrators of housing programs: homeless shelters, low-income-family housing and senior housing, Education officials and staff - school superintendents, principals and teachers, Public safety officials, Staff from state and area agencies on aging, Law enforcement agencies - Chiefs of police, Local colleges and universities, Coalitions working on health or other issues.

**Other providers:** Physicians, Leaders in other not-for-profit health care organizations, such as hospitals, clinics, nursing homes and home-based and community-based services, Leaders from Catholic Charities and other faith-based service providers, Mental health providers, Oral health providers, Health insurers, Parish and congregational nursing programs, Other health professionals

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### II. Review CHNA Definition

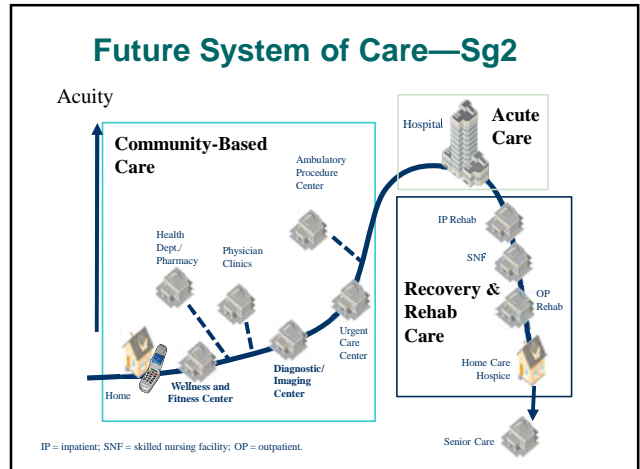
- A Community Health Needs Assessment (CHNA) is a **systematic collection, assembly, analysis, and dissemination of information about the health of the community.** (NOTE: Some the data has already been collected / published by Local, State and Federal public health organizations. Some data will be collected today.)
- A CHNA's role is to identify **factors** that affect the health of a population and **determine the availability of resources** to adequately address those factors.

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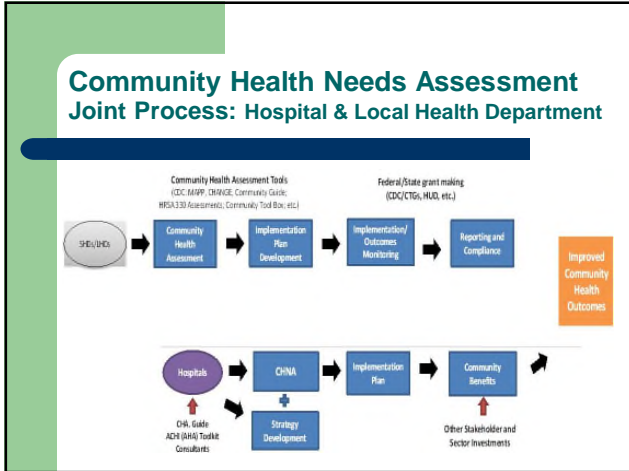
### Purpose—Why Conduct a CHNA?

- To determine health-related trends and issues of the community
- To understand / evaluate health delivery programs in place.
- To meet Federal requirements – both local hospital and health department
- To develop strategies to address unmet health needs (4-6 weeks after Town Hall)

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### II. IRS Hospital CHNA Written Report Documentation

- a description of the community served
- a description of the CHNA process
- the identity of any and all organizations and third parties which collaborated to assist with the CHNA
- a description of how the organization considered the input of persons representing the community (e.g., through meetings, focus groups, interviews, etc.), who those persons are, and their qualifications
- a **prioritized description of all of the community needs identified by the CHNA** and
- a description of the existing health care facilities and other resources within the community available to meet the needs identified through the CHNA

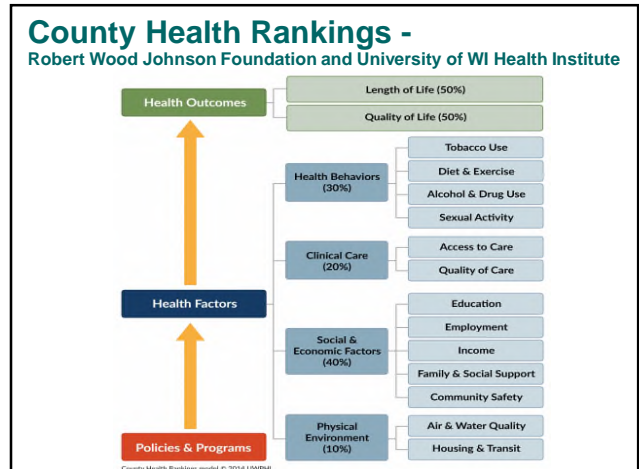
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### III. Review Current County Health Status: Secondary Data by 10 Tab Categories & State Rankings

Trends: **Good** **Same** **Poor**

TAB 1. Demographic Profile
TAB 2. Economic/Business Profile
TAB 3. Educational Profile
TAB 4. Maternal and Infant Health Profile
TAB 5. Hospitalization / Providers Profile
TAB 6. Behavioral Health Profile
TAB 7. Risk Indicators & Factors
TAB 8. Uninsured Profile
TAB 9. Mortality Profile
TAB 10. Preventative Quality Measures

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1	Physical Environment (10%)	2b	Social and Economic Environment (40%)
<b>Focus Area</b>	<b>Measure</b>	<b>Description</b>	<b>Focus Area</b>
<b>Air and water quality (5%)</b>	<b>Asbestos performance</b>	The average daily measure of fine particulate matter in micrograms per cubic meter (PM2.5) in a county	<b>Community safety (5%)</b>
	<b>Drinking water arsenic</b>	Percent of population potentially exposed to water exceeding a violation limit during the past year	<b>Violent crime</b>
	<b>Housing and transit (5%)</b>	Percent of households with at least 1 of 4 housing problems: overcrowding, high housing costs, or lack of kitchen or plumbing facilities	<b>Injury deaths</b>
		Percent of the workforce that drives alone to work	<b>Injury mortality</b>
		Among workers who commute in their car alone, the percent that commutes more than 30 minutes	<b>per 100,000</b>
<b>2a</b>	<b>Clinical Care (20%)</b>		<b>3</b>
<b>Focus Area</b>	<b>Measure</b>	<b>Description</b>	<b>Health Outcomes (30%)</b>
<b>Access to care (10%)</b>	<b>Uninsured</b>	Percent of population under age 65 without health insurance	<b>Health Behaviors</b>
	<b>Primary care physicians</b>	Ratio of population to primary care physicians	<b>Tobacco use</b>
	<b>Dentists</b>	Ratio of population to dentists	<b>Adult smoking</b>
	<b>Mental health providers</b>	Ratio of population to mental health providers	<b>Diet and obesity</b>
<b>Quality of care (10%)</b>	<b>Preventable hospital stays</b>	Hospitalization rate for ambulatory care sensitive conditions per 1,000 Medicare enrollees	<b>Adult obesity</b>
	<b>Diabetic screening</b>	Percent of diabetic Medicare enrollees that receive diabetic screening	<b>Food environment index</b>
	<b>Mammography screening</b>	Percent of female Medicare enrollees that receive mammography screening	<b>Physical inactivity index</b>
<b>2b</b>	<b>Social and Economic Environment (40%)</b>		<b>Access to exercise opportunities</b>
<b>Focus Area</b>	<b>Measure</b>	<b>Description</b>	<b>Alcohol and drug use (5%)</b>
<b>Education (10%)</b>	<b>High school graduation</b>	Percent of ninth grade cohort that graduates in 4 years	<b>Excessive drinking</b>
	<b>Some college</b>	Percent of adults aged 25-44 years with some post-secondary education	<b>Alcohol-impaired driving deaths</b>
	<b>Unemployment (10%)</b>	Percent of population age 16+ unemployed but seeking work	<b>Sexually transmitted infections</b>
	<b>Children in poverty</b>	Percent of children under age 18 in poverty	<b>Teen births</b>
	<b>Family and social support (5%)</b>	Percent of adults without social/emotional support	<b>Morbidity / Mortality</b>
	<b>Children in single-parent households</b>	Percent of children that live in households headed by single parent	<b>Focus Area</b>
			<b>Measure</b>
			<b>Description</b>
<b>Quality of life (50%)</b>	<b>Poor or fair health</b>	Percent of adults reporting fair or poor health (age-adjusted)	
	<b>Poor physical health days</b>	Average number of physically unhealthy days reported in past 30 days (age-adjusted)	
	<b>Poor mental health days</b>	Average number of mentally unhealthy days reported in past 30 days (age-adjusted)	
	<b>Low birthweight</b>	Percent of live births with low birthweight (< 5,000 grams)	
	<b>Premature death</b>	Years of potential life lost before age 75 per 100,000 population (age-adjusted)	

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## IV. Collect Community Health Perspectives

### Ask your opinion. Your thoughts?

- 1) **Today:** What are the *strengths* of our community that contribute to health? (White card)
- 2) **Today:** Are there healthcare services in your community / neighborhood that you feel *need to be improved and / or changed?* (Color card)
- 3) **Tomorrow:** What is occurring or might occur that would affect the "health of our community?"

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## Have We Forgotten Anything?

<ul style="list-style-type: none"> <li>A. Aging Services</li> <li>B. Chronic Pain Management</li> <li>C. Dental Care/Oral Health</li> <li>D. Developmental Disabilities</li> <li>E. Domestic Violence</li> <li>F. Early Detection &amp; Screening</li> <li>G. Environmental Health</li> <li>Q. Exercise</li> <li>H. Family Planning</li> <li>I. Food Safety</li> <li>J. Health Care Coverage</li> <li>K. Health Education</li> <li>L. Home Health</li> </ul>	<ul style="list-style-type: none"> <li>M. Hospice</li> <li>N. Hospital Services</li> <li>O. Maternal, Infant &amp; Child Health</li> <li>P. Nutrition</li> <li>R. Pharmacy Services</li> <li>S. Primary Health Care</li> <li>T. Public Health</li> <li>U. School Health</li> <li>V. Social Services</li> <li>W. Specialty Medical Care Clinics</li> <li>X. Substance Abuse</li> <li>Y. Transportation</li> <li>Z. Other _____</li> </ul>
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## Community Health Needs Assessment

### Questions; Next Steps?



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Olathe, KS 66061

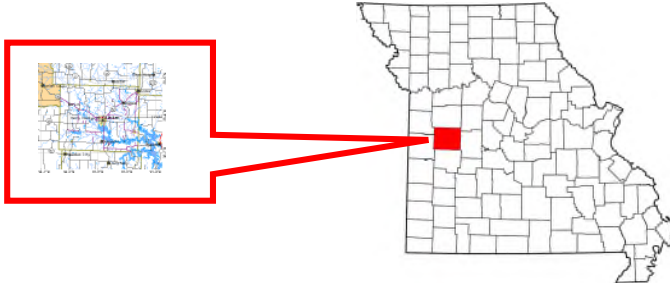
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## II. Methodology

### d) Community Profile (A Description of Community Served)

#### Henry County, Missouri Community Profile



The population of Henry County was estimated to be 22,106 citizens in 2019 and a population density of 32 persons per square mile. Clinton County's major cities are Blairstown, Brownington, Calhoun, Clinton, Deepwater, Hartwell, La Due, Montrose, Tightwad, Urich and Windsor.

#### Henry County (MO) Public Airports<sup>1</sup>

Name	USGS Topo Map
Brownsberger Airport	Johnstown
Clinton Regional Airport	Gaines
Ferros Ranch-Aero	Clinton North
George Bud Church Memorial Hospital Heliport	Clinton North

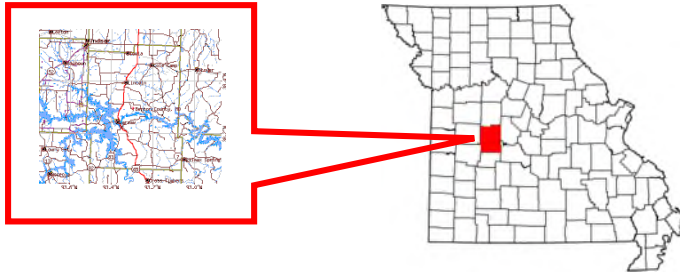
#### Henry County (MO): Public Schools<sup>2</sup>

Name	Address	Phone	Levels
Calhoun Elem	409 S College Calhoun, MO 65323	660-694-3422	K-6
Calhoun High	409 S College Calhoun, MO 65323	660-694-3412	7-12
Clinton Middle	600 E Clinton Clinton, MO 64735	660-885-3353	6-8
Clinton Sr High	1106 S 2nd St Clinton, MO 64735	660-885-2247	9-12
Davis Elem	227 SW Hwy T Clinton, MO 64735	660-885-2629	K-8
Henry Elem	809 S 8th St Clinton, MO 64735	660-885-5585	PK-2
Leesville Elem	823 SE Hwy 7 Clinton, MO 64735	660-477-3406	K-8
Montrose Elem	307 E 2nd St Montrose, MO 64770	660-693-4812	PK-8
Montrose High	307 E 2nd St Montrose, MO 64770	660-693-4812	9-12
Shawnee Elem	1193 N Hwy 13 Chillhowee, MO 64733	660-885-3620	K-8
Windsor Elem	501 S Main St Windsor, MO 65360	660-647-5621	PK-6
Windsor High	210 North St Windsor, MO 65360	660-647-3106	7-12

<sup>1</sup> <https://missouri.hometownlocator.com/features/countyfeatures,scfips,29083,c,henry.cfm>

<sup>2</sup> <https://missouri.hometownlocator.com/mo/henry/>

## **Benton County, Missouri Community Profile**



The population of Benton County was estimated to be 19,629 citizens in 2019 and a population density of 28 persons per square mile. Benton County's major cities are Cole Camp, Ionia, Lincoln, and Warsaw.

### **Benton County (MO) Public Airports<sup>3</sup>**

<b>Name</b>	<b>USGS Topo Map</b>
Lincoln Municipal Airport	Lincoln
Miller Airport	Climax Springs
Warsaw Municipal Airport	Lincoln SE

### **Benton County (MO): Public Schools<sup>4</sup>**

<b>Name</b>	<b>Address</b>	<b>Phone</b>	<b>Levels</b>
Cole Camp Elem	500 Keeney St Cole Camp, MO 65325	660-668-3011	K-4
Cole Camp High	500 Keeney St Cole Camp, MO 65325	660-668-3751	9-12
Cole Camp Middle	500 Keeney St Cole Camp, MO 65325	660-668-3505	5-8
John Boise Middle	20363 Land of Champions Warsaw, MO 65355	660-438-1750	6-8
Lincoln Elem	101 W Lamine St Lincoln, MO 65338	660-547-2222	K-6
Lincoln High	101 W Lamine St Lincoln, MO 65338	660-547-3514	7-12
North Elem	134 W Kosciusko St Warsaw, MO 65355	660-438-6260	3-5
Ruth Mercer Elem	12947 Hwy 7 Warsaw, MO 65355	660-438-7222	K-2
South Elem	23395 Hwy 7 Edwards, MO 65326	660-438-5965	PK-5
Warsaw High	20363 Land of Champions Warsaw, MO 65355	660-438-7351	9-12

<sup>3</sup> <https://missouri.hometownlocator.com/features/cultural,class,airport,scfips,29015.cfm>

<sup>4</sup> <https://missouri.hometownlocator.com/mo/benton/>

ERSI Demographics - Henry Co (MO)										
Zip	Name	ST	County	Population			Households			Per Capita
				YR 2018	YR 2023	Chg.	YR 2018	YR 2023	Size	Inc 18
64726	Blairstown	MO	HENRY	483	475	-1.7%	193	190	3	\$20,223
64735	Clinton	MO	HENRY	13331	13019	-2.3%	5760	5643	2	\$25,924
64739	Creighton	MO	HENRY	982	982	0.0%	395	396	2	\$25,500
64740	Deepwater	MO	HENRY	1599	1531	-4.3%	708	680	2	\$23,443
64770	Montrose	MO	HENRY	740	700	-5.4%	343	325	2	\$24,262
64788	Urich	MO	HENRY	1082	1034	-4.4%	461	440	2	\$22,526
65323	Calhoun	MO	HENRY	1045	1032	-1.2%	418	412	3	\$27,301
65360	Windsor	MO	HENRY	4607	4489	-2.6%	1762	1710	3	\$21,115
<b>Totals</b>				<b>23,869</b>	<b>23,262</b>	<b>-2.5%</b>	<b>10,040</b>	<b>9,796</b>	<b>2</b>	<b>\$23,787</b>
Zip	Name	ST	County	Pop18 65+	Pop18 <=18	Females	White	Black	Amer. Ind.	Hisp.
64726	Blairstown	MO	HENRY	90	115	242	461	0	0	20
64735	Clinton	MO	HENRY	3166	2960	6881	12578	242	90	322
64739	Creighton	MO	HENRY	167	215	480	953	6	5	19
64740	Deepwater	MO	HENRY	480	259	793	1545	7	16	36
64770	Montrose	MO	HENRY	168	159	364	718	11	0	7
64788	Urich	MO	HENRY	212	258	552	1038	8	7	30
65323	Calhoun	MO	HENRY	208	253	503	1011	1	6	17
65360	Windsor	MO	HENRY	885	1202	2347	4376	14	54	143
<b>Totals</b>				<b>5,376</b>	<b>5,421</b>	<b>12,162</b>	<b>22,680</b>	<b>289</b>	<b>178</b>	<b>594</b>
<b>Percentages</b>				<b>22.5%</b>	<b>22.7%</b>	<b>51.0%</b>	<b>95.0%</b>	<b>1.2%</b>	<b>0.7%</b>	<b>2.5%</b>

ERSI Demographics - Benton Co (MO)										
Zip	Name	ST	County	Population			Households			Per Capita
				YR 2018	YR 2023	Chg.	YR 2018	YR 2023	Size	Inc 18
65325	Cole Camp	MO	BENTON	3093	3063	-1.0%	1255	1240	2	\$23,603
65326	Edwards	MO	BENTON	2085	2083	-0.1%	1016	1012	2	\$28,185
65335	Ionia	MO	BENTON	332	338	1.8%	142	144	2	\$25,617
65338	Lincoln	MO	BENTON	3158	3180	0.7%	1321	1329	2	\$21,230
65355	Warsaw	MO	BENTON	10600	10743	1.3%	4817	4872	2	\$23,293
<b>Totals</b>				<b>19,268</b>	<b>19,407</b>	<b>0.7%</b>	<b>8,551</b>	<b>8,597</b>	<b>2</b>	<b>\$24,386</b>
Zip	Name	ST	County	Pop18 65+	Pop18 <=18	Females	White	Black	Amer. Ind.	Hisp.
65325	Cole Camp	MO	BENTON	740	681	1563	3000	0	23	61
65326	Edwards	MO	BENTON	742	270	1016	2002	13	15	38
65335	Ionia	MO	BENTON	59	84	164	315	1	0	23
65338	Lincoln	MO	BENTON	874	674	1631	3032	14	25	73
65355	Warsaw	MO	BENTON	3591	1675	5200	10103	97	85	264
<b>Totals</b>				<b>6,006</b>	<b>3,384</b>	<b>9,574</b>	<b>18,452</b>	<b>125</b>	<b>148</b>	<b>459</b>
<b>Percentages</b>				<b>31.2%</b>	<b>17.6%</b>	<b>49.7%</b>	<b>95.8%</b>	<b>0.6%</b>	<b>0.8%</b>	<b>2.4%</b>

# **III. Community Health Status**

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[VVV Consultants LLC]

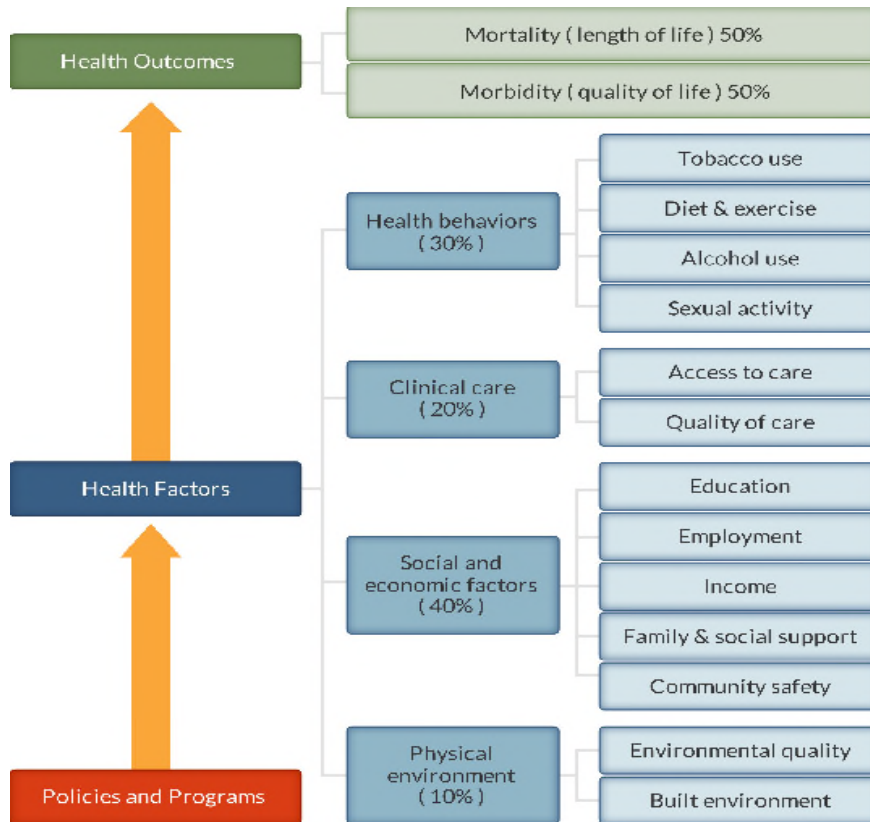
### III. Community Health Status

#### a) Historical Health Statistics- Secondary Research

#### Health Status Profile

This section of the CHNA reviews published quantitative community health indicators from public health sources and results of community primary research. To produce this profile, VVV Consultants LLC staff analyzed & trended data from multiple sources. This analysis focuses on a set of published health indicators organized by ten areas of focus (10 TABS), results from the 2019 RWJ County Health Rankings and conversations from Town Hall participants. Each table published reflects a Trend column, with GREEN denoting growing/high performance indicators, YELLOW denoting minimal change/average performance indicators and RED denoting declining/low performance indicators.

Note: The Robert Wood Johnson Foundation collaborates with the University of Wisconsin Population Health Institute to release annual *County Health Rankings*. As seen below, RWJ’s model use a number of health factors to rank each county.>



County Health Rankings model ©2012 UWPHI



## National Research – Year 2019 RWJ Health Rankings:

#	2019 MO Rankings - 115 Counties	Definitions	Henry Co MO	Benton Co MO	Rural 20 MO Norms
1	<b>Health Outcomes</b>		95	90	47
	Mortality	Length of Life	100	93	51
	Morbidity	Quality of Life	69	73	44
2	<b>Health Factors</b>		54	86	53
	Health Behaviors	Tobacco Use, Diet/Exercise, Alcohol Use, Sexual Activity	53	41	50
	Clinical Care	Access to care / Quality of Care	33	67	65
	Social & Economic Factors	Education, Employment, Income, Family/Social support, Community Safety	75	97	49
3	<b>Physical Environment</b>	Environmental quality	26	67	60
<a href="http://www.countyhealthrankings.org">http://www.countyhealthrankings.org</a> , released 2019 Rural 20 MO Norms: Lewis, Marion, Monroe, Pike, Ralls, Shelby, Cass, Johnson, Pettis, Lafayette, Henry, Benton, St. Clair, Bates, Venon, Cedar, Clinton, DeKalb, Caldwell, Daviess.					

## PSA Secondary Research:

When studying community health, it's important to document health data by topical areas for primary service area (PSA). Below is a summary of key findings organized by subject area.

### Tab 1 Demographic Profile

Understanding population and household make-up is vital to start CHNA evaluation.

Tab	Health Indicator	Henry Co MO	Trend	Benton Co MO	MO State	Rural 20 MO Norm	Source
1a	a Population estimates, July 1, 2017, (V2017)	21,718		19,074	6,113,532	23,322	People Quick Facts
	b Population, percent change - April 1, 2010 (estimates base) to July 1, 2017, (V2017)	-2.5%		0.1%	2.1%	-1.3%	People Quick Facts
	c Population per square mile, 2010	32		27	87	37	People Quick Facts
	d Persons under 5 years, percent, July 1, 2017, (V2017)	6.1%		4.4%	6.1%	5.9%	People Quick Facts
	e Persons 65 years and over, percent, July 1, 2017	21.7%		30.5%	16.5%	19.8%	People Quick Facts
	f Female persons, percent, July 1, 2017, (V2017)	50.9%		49.9%	50.9%	49.2%	People Quick Facts
	g White alone, percent, July 1, 2017, (V2017)	95.7%		96.7%	83.1%	94.2%	People Quick Facts
	h Black or African American alone, percent, July 1, 2017, (V2017)	1.3%		0.5%	11.8%	2.8%	People Quick Facts
	i Hispanic or Latino, percent, July 1, 2017, (V2017)	2.4%		2.1%	4.2%	2.7%	People Quick Facts
	j Foreign born persons, percent, 2013-2017	1.3%		0.6%	4.0%	1.4%	People Quick Facts
	k Language other than English spoken at home, percent of persons age 5 years+, 2013-2017	2.5%		1.8%	6.0%	3.7%	People Quick Facts
	l Living in same house 1 year ago, percent of persons age 1 year+, 2013-2017	84.2%		83.7%	84.3%	85.0%	People Quick Facts
	m Children in single-parent households, percent, 2019	37.0%		28.0%	33.0%	29.3%	County Health Rankings
	n Total Veterans, 2013-2017	2,368		2,177	424,605	2,005	People Quick Facts

**Tab 2 Economic/Business Profile**

Monetary resources will (at times) drive health “access” and self-care.

Tab	Health Indicator	Henry Co MO	Trend	Benton Co MO	MO State	Rural 20 MO Norm	Source
2	a Per capita income in past 12 months (in 2017 dollars), 2013-2017	\$24,371		\$20,163	\$28,282	\$23,290	People Quick Facts
	b Persons in poverty, percent, 2017	16.1%		17.2%	13.4%	14.7%	People Quick Facts
	c Total Housing units, July 1, 2017, (V2017)	10,970		14,209	2,792,506	10,685	People Quick Facts
	d Total Persons per household, 2012-2016	2.3		2.3	2.5	2.4	People Quick Facts
	e Severe housing problems, percent, 2010-2014	85.0%		76.0%	82.0%	80.3%	County Health Rankings
	f Total of All firms, 2012	2,213		1,802	491,606	1,845	People Quick Facts
	g Unemployment, percent, 2019	4.2%		5.2%	3.8%	4.0%	County Health Rankings
	h Food insecurity, percent, 2019	15.0%		15.0%	15.0%	13.9%	County Health Rankings
	i Limited access to healthy foods, percent, 2019	14.0%		5.0%	7.0%	8.2%	County Health Rankings
	j Long commute - driving alone, percent, 2019	31.0%		40.0%	32.0%	34.4%	County Health Rankings

**Tab 3 Educational Profile**

Currently, school districts are providing on-site primary health screenings and basic care.

Tab	Health Indicator	Henry Co MO	Trend	Benton Co MO	MO State	Rural 20 MO Norm	Source
3	a Children eligible for free or reduced price lunch, percent, 2019 (All Districts)	60.0%		80.0%	51.0%	54.2%	County Health Rankings
	b Number of Head Start Programs, 2018	2		1	379	3	US Dept of Health & Human Services, Admin for Children and Families
	c High school graduate or higher, percent of persons age 25 years+, 2013-2017	87.9%		84.5%	89.2%	87.7%	People Quick Facts
	d Bachelor's degree or higher, percent of persons age 25 years+, 2013-2017	15.9%		11.6%	28.2%	17.0%	People Quick Facts

**Tab 4 Maternal and Infant Profile**

Tracking maternal / infant care patterns are vital in understanding the foundation of family health.

Missouri Resident Births (MICA)				
County	2015	2016	2017	Trend
Henry County	250	259	235	
Benton County	171	158	171	
Missouri	75,042	74,664	73,017	

Source: DHSS - MOPHIMS - Birth MICA

**Tab 4 Maternal and Infant Profile (Continued)**

Tab	Health Indicator	Henry Co MO	Trend	Benton Co MO	MO State	Rural 20 MO Norm	Source
4	a Percent of Births Where Prenatal Care began in First Trimester, 2017 (rate per 100)	76.2%		73.3%	72.5%	73.5%	MOPHIMS
	b Percentage of Preterm Births, 2013-2017 (rate per 100)	9.2%		8.7%	10.4%	9.1%	MOPHIMS
	c Percent of Births with Low Birth Weight, 2013-2017 (rate per 100)	8.4%		7.5%	8.4%	7.3%	MOPHIMS
	d Percent of WIC Infants- Ever Breastfed, percent, 2016 (rate per 100)	71.3%		76.5%	73.0%	74.3%	MOPHIMS
	e Percent of all Births Occurring to Teens (15-17), 2013-2017 (rate per 100)	2.6%		2.6%	1.6%	1.6%	MOPHIMS
	f Percent of Births Occurring to Unmarried (out-of-wedlock) women, 2013-2017 (rate per 100)	43.9%		42.3%	40.2%	37.5%	MOPHIMS
	g Percent of births Where Mother Smoked During Pregnancy, 2013-2017 (rate per 100)	28.9%		28.2%	14.5%	19.4%	MOPHIMS

**Tab 5 Hospitalization/Provider Profile**

Understanding provider access and disease patterns are fundamental in healthcare delivery. Listed below are several vital county statistics.

Tab	Health Indicator	Henry Co MO	Trend	Benton Co MO	MO State	Rural 20 MO Norm	Source
5	a Primary care physicians (MD or DO) (Pop Coverage per County officed doctor), 2019	1,440:1		3,770:1	1,420:1	3,370:1	County Health Rankings
	b Preventable hospital stays - Rate of hospital stays for ambulatory-care sensitive conditions per 1,000 Medicare enrollees (lower the better), 2017.	75		71	57	69	County Health Rankings
	c Patients Who Gave Their Hospital a Rating of 9 or 10 on a Scale from 0 (Lowest) to 10 (Highest)	74.0%		72.0%	73.0%	68.4%	CMS Hospital Compare, 10/1/2015-9/30/2016
	d Patients Who Reported Yes, They Would Definitely Recommend the Hospital	67.0%		68.0%	71.0%	67.3%	CMS Hospital Compare, 10/1/2015-9/30/2016
	e Average Time Patients Spent in the ER. before seen by a HC Professional (in Minutes)	68		31	46	45	CMS Hospital Compare, 10/1/2015-9/30/2016

**Tab 5 Hospitalization/Provider Profile (Continued)**

Inpatient Utilization -3 year trend	Henry Co MO			Benton Co MO		
MHA Inpatient Utilization	YR18	YR17	YR16	YR18	YR17	YR16
<b>Overall - County Inpatients</b>	<b>3,649</b>	<b>3,795</b>	<b>3,537</b>	<b>2,947</b>	<b>2,981</b>	<b>2,959</b>
Pediatric Age 0-17	504	503	469	313	293	291
Adult Medical/Surgical Age 18-44	678	662	689	433	433	447
Adult Medical/Surgical Age 45-64	872	1,003	893	665	747	768
Adult Medical/Surgical Age 65-74	673	774	683	678	692	674
Adult Medical/Surgical Age 75+	922	853	803	858	816	779
MHA Inpatient Utilization	YR18	YR17	YR16	YR18	YR17	YR16
<b>Golden Valley Only</b>	<b>1,282</b>	<b>1,336</b>	<b>1,191</b>	<b>543</b>	<b>474</b>	<b>456</b>
<b>% GVMH - County Share only</b>	<b>35.1%</b>	<b>35.2%</b>	<b>33.7%</b>	<b>18.4%</b>	<b>15.9%</b>	<b>15.4%</b>
Pediatric Age 0-17	202	195	151	76	64	52
Adult Medical/Surgical Age 18-44	284	272	251	111	80	79
Adult Medical/Surgical Age 45-64	244	287	227	113	115	128
Adult Medical/Surgical Age 65-74	183	240	202	104	98	104
Adult Medical/Surgical Age 75+	369	342	360	139	117	93

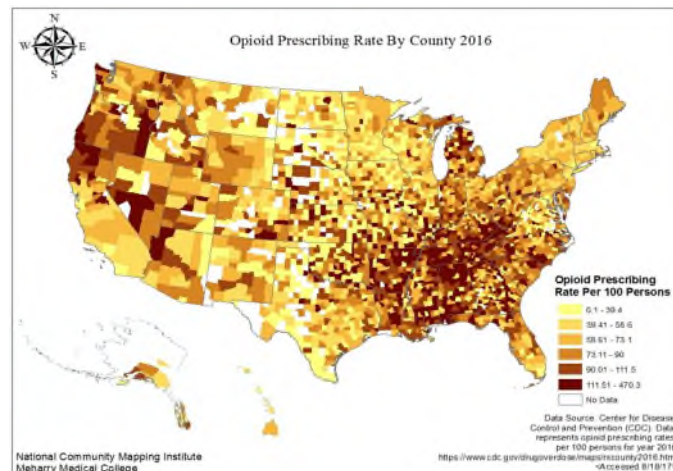
**Tab 6 Behavioral Profile**

Behavioral healthcare provides another important indicator of community health status.

Tab	Health Indicator	Henry Co MO	Trend	Benton Co MO	MO State	Rural 20 MO Norm	Source
6 a	Depression: Medicare Population, percent, 2015	18.5%		17.8%	20.0%	16.7%	Centers for Medicare and Medicaid Services
b	Age-adjusted Suicide Mortality Rate per 100,000 population, 2014-2016 (lower is better)	18.8		20.0	18.5	15.5	World Bank
c	Poor mental health days, 2019	4.6		4.7	4.4	4.4	County Health Rankings

**Tab 6 Behavioral Profile (Continued)**

Opioid Prescription Rate per 100 – 2017 (Henry Co =130.6 Benton Co =97.3 MO =71.8)



**Tab 7a Risk Indicators & Factors Profile**

Knowing community health risk factors and disease patterns can aid in the understanding next steps to improve health.

Tab	Health Indicator	Henry Co MO	Trend	Benton Co MO	MO State	Rural 20 MO Norm	Source
7a	a Adult obesity, percent, 2019	31.0%		34.0%	32.0%	34.2%	County Health Rankings
	b Adult smoking, percent, 2019	22.0%		22.0%	22.0%	21.1%	County Health Rankings
	c Excessive drinking, percent, 2019	16.0%		14.0%	19.0%	17.0%	County Health Rankings
	d Physical inactivity, percent, 2019	27.0%		27.0%	25.0%	27.9%	County Health Rankings
	e Poor physical health days, 2019	4.7		4.8	4.2	4.5	County Health Rankings
	f Sexually transmitted infections, rate per 100k, 2019	262.2		166.0	507.0	273.9	County Health Rankings

**Tab 7b Risk Indicators & Factors Profile**

Tab	Health Indicator	Henry Co MO	Trend	Benton Co MO	MO State	Rural 20 MO Norm	Source
7b	a Hypertension: Medicare Population, 2015	51.4%		52.3%	54.6%	52.1%	CMS
	b Hyperlipidemia: Medicare Population, 2015	32.6%		43.1%	41.8%	38.2%	CMS
	c Heart Failure: Medicare Population, 2015	14.4%		14.0%	13.7%	13.8%	CMS
	d Chronic Kidney Disease: Medicare Pop, 2015	13.9%		13.1%	18.2%	15.6%	CMS
	e COPD: Medicare Population, 2015	15.8%		16.7%	13.4%	14.5%	CMS
	f Atrial Fibrillation: Medicare Population, 2015	8.1%		8.8%	8.2%	8.6%	CMS
	g Cancer: Medicare Population, 2015	6.6%		8.0%	7.8%	7.3%	CMS
	h Osteoporosis: Medicare Population, 2015	3.0%		4.0%	5.8%	4.6%	CMS
	i Asthma: Medicare Population, 2015	8.0%		8.7%	8.6%	8.1%	CMS
	j Stroke: Medicare Population, 2015	3.5%		4.3%	3.9%	3.7%	CMS

**Tab 8a Uninsured Profile/Community Benefit**

Based on state estimations, the number of insured is documented below. Also, the amount of charity care (last three years of free care) from area providers is trended below.

Tab	Health Indicator	Henry Co MO	Trend	Benton Co MO	MO State	Rural 20 MO Norm	Source
8	a Uninsured, percent, 2019	12.0%		14.0%	11.0%	12.3%	County Health Rankings
	b Percent of Insured Pop Receiving Medicaid, 2013-2017	24.9%		25.0%	16.3%	18.9%	US Census Bureau, American Community Survey, 2013-17

Compass Health Network		YR 2018	YR 2017	YR 2016
Compass Charity Care (MO Counties Service Area)		\$11,379,000	\$2,590,000	\$2,195,000

\*\*FY 2019 Henry and Benton County: \$2,241,000

Henry County Health Center		YR 2018	YR 2017	YR 2016
Community Nursing Services Provided		\$27,737	\$42,066	\$44,915

Golden Valley Memorial Hospital		YR 2018 *	YR 2017	YR 2016
1	Bad Debt	\$12,176,635	\$10,976,426	\$10,446,248
2	Charity Care	\$3,261,153	\$3,508,442	\$3,624,286

\* Note - our Charity Care has decreased with bad debt increasing. We feel this is partly due to ACA insurance. We also have quite a bit of uncompensated care related to our Medicaid patients.

Henry County Health Center gives back to the community as well, listed below:

Source: Internal Records - 2019				
	Community Dollars- Henry County Health Center	YR 2018	YR 2017	YR 2016
1	Immunizations/Vaccine Counts	607	614	816
2	Screenings: STD Testing and Medications	78	47	51
3	Counts	357	255	215
4	Vaccine - received from State	665	800	1932
5	Child Care Inspections	15	12	18
6	Waste Water Services	92	106	73
7	TB Testing and Reading	624	325	318
8	Blood Pressures Done	56	22	73
10	WIC Clients Served	5479	5614	6440
11	Food Inspections	365	346	365
12	Community Health Events	8	2	2
13	Car Seats Installed in Auto	56	21	15
14	Safe Cribs Installed in Home	23	16	1

### Tab 9 Mortality Profile

The leading causes of county deaths are listed below.

Tab	Health Indicator	Henry Co MO	Trend	Benton Co MO	MO State	Rural 20 MO Norm	Source
9	a Life Expectancy for Males, 2014	74.1		74.4	74.9	75.0	World Bank
	b Life Expectancy for Females, 2014	78.7		78.9	80.1	79.9	World Bank
	c Alcohol-impaired driving deaths, percent, 2019	21.0%		29.0%	29.0%	25.3%	County Health Rankings

Causes of Death by County of Residence, MO 2016	Henry Co MO	%	Benton Co MO	%
<b>TOTAL County</b>	<b>282</b>	<b>100%</b>	<b>297</b>	<b>100%</b>
Diseases of heart	85	30.1%	64	21.5%
Malignant neoplasms	61	21.6%	88	29.6%
All other diseases	36	12.8%	32	10.8%
Cerebrovascular diseases	16	5.7%	15	5.1%
Chronic lower respiratory disease	15	5.3%	27	9.1%
Unintentional injuries	13	4.6%	7	2.4%
Alzheimer's disease	13	4.6%	10	3.4%
Motor vehicle crashes	6	2.1%	0	0.0%
Diabetes mellitus	5	1.8%	14	4.7%
Other unintentional injuries	5	1.8%	3	1.0%
Influenza and pneumonia	4	1.4%	3	1.0%
Nephritis and nephrosis	4	1.4%	9	3.0%
Parkinson's disease	4	1.4%	2	0.7%
Septicemia	4	1.4%	5	1.7%
Pneumonitis due to solids and liquids	4	1.4%	3	1.0%

<https://health.mo.gov/data/vitalstatistics/mvs16/Table26c.pdf>

### Tab 10 Preventive Quality Measures Profile

The following table reflects future health of the county. This information also is an indicator of community awareness of preventative measures.

Tab	Health Indicator	Henry Co MO	Trend	Benton Co MO	MO State	Rural 20 MO Norm	Source
10	a Access to exercise opportunities, percent, 2019	51.0%		30.0%	76.0%	46.0%	County Health Rankings
	b Diabetes monitoring, percent, 2019	39.0%		43.0%	43.0%	39.3%	County Health Rankings
	c Mammography screening, percent, 2019	33.0%		35.0%	44.0%	34.9%	County Health Rankings
	d Percent Annual Check-Up Visit with PCP (Have a regular Doctor), 2016	81.2%		84.4%	NA	79.1%	MO Department of Health and Senior Services, MO Co-Level Study (CLS), 2016.
	e Percent Annual Check-Up Visit with Dentist (Within last 12 months), 2016	50.0%		47.3%	NA	55.9%	MO Department of Health and Senior Services, MO Co-Level Study (CLS), 2016.
	f Percent Annual Check-Up Visit with Eye Doctor	NA		NA	NA	NA	TBD

## b) Online Research- Health Status

### PSA Primary Research:

For each CHNA Wave # 3 evaluation, a community stakeholder survey has been created and administered to collect “current” healthcare information for Henry and Benton County, Missouri. Responses for Cherokee County online survey equals 381 residents. Below are multiple charts reviewing survey demographics.

**Chart #1 – Henry and Benton County, MO Online Feedback Response N=381**

<b>Community Health Needs Assessment Wave #3</b>			
For reporting purposes, are you involved in or are you a .... ?	Henry & Benton Counties MO (N=381)	Trend	Rural Norms 35 Co N=6,353
<b>Business / Merchant</b>	5.1%	Green	10.9%
<b>Community Board Member</b>	4.6%	Yellow	8.6%
<b>Case Manager / Discharge Planner</b>	1.5%	Yellow	1.3%
<b>Clergy</b>	0.5%	White	1.4%
<b>College / University</b>	2.0%	Yellow	2.4%
<b>Consumer Advocate</b>	1.5%	Yellow	1.9%
<b>Dentist / Eye Doctor / Chiropractor</b>	0.3%	White	0.6%
<b>Elected Official - City/County</b>	1.5%	Yellow	2.0%
<b>EMS / Emergency</b>	1.3%	Yellow	2.5%
<b>Farmer / Rancher</b>	3.8%	Yellow	6.4%
<b>Hospital / Health Dept</b>	20.6%	Green	19.0%
<b>Housing / Builder</b>	0.5%	White	0.7%
<b>Insurance</b>	0.3%	White	1.1%
<b>Labor</b>	1.0%	Yellow	2.2%
<b>Law Enforcement</b>	0.5%	White	1.6%
<b>Mental Health</b>	2.8%	Yellow	2.7%
<b>Other Health Professional</b>	15.7%	Green	11.5%
<b>Parent / Caregiver</b>	15.2%	Green	16.9%
<b>Pharmacy / Clinic</b>	3.3%	Yellow	2.4%
<b>Media (Paper/TV/Radio)</b>	0.0%	White	0.5%
<b>Senior Care</b>	1.8%	Yellow	2.9%
<b>Teacher / School Admin</b>	9.6%	Green	6.9%
<b>Veteran</b>	1.5%	Yellow	3.0%
<b>Unemployed / Other</b>	5.1%	Green	8.2%
Rural 35 Norms Include the following counties: Appanoose IA, Atchison KS, Barton, Bates MO, Benton MO, Brown KS, Butler KS, Carroll IA, Cass MO, Clinton MO, Cowley, Decatur IA, Dickinson KS, Edwards, Ellsworth KS, Fremont IA, Furnas NE, Hays, Henry MO, Hoxie, Jasper IA, Johnson MO, Kiowa, Linn, Marion MO, Miami, Montgomery KS, Nemaha, Osborne, Page IA, Pawnee, Pike MO, Russell KS, Smith, Trego.			



*Chart #2 - Quality of Healthcare Delivery Community Rating*

<b>Community Health Needs Assessment Wave #3</b>			
How would you rate the "Overall Quality" of healthcare delivery in our community?	Henry & Benton Counties MO (N=381)	Trend	Rural Norms 35 Co N=6,353
<b>Top Box %</b>	<b>13.9%</b>		<b>21.1%</b>
<b>Top 2 Boxes %</b>	<b>63.3%</b>		<b>64.9%</b>
Very Poor	0.8%		1.2%
Poor	4.5%		5.8%
Average	30.2%		27.6%
Good	49.3%		43.8%
Very Good	13.9%		21.1%

*Chart #3 – Overall Community Health Quality Trend*

<b>Community Health Needs Assessment Wave #3</b>			
When considering "overall community health quality", is it ...	Henry & Benton Counties MO (N=381)	Trend	Rural Norms 35 Co N=6,353
Increasing - moving up	50.1%		40.8%
Not really changing much	28.1%		39.1%
Decreasing - slipping	11.0%		11.2%

**Chart #4 – Re-evaluate Past Community Health Needs Assessment Needs**

CHNA Wave #3 - Year 2019		Henry & Benton Counties MO (N=381)			
Past CHNAs health needs identified		Ongoing Problem			Pressing
#	Topic	Votes	%	Trend	RANK
1	Drug Abuse	225	81.8%		1
2	Awareness of Mental Health specialty services	167	60.7%		2
3	Improve quality of Nursing Homes	151	54.9%		3
4	Obesity	132	48.0%		6
5	Emergency Department	121	44.0%		5
6	Economic Development	108	39.3%		4
7	Healthcare Transportation	108	39.3%		8
8	Urgent Care Services	94	34.2%		7
9	Services for Autistic Children and Adults	91	33.1%		12
10	Smoking	88	32.0%		10
11	Visiting Specialists	77	28.0%		9
12	Oral Surgeon Services	75	27.3%		14
13	Increase # of Dentists who take Medicaid	72	26.2%		11
14	Encourage Parental Guidance	70	25.5%		13
15	Expand Community Wellness Education	66	24.0%		15
16	Pediatric Care Services	40	14.6%		16

**Chart #5 - Community Health Needs Assessment “Causes of Poor Health”**

Community Health Needs Assessment Wave #3			
In your opinion, what are the root causes of "poor health" in our community?	Henry & Benton Counties MO (N=381)	Trend	Rural Norms 35 Co N=6,353
Finance & Insurance Coverage*	27.1%		15.5%
Lack of awareness of existing local programs, providers, and services	12.8%		17.6%
Limited access to mental health assistance	17.7%		16.7%
Elder assistance programs	7.1%		9.0%
Lack of health & wellness education	8.9%		11.4%
Family assistance programs	6.5%		7.3%
Chronic disease prevention	10.7%		10.4%
Case management assistance	4.3%		6.8%
Other (please specify)	4.9%		5.3%

Note: \*Finance & Insurance Coverage Norm is for 21 counties.

**Chart #6 – Community Rating of HC Delivery Services (Perceptions)**

CHNA Wave #3 - 2019	Henry & Benton Counties MO (N=381)		Trend	Rural Norms 35 Co N=6,353	
	Top 2 boxes	Bottom 2 boxes		Top 2 boxes	Bottom 2 boxes
How would our community rate each of the following?					
Ambulance Services	72.8%	6.0%	Yellow	84.9%	2.6%
Child Care	47.5%	13.0%	Red	50.0%	12.0%
Chiropractors	58.0%	7.8%	Yellow	73.2%	5.1%
Dentists	71.6%	4.9%	Green	63.2%	13.8%
Emergency Room	34.0%	32.1%	Red	66.0%	12.2%
Eye Doctor/Optomtrist	80.5%	3.1%	Green	75.2%	6.8%
Family Planning Services	45.9%	12.9%	Red	39.9%	17.7%
Home Health	75.7%	3.0%	Green	58.8%	9.7%
Hospice	85.0%	1.1%	Green	70.9%	6.2%
Inpatient Services	73.5%	3.9%	Green	72.8%	6.2%
Mental Health	26.3%	36.3%	Red	23.9%	35.9%
Nursing Home	12.9%	41.8%	Red	42.1%	19.4%
Outpatient Services	80.2%	2.7%	Green	74.1%	4.5%
Pharmacy	87.9%	0.4%	Green	87.3%	2.4%
Physician Clinics	82.5%	1.9%	Green	76.4%	5.2%
Public Health	51.8%	9.4%	Yellow	58.3%	8.7%
School Nurse	66.0%	4.9%	Green	63.5%	7.8%
Specialists	63.8%	7.8%	Yellow	57.6%	12.6%

**Chart #7 – Community Health Readiness**

Community Health Needs Assessment Wave #3		Bottom 2 boxes	
Community Health Readiness is vital. How would you rate each of the following? (% Poor / Very Poor)	Henry & Benton Counties MO (N=381)	Trend	Rural Norms 35 Co N=6,353
Early Childhood Development Programs	6.9%	Yellow	10.2%
Emergency Preparedness	9.1%	Yellow	9.1%
Food and Nutrition Services/Education	10.0%	Yellow	14.2%
Health Screenings (asthma, hearing, vision, scoliosis)	13.2%	Red	14.8%
Immunization Programs	5.6%	Yellow	6.8%
Obesity Prevention & Treatment	43.0%	Red	33.7%
Prenatal / Child Health Programs	3.7%	Yellow	11.5%
Sexually Transmitted Disease Testing	16.3%	Red	16.3%
Spiritual Health Support	11.1%	Yellow	11.9%
Substance Use Treatment & Education	38.1%	Red	34.4%
Tobacco Prevention & Cessation Programs	30.2%	Red	30.0%
Violence Prevention	36.8%	Red	32.8%
Women's Wellness Programs	10.8%	Yellow	16.3%
WIC Nutrition Program	3.3%	Yellow	6.6%
Poverty / Financial Health*	40.5%	Red	36.3%

Note: The calculated Norm for Poverty / Financial Health is for 18 counties.

**Chart #8 – Healthcare Delivery “Outside our Community”**

Community Health Needs Assessment Wave #3				<b>Specialties:</b>	
In the past 2 years, did you or someone you know receive HC outside of our community?	Henry & Benton Counties MO (N=381)	Trend	Rural Norms 35 Co N=6,353	SPEC	CTS
Yes	76.4%	Yellow	81.2%	SURG	28
No	17.3%	Yellow	13.7%	SPEC	22
I don't know	6.3%	Yellow	5.1%	CARD	16
				ONC	14
				OBG	11
				PEDS	11
				EMER	10
				ORTH	10
				CANC	9

**Chart #8 – Healthcare Delivery “Outside our Community” (Continued)**

Community Health Needs Assessment Wave #3			
Are we actively working together to address community health?	Henry & Benton Counties MO (N=381)	Trend	Rural Norms 35 Co N=6,353
Yes	56.7%	Green	47.4%
No	7.5%	Yellow	12.4%
I don't know	35.3%	Yellow	39.8%

**Chart #9 – What Healthcare topics need to be discussed in future Town Hall Meeting**

<b>Community Health Needs Assessment Wave #3</b>			
<b>What needs to be discussed further at our CHNA Town Hall meeting?</b>	<b>Henry &amp; Benton Counties MO (N=381)</b>	<b>Trend</b>	<b>Rural Norms 35 Co N=6,353</b>
<b>Abuse/Violence</b>	<b>7.2%</b>	<b>Red</b>	<b>5.6%</b>
<b>Alcohol</b>	<b>4.4%</b>	<b>Yellow</b>	<b>4.8%</b>
<b>Breast Feeding Friendly Workplace</b>	<b>1.6%</b>	<b>White</b>	<b>1.7%</b>
<b>Cancer</b>	<b>3.0%</b>	<b>Yellow</b>	<b>3.7%</b>
<b>Diabetes</b>	<b>2.9%</b>	<b>White</b>	<b>4.2%</b>
<b>Drugs/Substance Abuse</b>	<b>9.5%</b>	<b>Red</b>	<b>9.4%</b>
<b>Family Planning</b>	<b>2.9%</b>	<b>Yellow</b>	<b>2.7%</b>
<b>Heart Disease</b>	<b>2.1%</b>	<b>White</b>	<b>3.0%</b>
<b>Lead Exposure</b>	<b>0.9%</b>	<b>White</b>	<b>0.8%</b>
<b>Mental Illness</b>	<b>9.8%</b>	<b>Red</b>	<b>10.4%</b>
<b>Nutrition</b>	<b>4.0%</b>	<b>Yellow</b>	<b>4.7%</b>
<b>Obesity</b>	<b>6.4%</b>	<b>Red</b>	<b>7.6%</b>
<b>Environmental Health</b>	<b>2.6%</b>	<b>White</b>	<b>1.5%</b>
<b>Physical Exercise</b>	<b>4.1%</b>	<b>Yellow</b>	<b>5.7%</b>
<b>Poverty</b>	<b>7.9%</b>	<b>Red</b>	<b>7.1%</b>
<b>Lung Disease</b>	<b>1.4%</b>	<b>White</b>	<b>1.7%</b>
<b>Sexually Transmitted Diseases</b>	<b>2.4%</b>	<b>White</b>	<b>2.4%</b>
<b>Smoke-Free Workplace</b>	<b>0.9%</b>	<b>White</b>	<b>1.5%</b>
<b>Suicide</b>	<b>7.3%</b>	<b>Red</b>	<b>7.2%</b>
<b>Teen Pregnancy</b>	<b>4.7%</b>	<b>Yellow</b>	<b>3.2%</b>
<b>Tobacco Use</b>	<b>4.1%</b>	<b>Yellow</b>	<b>3.6%</b>
<b>Vaccinations</b>	<b>2.2%</b>	<b>White</b>	<b>2.9%</b>
<b>Water Quality</b>	<b>3.0%</b>	<b>Yellow</b>	<b>3.3%</b>
<b>Wellness Education</b>	<b>4.7%</b>	<b>Yellow</b>	<b>5.9%</b>

# **IV. Inventory of Community Health Resources**

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[VVV Consultants LLC]

## Inventory of Healthcare Services - GVMH PSA

Cat	Healthcare Services Offered in County: Yes / No	Hospital	Health Dept.	Other
Clinic	Primary Care	x		x
Hosp	Alzheimer Center			x
Hosp	Ambulatory Surgery Centers			
Hosp	Arthritis Treatment Center	x		
Hosp	Bariatric / Weight Control Services	x		
Hosp	Birthing / LDR / LDRP Room	x		
Hosp	Breast Cancer Services	x		
Hosp	Burn Care	x		
Hosp	Cardiac Rehabilitation	x		
Hosp	Cardiac Surgery			
Hosp	Cardiology Services	x		
Hosp	Case Management	x		x
Hosp	Chaplaincy / Pastoral Care	x		
Hosp	Chemotherapy	x		
Hosp	Colonoscopy	x		
Hosp	Crisis Prevention			x
Hosp	CT Scanner	x		
Hosp	Diagnostic Radioisotope Facility	x		
Hosp	Diagnostic / Invasive Catheterization			
Hosp	Electron Beam Computed Tomography (EBCT)			
Hosp	Enrollment Assistance	x	x	x
Hosp	Extracorporeal Shock Wave Lithotripter (ESWL)			
Hosp	Fertility Clinic			
Hosp	Full Field Digital Mammography (FFDM)	x		x
Hosp	Genetic Testing / Counseling			
Hosp	Geriatric Services	x	x	x
Hosp	Heart Services	x		
Hosp	Hemodialysis			x
Hosp	HIV / AIDS Services			
Hosp	Image-Guided Radiation Therapy (IGRT)			
Hosp	Inpatient Acute Care Services	x		
Hosp	Intensity-Modulated Radiation Therapy (IMRT) 161			
Hosp	Intensive Care Unit	x		
Hosp	Intermediate Care Unit	x		
Hosp	Interventional Cardiac Catheterization			
Hosp	Isolation Room	x		
Hosp	Kidney Services	x		x
Hosp	Liver Services	x		
Hosp	Lung Services	x		
Hosp	Magnetic Resonance Imaging (MRI)	x		
Hosp	Mammograms	x		x
Hosp	Mobile Health Services	x		
Hosp	Multi-slice Spiral Computed Tomography (<64 Slice CT)			
Hosp	Multi-slice Spiral Computed Tomography (64+ Slice CT)	x		
Hosp	Neonatal Services			
Hosp	Neurological services	x		
Hosp	Obstetrics Services	x		
Hosp	Occupational Health Services	x		

## Inventory of Healthcare Services - GVMH PSA

Cat	Healthcare Services Offered in County: Yes / No	Hospital	Health Dept.	Other
Hosp	Oncology Services	X		
Hosp	Orthopedic Services	X		
Hosp	Outpatient Surgery	X		
Hosp	Pain Management	X		
Hosp	Palliative Care Program	X		X
Hosp	Pediatric Services	X		X
Hosp	Physical Rehabilitation	X		
Hosp	Positron Emission Tomography (PET)			
Hosp	Positron Emission Tomography / CT (PET / CT)	X		
Hosp	Psychiatric Services			X
Hosp	Radiology, Diagnostic	X		
Hosp	Radiology, Therapeutic	X		
Hosp	Reproductive Health			
Hosp	Robotic Surgery			
Hosp	Shaped Beam Radiation System 161			
Hosp	Single Photon Emission Computerized Tomography			
Hosp	Sleep Center	X		
Hosp	Social Work	X	X	X
Hosp	Sports Medicine	X		
Hosp	Stereotactic Radiosurgery	X		
Hosp	Swing Bed Services	X		
Hosp	Transplant Services			
Hosp	Trauma Center -Level IV			
Hosp	Ultrasound	X		X
Hosp	Women's Health Services	X		X
Hosp	Wound Care	X		
SR	Adult Day Care Program			X
SR	Assisted Living			X
SR	Home Health	X		X
SR	Hospice			X
SR	Long-term Care			X
SR	Nursing Home			X
SR	Retirement Housing			X
SR	Skilled Nursing Care	X		X
ER	Emergency Services	X		
ER	Urgent Care Center			
ER	Ambulance Services	X		X
SERV	Alcoholism-Drug Abuse Services			X
SERV	Blood Donor Center	X		
SERV	Chiropractic Services			X
SERV	Complementary Medicine Services	X	X	X
SERV	Dental Services			X
SERV	Fitness Center	X		X
SERV	Health Education Classes	X		X
SERV	Health Fair	X		X
SERV	Health Information Center	X	X	X
SERV	Health Screenings	X	X	X



## Inventory of Healthcare Services - GVMH PSA

Cat	Healthcare Services Offered in County: Yes / No	Hospital	Health Dept.	Other
SERV	Meals on Wheels			X
SERV	Nutrition Program	X	X	X
SERV	Patient Education Center	X	X	X
SERV	Support Groups	X		X
SERV	Teen Outreach Services			X
SERV	Tobacco Treatment / Cessation Program	X		X
SERV	Transportation to Health Facilities	X		X
SERV	Wellness Program	X		X

## Providers Delivering Care - Henry and Benton Co GVMH - Primary Service Area

FTE Providers Working in PSA	FTE Physicians		FTE Allied Staff
	FTE MD / DO	Visiting DR*	FTE NP / PA
<b>Primary Care:</b>			
Family Practice	18.0		
Internal Medicine / Geriatrics	4.0		
Obstetrics / Gynecology	3.0		
Pediatrics	2.0		
<b>Medicine Specialists:</b>			
Allergy / Immunology			
Cardiology		1.0	
Dermatology		0.8	
Endocrinology			
Gastroenterology	1.0	0.2	
Oncology / Radiology		1.0	
Infectious Disease			
Nephrology	0.8	0.2	
Neurology	0.6	0.2	
Psychiatry	1.0		
Pulmonary		0.2	
Rheumatology			
<b>Surgery Specialists:</b>			
General Surgery / Colon / Oral	3.2		
Neurosurgery		0.1	
Ophthalmology	1.0		
Orthopedics	1.0		
Otolaryngology	1.0		
Plastic / Reconstructive Surgery			
Thoracic / Cardiovascular / Vascular Surgery		0.2	
Urology	1.0	0.2	
<b>Hospital Based:</b>			
Anesthesia / Pain Management	1.2		0.0
Emergency Medicine	4.2		0.0
Radiology	2.2		
Pathology	1.0		
Hospitalist	2.0	2.0	
Neonatology / Perinatology			
Physical Medicine / Rehabilitation			
Occupational Medicine			
Podiatry	1.0		
Chiropractic			
Optometry	0.6		
Dental		0.6	
<b>TOTALS</b>	<b>49.8</b>	<b>6.7</b>	<b>0.0</b>

\*FTE Specialists serving the community whose office is outside the PSA.

## VISITING SPECIALISTS TO GVMH - 2019

Specialty	Physician Name	Office Location	Days per Month
Cardiology	Blackburn, Timothy	Kansas City, MO	16
Cardiology	Cope, Casey (NP)	Kansas City, MO	16
Cardiology	Hilbrenner, Jo (NP)	Kansas City, MO	8
Cardiology	Rios, David	Kansas City, MO	4
Dermatology	Tonkovic-Capin, V	Kansas City, MO	7
Nephrology	Bender, Walter	Kansas City, MO	8
Oncology	Cox, Sandra	Kansas City, MO	8
Oncology	Singh, Jaswinder	Kansas City, MO	8
Pulmonary	Alshami, Hamza	Kansas City, MO	1
Pulmonary	Balmaceda, Daniel	Kansas City, MO	1
Pulmonary	Beary, William	Kansas City, MO	1
Pulmonary	Chacey, Michael	Kansas City, MO	1
Pulmonary	Kincaide, Kathryn (NP)	Kansas City, MO	4
Vascular Surgery	Cameron, Jeffrey	Kansas City, MO	1

# Henry and Benton Counties, Missouri Healthcare Resources Directory

## Emergency Numbers

<b>Police/Sheriff</b>	<b>911</b>
<b>Fire</b>	<b>911</b>
<b>Ambulance</b>	<b>911</b>

## Non-Emergency Numbers

	<b><i>Sheriff</i></b>	<b><i>Ambulance</i></b>
<b>Clinton</b>	(660) 885-7021	(660) 890-7180
<b>Warsaw</b>	(660) 438-6135	

## Other Rural Non-Emergency Numbers

<b>Clinton Police</b>	(660) 885-6121
<b>Warsaw Police</b>	(660) 438-5262
<b>Clinton Fire</b>	(660) 885-2560

## **Hospitals**

Golden Valley Memorial Healthcare  
1600 N. Second St.  
Clinton, MO 64735  
660-885-5511

## **Clinics**

### ***Clinton***

#### **Cardiology**

Cardiology Clinic, Cardiac Care  
1600 N. Second  
Clinton, MO 64735

#### **Dermatology**

Viseslav Tonkovic, MD  
Dermatology  
Golden Valley Medical – Clinton  
1602 N. Second  
Clinton, MO 64735  
660-890-8171

#### **Ear, Nose and Throat / Otolaryngology**

Richard H. Woodland, DO  
Ear, Nose and Throat/Otolaryngology  
Golden Valley Medical – Clinton  
1602 N. Second  
Clinton, MO 64735  
660-890-8171

#### **Family Practice**

Brendan P. Bagley, MD  
Family Practice  
Golden Valley Medical – Clinton  
1602 North Second Street  
Clinton, MO 64735  
660-885-8171

Brian K. Bellamy, MD  
Family Practice  
Golden Valley Medical – Clinton  
1602 North Second Street  
Clinton, MO 64735  
660-885-8171

Bruce G. Bellamy, MD  
Family Practice  
Golden Valley Medical – Clinton  
1602 North Second Street  
Clinton, MO 64735

660-885-8171

Amie Christensen-Etters, MD  
Family Practice  
1602 North Second Street  
Clinton, MO 64735  
660-885-8171

Crystal L. Jones, M.D.  
Family Practice  
1602 North Second Street  
Clinton, MO 64735  
660-885-8171

Stephanie A. Lersch, M.D.  
Family Practice  
1602 North Second Street  
Clinton, MO 64735  
660-885-8171

Elizabeth A. Logan, DO  
Family Practice  
1602 North Second Street  
Clinton, MO 64735  
660-885-8171

Manik Mehra, MD  
Family Practice  
Golden Valley Medical – Clinton  
1602 North Second Street  
Clinton, MO 64735  
660-885-8171

Mark P. Snell, DO  
Family Medicine  
Golden Valley Medical – Clinton  
1602 North Second Street  
Clinton, MO 64735  
660-885-8171

Bradley M. Townsend, MD  
Family Practice  
Clinton Medical Clinic  
1413 S. 2<sup>nd</sup> St  
Clinton, MO 64735  
660-885-7776

Michelle Brown, FNP-BC  
Family Practice  
Golden Valley Medical – Clinton  
1602 N. Second  
Clinton, MO 64735  
660-885-8171

Heather Dains, FNP-BC  
Family Practice  
Golden Valley Medical – Clinton

1602 N. Second  
Clinton, MO 64735  
660-885-8171

Taylor Lincoln, FNP  
Family Practice  
Golden Valley Medical – Clinton  
1602 N. Second  
Clinton, MO 64735  
660-885-8171

Brenda Messer, NP  
Family Practice  
Golden Valley Medical – Clinton  
1602 N. Second  
Clinton, MO 64735  
660-885-8171

Laura Noble, FNP-BC  
Family Practice  
Golden Valley Medical – Clinton  
1602 N. Second  
Clinton, MO 64735  
660-885-8171

### **General Surgery**

Sunanda G. Ghosh, MD  
General Surgery  
Golden Valley Medical – Clinton  
1602 N. Second  
Clinton, MO 64735  
660-885-8171

Gus S. Wetzel, MD  
General Surgery  
Golden Valley Medical – Clinton  
1602 N. Second  
Clinton, MO 64735  
660-885-8171

Rob Wetzel, MD  
General Surgery  
Golden Valley Medical – Clinton  
1602 North Second Street  
Clinton, MO 64735  
660-885-8171

### **Hospitalists**

Jose Moonjely Davis, M.D.  
Golden Valley Memorial Hospital  
1600 North Second Street  
Clinton, MO 64735  
660-885-5511  
Stephen Malutich, D.O.  
Golden Valley Memorial Hospital

1600 North Second Street  
Clinton, MO 64735  
660-885-5511

### **Internal Medicine**

James C. Clouse, DO, FACIO-FACNP  
Internal Medicine  
Golden Valley Medical – Clinton  
1602 N. Second  
Clinton, MO 64735  
660-885-8171

Erik M. Miller, D.O.  
Internal Medicine  
Golden Valley Medical – Warsaw  
1771 Commercial  
Warsaw, MO 65355  
660-438-5193

Alice Ruttiger, DO, FACOI  
Internal Medicine  
Golden Valley Medical – Clinton  
1602 N. Second  
Clinton, MO 64735  
660-885-8171

Mark D. Vogt, DO, FACP  
Internal Medicine  
Golden Valley Medical – Clinton  
1602 N. Second  
Clinton, MO 64735  
660-885-8171

### **Neurology**

Rebecca Fredrich, NP  
Neurology  
Golden Valley Medical – Clinton  
1602 N. Second  
Clinton, MO 64735  
660-885-8171

### **Obstetrics and Gynecology**

Pamela McCool, DO  
Obstetrics and Gynecology  
Golden Valley Medical – Clinton  
1602 N. Second  
Clinton, MO 64735  
660-890-8427

Gary W. Taney, MD  
Obstetrics and Gynecology  
Golden Valley Medical – Clinton  
1602 N. Second  
Clinton, MO 64735

660-890-8427

Renee Baker, FNP-BC  
OB/GYN  
Golden Valley Medical – Clinton  
1602 N. Second  
Clinton, MO 64735  
660-890-8171

### **Oncology**

Oncology Clinic  
Golden Valley Memorial Healthcare –  
Outpatient Treatment Center  
1600 N. Second  
Clinton, MO 64735  
660-890-7266

### **Ophthalmology**

E. Glenn Sanford, M.D.  
Ophthalmology  
Golden Valley Medical – Clinton  
1602 N. Second  
Clinton, MO 64735  
660-885-8171

### **Orthopedic Surgery**

Andrew Rendoff, Physician Assistant  
Orthopedic Surgery  
Golden Valley Medical – Clinton  
1602 N. Second  
Clinton, MO 64735  
660-885-8171

James L. Womack, MD  
Orthopedic Surgery  
Golden Valley Medical – Clinton  
1602 N. Second  
Clinton, MO 64735  
660-885-8171

### **Pain Management**

Pain Management  
1600 N. Second  
Clinton, MO 64735  
660-885-5511

### **Pediatrics**

Aften Anderson, MD  
Pediatrics  
Golden Valley Medical – Clinton  
1602 N. Second  
Clinton, MO 64735

660-890-8443

Jamie Ball, M.D.  
Pediatrics  
Golden Valley Medical – Clinton  
1602 North Second Street  
Clinton, MO 64735

Emily Baker, FNP-BC  
Pediatrics  
Golden Valley Medical – Clinton  
1602 N. Second  
Clinton, MO 64735  
660-890-8443

### **Podiatry**

Garrett J. Child, DPM  
Golden Valley Medical – Clinton  
1602 N. Second  
Clinton, MO 64735  
660-885-8171

### **Psychiatry**

Aneel Ursani, M.D.  
Golden Valley Medical – Clinton  
1602 North Second Street  
Clinton, MO 64735  
660-885-8171

### **Pulmonology**

Pulmonology Clinic  
Golden Valley Memorial Healthcare  
1600 N. Second  
Clinton, MO 64735  
660-890-7194

### **Urology**

Joseph Myers, M.D.  
Urology  
1602 N. Second  
Clinton, MO 64735  
660-890-8512

### **Wound Care**

Wound / Skin Care Clinic  
Golden Valley Memorial Healthcare  
1600 N. Second  
Clinton, MO 647353  
660-890-7245

## **Warsaw**

### **Family Medicine with Obstetrics**

Drew A. Smith, MD  
Family Medicine with Obstetrics  
Golden Valley Medical – Warsaw  
1771 Commercial  
Warsaw, MO

### **Family Practice**

Amber B. Campbell, DO  
Family Practice  
Golden Valley Medical – Warsaw  
1771 Commercial  
Warsaw, MO 65355  
660-438-5193

Erik M. Miller, DO  
Family Practice  
Golden Valley Medical – Warsaw  
1771 Commercial  
Warsaw, MO 65355  
660-438-5193

Leah Rogers, PA-C  
Physician Assistant  
Golden Valley Medical – Warsaw  
1771 Commercial  
Warsaw, MO 65355  
660-438-5193

enda Jones, FNP-BC  
Physician Assistant  
Golden Valley Medical – Warsaw  
1771 Commercial  
Warsaw, MO 65355  
660-438-5193

Michael Becker, PA  
Physician Assistant  
Golden Valley Medical – Warsaw  
1771 Commercial  
Warsaw, MO 65355  
660-438-5193

Elizabeth Dawson, FNP-BC  
Golden Valley Medical – Warsaw  
1771 Commercial  
Warsaw, MO 65355  
660-438-5193

## **Windsor**

### **Family Practice**

Jennifer Blair, D.O.  
Family Practice with OB  
Golden Valley Medical – Windsor  
100 S. Tebo  
Windsor, MO 65360  
660-647-2147

Katie Terry, FNP-BC  
Family Practice  
Golden Valley Medical – Windsor  
100 S. Tebo  
Windsor, MO 65360  
660-647-2147

Elizabeth Elwell, NP  
Family Practice  
Golden Valley Medical – Windsor  
100 S. Tebo  
Windsor, MO 65360  
660-647-2147

### **Children and Youth**

Boys and Girls Town National Hotline  
1-800-448-3000  
[www.girlsandboystown.org](http://www.girlsandboystown.org)

Child / Adult Abuse and Neglect Hotline  
800-922-5330

Child Abuse National Hotline  
800-422-4453  
800-222-4453 (TDD)  
[www.childhelp.org](http://www.childhelp.org)

Child Abuse National Hotline  
1-800-4-A-CHILD (422-4453)  
[www.childabuse.com](http://www.childabuse.com)

Children and Youth with Special Health  
Care Needs – Henry County Health Center  
660-885-8193

Child Find of America  
1-800-426-5678

Child Help USA National Child Abuse  
Hotline  
1-800-422-4453



National Runaway Switchboard  
1-800-RUNAWAY  
[www.1800runaway.org/](http://www.1800runaway.org/)

National Society for Missing and Exploited  
Children  
1-800-THE-LOST (843-5678)  
[www.missingkids.com](http://www.missingkids.com)

Parents Anonymous Help Line  
800-345-5044  
[http://www.parentsanonymous.org/palIndex  
10.html](http://www.parentsanonymous.org/palIndex10.html)

Runaway Line  
800-621-4000  
800-621-0394 (TDD)  
<http://www.1800runaway.org/>

### **Eye Doctors**

Eyecare Specialties  
1104 E. Ohio Street  
Clinton, MO  
660-885-7116

Parks Optical  
106 W. Jefferson Street  
Clinton, MO 64735  
660-885-2800

Wal-Mart Supercenter - Clinton  
1712 E. Ohio Street  
Clinton, MO 64735  
660-885-5536

Sedalia Eye Associates  
103 Cottonwood Street  
Warsaw, MO 65355

Wal-Mart Supercenter – Warsaw  
1712 E. Ohio Street  
Clinton, MO 64735  
660-885-5536

### **Dentists**

Dr. Robert J. Sexauer, DDS  
2000 Gaines Drive  
Clinton, MO 64735  
660-885-6933

Groff Dental Studio  
1100 E. Ohio Street  
Clinton, MO 64735  
660-885-6911

Clinton Family Dentistry  
1200 E. Ohio Street  
Clinton, MO 64735  
660-885-3632

University Park Orthodontics  
702 E. Ohio Street  
Clinton, MO 6735  
660-885-6944

Bernard T Henehan, DDS  
2000 Gaines Drive  
Clinton, MO 64735  
660-885-6991

Boulard Bruck & Housh  
906 E. Ohio Street  
Clinton, MO 64735  
660-885-6114

John R. Bailey, DDS  
2000 Gaines Drive  
Clinton, MO 64735  
660-885-3391

James Cowsert, DDS  
211 S. Main Street  
Clinton, MO 64735  
660-885-2741

Dr. Merlin Eaton & Dr Patrick Lancaster  
1631 Commercial Street  
Warsaw, MO 65355  
660-438-5139

James E. Spring, DDS  
601 Commercial Street  
Warsaw, MO 65355  
660-438-7355

Stephanie Eaton  
1631 Commercial Street  
Warsaw, MO 65355  
660-438-5139

Paul Griner, DDS  
106 E. Colt Street  
Windsor, MO 65360  
660-647-3133

### **Disability Services**

American Disability Group  
877-790-8899

American Association of People with Disabilities (AAPD)  
www.aapd.com

American Council for the Blind  
1-800-424-8666  
www.acb.org

Americans with Disabilities Act Information Hotline  
1-800-514-0301  
1-800-514-0383 (TTY)  
www.ada.gov

National Center for Learning Disabilities  
1-888-575-7373  
www.nclld.org

National Library Services for Blind & Physically Handicapped  
www.loc.gov/nls/  
1-800-424-8567

### **Environment**

Environmental Services, Food Inspections, Septic Inspections, Water Testing, Lead Testing – Henry County Health Center  
660-885-8193

Environmental Protection Agency  
1-800-223-0425  
913-321-9516 (TTY)  
www.epa.gov

### **Fitness Centers**

Clinton Community Center  
1004 E. Sedalia Avenue  
660-885-2181

GVMH Wellness Center - Windsor  
100 S. Tebo Street  
Windsor, MO 65360  
660-647-4000

### **Food and Drug**

Center for Food Safety and Applied Nutrition  
1-888-SAFEFOOD (723-3366)  
www.cfsan.fda.gov/  
www.healthfinder.gov/

US Consumer Product Safety Commission  
800-638-2772  
800-638-8270 (TDD)

www.cpsc.gov

USDA Meat and Poultry Hotline  
1-888-674-6854  
1-800-256-7072 (TTY)  
www.fsis.usda.gov/

U.S. Food and Drug Administration  
1-888-INFO-FDA  
1-888-463-6332  
www.fsis.usda.gov/

### **Health Departments**

Henry County Health Center  
1800 Community Drive, Suite A  
Clinton, MO 64735  
660-885-8193  
www.henrycohealth.org

Benton County Health Dept.  
1238 Commercial Street Warsaw  
660-438-2876

### **Home Health**

GVMH Home Services  
1617 N. Second  
660-885-5088

### **Hospice**

GVMH Hospice  
725 E. Ohio St.  
Clinton, MO 64735  
660-890-2014

Twin Lakes Hospice - Warsaw  
304 W. Main St.  
Warsaw, MO 65355  
660-438-9700

### **Legal Services**

Missouri Attorney General's Office  
Supreme Court Building  
207 W. High St.  
P.O. Box 899  
Jefferson City, MO 65102  
573-751-3321  
Fax: 573-751-0774

## **Medicaid**

U.S. Department of Health and Human Services

Centers for Medicare and Medicaid Services  
800-MEDICARE (800-633-4227) or  
877-486-2048 (TTY)  
[www.cms.hhs.gov](http://www.cms.hhs.gov)

## **Medicare**

Social Security Administration  
1612 Imperial Drive  
West Plains, MO 65775  
1-866-614-2741  
1-800-772-1213  
TTY: 1-800-325-0778  
Office Hours: Monday - Friday:  
09:00 Am - 03:30 Pm

## **Mental Health Services**

Pathways / Compass Health  
1800 Community Drive  
Clinton, MO 64735  
660-885-8131

Royal Oaks Hospital  
307 N. Main Street  
Windsor, MO 65360  
660-647-2182

Missouri Department of Mental Health  
573-751-4122  
1-800-364-9687  
Fax: 573-751-8224

Mental Health America  
1-800-969-6MHA (969-6642)

National Alliance for the Mentally Ill  
Helpline  
1-800-950-6264  
703-516-7227 (TTY)  
[www.nami.org](http://www.nami.org)

National Institute of Mental Health  
1-866-615-6464  
1-866-415-8051 (TTY)  
[www.nimh.nih.gov](http://www.nimh.nih.gov)

Suicide Prevention Hotline  
1-800-SUICIDE [784-2433]  
[www.hopeline.com](http://www.hopeline.com)

## **National and State Agencies**

Missouri Child Abuse Hotline  
Toll-Free: 800-392-3738  
Local: 573-751-3448

Missouri Coalition Against Domestic and Sexual Violence  
217 Oscar Dr., Suite A  
Jefferson City, MO 65101  
573-634-4161

National Domestic Violence Hotline  
800-799-7233  
[www.ndvh.org](http://www.ndvh.org)  
[www.thehotline.org](http://www.thehotline.org)

National Sexual Assault Hotline  
800-656-4673

Federal Bureau of Investigation  
St. Louis Office  
2222 Market Street  
St. Louis, MO  
314-231-4324

Federal Bureau of Investigation  
866-483-5137

Missouri Road Conditions  
MoDOT  
Central Office  
105 W. Capitol Avenue  
Jefferson City, MO 65102  
1-888 ASK MODOT  
(1-888-275-6636)

Poison Control Center  
800-222-1222  
[www.aapcc.org](http://www.aapcc.org)

Suicide Prevention Hotline  
800-SUICIDE  
800-442-HOPE  
<http://hopeline.com>  
800-273-TALK  
[www.suicidepreventionlifeline.com](http://www.suicidepreventionlifeline.com)

Toxic Chemical and Oil Spills  
800-424-8802

## **Alcohol and Drug Treatment Programs**

A 1 A Detox Treatment  
1-800-757-0771

Recovery Connection  
1-800-993-3869

Able Detox-Rehab Treatment  
1-800-577-2481 (NATIONAL)

Abuse Addiction Agency  
1-800-861-1768  
[www.thewatershed.com](http://www.thewatershed.com)

Al-Anon Family Group  
1-888-4AL-ANON (425-2666)  
[www.al-anon.alateen.org](http://www.al-anon.alateen.org)

Alcohol and Drug Abuse Hotline  
800-ALCOHOL

Alcohol and Drug Addiction Treatment  
Programs  
1-800-510-9435

Alcohol and Drug Helpline  
1-800-821-4357

Alcoholism/Drug Addiction Treatment  
Center  
800-477-3447

Mothers Against Drunk Driving  
1-800-GET-MADD (438-6233)  
[www.madd.org](http://www.madd.org)

National Council on Alcoholism and Drug  
Dependence, Inc.  
1-800-NCA-CALL (622-2255)  
[www.ncadd.org](http://www.ncadd.org)

### **National Health Services**

AIDS / HIV Center for Disease Control and  
Prevention  
800-CDC-INFO  
888-232-6348 (TTY)  
<http://www.cdc.gov/hiv/>

AIDS/STD National Hot Line  
800-342-AIDS  
800-227-8922 (STD line)

American Health Assistance Foundation  
800-437-2423  
[www.ahaf.org](http://www.ahaf.org)

American Heart Association  
800-242-8721  
[www.americanheart.org](http://www.americanheart.org)

American Lung Association  
800-586-4872

American Stroke Association  
1-888-4-STROKE  
[www.americanheart.org](http://www.americanheart.org)

Center for Disease Control and Prevention  
800-CDC-INFO  
888-232-6348 (TTY)  
<http://www.cdc.gov/hiv/>

Elder Care Helpline  
[www.eldercarelink.com](http://www.eldercarelink.com)  
Eye Care Council  
800-960-EYES  
[www.seetolearn.com](http://www.seetolearn.com)

National Health Information Center  
800-336-4797  
[www.health.gov/nhic](http://www.health.gov/nhic)

National Cancer Information Center  
800-227-2345  
866-228-4327 (TTY)  
[www.cancer.org](http://www.cancer.org)

National Institute on Deafness and Other  
Communication Disorders Information  
Clearinghouse  
800-241-1044  
800-241-1055 (TTY)  
[www.nidcd.nih.gov](http://www.nidcd.nih.gov)

### **Nutrition**

American Dietetic Association  
1-800-877-1600  
[www.eatright.org](http://www.eatright.org)

American Dietetic Association Consumer  
Nutrition Hotline  
800-366-1655

Missouri Coordinated School Health  
Coalition  
P.O. Box 309  
Columbia, MO 65205  
[info@healthykidsmo.org](mailto:info@healthykidsmo.org)

WIC and Nutrition Services  
Clinton Location: 660-885-8193  
573-751-6204  
800-392-8209  
Fax: 573-526-1470  
[info@health.mo.gov](mailto:info@health.mo.gov)

Community Food and Nutrition Assistance  
573-751-6269  
800-733-6251  
CACFP@health.mo.gov

### **Pharmacy**

Summers Pharmacy  
605 E. Pawnee Ave.  
Clinton, MO  
660-885-3034

CVS  
1501 E. Ohio St.  
Clinton, MO 64735  
660-890-0707

Wal-mart - Clinton  
1712 E. Ohit St.  
Clinton, MO 64735  
660-885-5536

Walgreen's  
412 Pawnee Dr.  
Clinton, MO 64735  
660-885-4020

Merryfield Pharmacy  
200 W. Benton St.  
Windsor, MO 65360  
660-647-2134

J&D Truecare Pharmacy  
1330 Commercial  
Warsaw, MO 65355  
660-438-7331

Wal-Mart - Warsaw  
103 W .Polk St.  
Warsaw, MO 65355  
660-438-2207

Boring's Rexall Drug  
161 W. Main St.  
Warsaw, MO 65355  
660-438-7331

### **Rehab**

GMMH Rehab & Wellness  
1200 E. Ohio St.  
Clinton, MO 64735  
660-890-7190

SERC  
109 W. Franklin  
Clinton, MO 64735  
660-383-1280

GVMH Rehab and Wellness - Warsaw  
1771 Commerical St.  
Warsaw, MO 65355  
660-428-1146

GVMH Rehab and Wellness - Windsor  
100 S. Tebo St.  
Windsor, MO 65360  
660-647-4000

### **Senior Services**

Active Aging Resource Center  
109 S. Main St.  
Gallatin, MO 64640  
660-663-2828

Missouri Veteran's Home  
1111 Euclid  
Cameron, MO 64429  
816-632-6010

NWMO Area Agency on Aging  
504 US Hwy. 136  
Box 265  
Albany, MO 64402  
660-726-3800

Alzheimer's Association  
1-800-487-2585

American Association of Retired Persons  
1-888-OUR-AARP (687-2277)  
[www.aarp.org](http://www.aarp.org)

Americans with Disabilities Act Information  
Line  
1-800-514-0301  
1-800-514-0383 [TTY]  
[www.usdoj.gov/crt/ada](http://www.usdoj.gov/crt/ada)

American Association of Retired Persons  
888-687-2277  
[www.aarp.org](http://www.aarp.org)

Eldercare Locator  
1-800-677-1116  
[www.eldercare.gov/eldercare/public/home.asp](http://www.eldercare.gov/eldercare/public/home.asp)

Federal Information Center  
1-800-333-4636  
[www.FirstGov.gov](http://www.FirstGov.gov)

U.S. Department of Veterans Affairs  
1-800-513-7731  
[www.kcva.org](http://www.kcva.org)

Education (GI Bill)  
1-888-442-4551

Health Resource Center  
877-222-8387

Insurance Center  
800-669-8477

Veteran Special Issue Help Line Includes  
Gulf War / Agent Orange Helpline  
800-749-8387

U.S. Department of Veterans Affairs  
Mammography Helpline  
888-492-7844

Memorial Program Service [includes status  
of headstones and markers]  
800-697-6947

Telecommunications Device for the Deaf /  
Hearing Impaired  
800-829-4833 (TTY)  
[www.vba.va.gov](http://www.vba.va.gov)

Welfare Fraud Hotline  
800-432-3913

# General Online Healthcare Resources

## Doctors and Dentists--General

[AMA Physician Select: Online Doctor Finder](#) (American Medical Association) [DocFinder](#) (Administrators in Medicine) [Find a Dentist](#) (Academy of General Dentistry) [Find a Dentist: ADA Member Directory](#) (American Dental Association) [Physician Compare](#) (Centers for Medicare & Medicaid Services)

## Hospitals and Clinics--General

[Find a Health Center](#) (Health Resources and Services Administration) [Find a Provider: TRICARE Provider Directories](#) (TRICARE Management Activity) [Hospital Quality Compare](#) (Centers for Medicare & Medicaid Services)

## Doctors and Dentists--Specialists

[ACOG's Physician Directory](#) (American College of Obstetricians and Gynecologists) [ACR: Geographic Membership Directory](#) (American College of Rheumatology) [American College of Surgeons Membership Directory](#) (American College of Surgeons) [American Osteopathic Association D.O. Database](#) (American Osteopathic Association) [ASGE: Find a Doctor](#) (American Society for Gastrointestinal Endoscopy) [Cancer Genetics Services Directory](#) (National Cancer Institute) [Child and Adolescent Psychiatrist Finder](#) (American Academy of Child and Adolescent Psychiatry) [Dystonia: Find a Health Care Professional](#) (Dystonia Medical Research Foundation) [Expert Locator: Immunologists](#) (Jeffrey Modell Foundation) [Find a Dermatologic Surgeon](#) (American Society for Dermatologic Surgery) [Find a Dermatologist](#) (American Academy of Dermatology) [Find a Gastroenterologist](#) (American College of Gastroenterology) [Find a Gynecologic Oncologist](#) (Society of Gynecologic Oncologists) [Find a Hand Surgeon](#) (American Society for Surgery of the Hand) [Find a Hematologist](#) (American Society of Hematology) [Find a Neurologist](#) (American Academy of Neurology) [Find a Pediatric Dentist](#) (American Academy of Pediatric Dentistry) [Find a Pediatrician or Pediatric Specialist](#) (American Academy of Pediatrics) [Find a Periodontist](#) (American Academy of Periodontology) [Find a Physical Medicine & Rehabilitation Physician](#) (American Academy of Physical Medicine and Rehabilitation) [Find a Plastic Surgeon](#) (American Society of Plastic Surgeons) [Find a Podiatrist](#) (American Podiatric Medical Association) [Find a Thyroid Specialist](#) (American Thyroid Association) [Find a Urologist](#) (American Urological Association) [Find an ACFAS Physician](#) (American College of Foot and Ankle Surgeons) [Find an Allergist/Immunologist: Search](#) (American Academy of Allergy, Asthma, and Immunology) [Find an Endocrinologist](#) (Hormone Health Network) [Find an Eye M.D.](#) (American Academy of Ophthalmology) [Find an Interventional Radiologist](#) (Society of Interventional Radiology) [Find an Oncologist](#) (American Society of Clinical Oncology) [Find an Oral and Maxillofacial Surgeon](#) (American Association of Oral and Maxillofacial Surgeons) [Find an Orthopaedic Foot and Ankle MD](#) (American Orthopaedic Foot and Ankle Society) [Find an Otolaryngologist \(ENT\)](#) (American Academy of Otolaryngology--Head and Neck Surgery) [Finding an Eye Care Professional](#) (National Eye Institute) [GI Locator Service](#) (American Gastroenterological Association)

## Other Healthcare Providers

[AMTA's Find a Massage Therapist](#) (American Massage Therapy Association) [Cancer Genetics Services Directory](#) (National Cancer Institute) [Find a Diabetes Educator](#) (American Association of Diabetes Educators) [Find a Genetic Counselor](#) (National Society of Genetic Counselors) [Find a Midwife](#) (American College of Nurse-Midwives) [Find a Nurse Practitioner](#) (American Academy of Nurse Practitioners) [Find a Physical Therapist](#) (American Physical Therapy Association) [Find a Professional: Online Directory of Audiology and Speech-Language Pathology Programs](#) (American Speech-Language-Hearing Association) [Find a Registered Dietitian](#) (Academy of Nutrition and Dietetics) [Find a Therapist](#) (Anxiety Disorders Association of America) [Find an Audiologist](#) (American Academy of Audiology) [Manual Lymphatic Drainage Therapists](#) (National Lymphedema Network) [National Register of Health Service Providers in Psychology](#) (National Register of Health Service Providers in Psychology) [NCCAOM: Find Nationally Certified Practitioners](#) (National Certification Commission for Acupuncture and Oriental Medicine) [Search for an Emergency Contraception Provider in the United States](#) (Princeton University, Office of Population Research)

## Hospitals and Clinics--Specialized

[Accredited Birth Centers](#) (Commission for the Accreditation of Birth Centers) [Alzheimer's Disease Research Centers](#) (National Institute on Aging) [Cystic Fibrosis Foundation: Find a Chapter](#) (Cystic Fibrosis Foundation) [Cystic Fibrosis Foundation: Find an Accredited Care Center](#) (Cystic Fibrosis Foundation) [Dialysis Facility Compare](#) (Centers for Medicare & Medicaid Services) [FDA Certified Mammography Facilities](#) (Food and Drug Administration) [Find a Free Clinic](#) (National Association of Free Clinics) [Find an Indian Health Service Facility](#) (Indian Health Service) [Find Treatment Centers](#) (American Cancer Society) [Genetics Clinic Directory Search](#) (University of Washington) [Locate a Sleep Center in the United States by Zip Code](#) (American Academy of Sleep Medicine) [MDA ALS Centers](#) (Muscular Dystrophy Association) [Mental Health Services Locator](#) (Substance Abuse and Mental Health Services Administration) [NCI Designated Cancer Centers](#) (National Cancer Institute) [Neurofibromatosis Specialists](#) (Children's Tumor Foundation) [Post-Polio Directory 2011: Post-Polio Clinics, Health Professionals, Support Groups](#) (Post-Polio Health International including International Ventilator Users Network) [Spina Bifida Clinic Directory](#) (Spina Bifida Association of America) [Substance Abuse Treatment Facility Locator](#) (Substance Abuse and Mental Health Services Administration) [Transplant Center Search Form](#) (BMT InfoNet) [U.S. NMDP Transplant Centers](#) (National Marrow Donor Program) [VA Health Care Facilities Locator & Directory](#) (Veterans Health Administration) [Where to Donate Blood](#) (AABB) [Where to Donate Cord Blood](#) (National Marrow Donor Program)

## Other Healthcare Facilities and Services

[Alzheimer's Disease Resource Locator](#) (Fisher Center for Alzheimer's Research Foundation) [American College of Radiology Accredited Facility Search](#) (American College of Radiology) [APA District Branch / State Association Directory](#) (American Psychiatric Association) [Directory of Organizations \(Deafness and Communication Disorders\)](#) (National Institute on Deafness and Other Communication Disorders) [Dog Guide Schools in the United States](#) (American Foundation for the Blind) [Eldercare Locator](#) (Dept. of Health and Human Services) [Find a Hospice or Palliative Care Program](#) (National Hospice and Palliative Care Organization) [Find Services \(for People with Vision Loss\)](#) (American Foundation for the Blind) [Find Urgent Care Centers by State](#) (Urgent Care Association of America) [Genetic Testing Laboratory Directory](#) (University of Washington) [Home Health Compare](#) (Centers for Medicare & Medicaid Services) [Medicare: Helpful Contacts](#) (Centers for Medicare & Medicaid Services) [Muscular Dystrophy Association Clinics and Services](#) (Muscular Dystrophy Association) [National Foster Care and Adoption Directory Search](#) (Children's Bureau) [Nursing Home Compare](#) (Centers for Medicare & Medicaid Services) [Organizations That Offer Support Services](#) (National Cancer Institute) [Poison Control Centers](#) (American Association of Poison Control Centers) [Resources and Information for Parents about Braille](#) (American Foundation for the Blind) [State-Based Physical Activity Program Directory](#) (Centers for Disease Control and Prevention) [TSA Chapters in the USA](#) (Tourette Syndrome Association) [Violence against Women: Resources by State](#) (Dept. of Health and Human Services, Office on Women's Health) [Where to Find Hair Loss Accessories and Breast Cancer Products](#) (American Cancer Society)

**SOURCE:** MedlinePlus provides links to directories to help you find libraries, health professionals, services and facilities. National Library of Medicine (NLM) does not endorse or recommend the organizations that produce these directories, nor the individuals or organizations that are included in the directories.



# V. Detail Exhibits

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[VVV Consultants LLC]

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## a) Patient Origin Source Files

[VVV Consultants LLC]

<b>Henry County MO - MHA Patient Origin by Age</b>		<b>0-17</b>	<b>18-44</b>	<b>45-64</b>	<b>65-74</b>	<b>75+</b>	<b>Total</b>
<b>#</b>	<b>2016 Inpatient Totals</b>	<b>469</b>	<b>689</b>	<b>893</b>	<b>683</b>	<b>803</b>	<b>3537</b>
1	Golden Valley Memorial Healthcare - Clinton, MO	151	251	227	202	360	1191
2	Research Medical Center - Kansas City, MO	3	87	175	89	74	428
3	Saint Luke's Hospital of Kansas City - Kansas City, MO	17	63	93	108	89	370
4	Saint Luke's East Hospital - Lees Summit, MO	8	33	67	49	47	204
5	Western Missouri Medical Center - Warrensburg, MO	40	47	25	23	27	162
6	Children's Mercy Kansas City - Kansas City, MO	93	6				99
7	University of Missouri Health Care - Columbia, MO	6	10	44	19	14	93
8	Bothwell Regional Health Center - Sedalia, MO	8	20	17	12	35	92
9	The University of Kansas Health System - KC, KS	7	15	28	33	8	91
10	St. Joseph Medical Center - Kansas City, MO	1	13	16	27	24	81
11	Royal Oaks Hospital - Windsor, MO	34	15	6			55
12	Saint Luke's South Hospital - Overland Park, KS	5	5	16	14	14	54
13	Centerpoint Medical Center - Independence, MO	1	14	13	10	8	46
14	Cass Regional Medical Center - Harrisonville, MO		8	8	15	13	44
15	Belton Regional Medical Center - Belton, MO		3	16	10	7	36
16	Heartland Behavioral Health Services - Nevada, MO	36					36
	Others	59	99	142	72	83	455

<b>Henry County MO - MHA Patient Origin by Age</b>		<b>0-17</b>	<b>18-44</b>	<b>45-64</b>	<b>65-74</b>	<b>75+</b>	<b>Total</b>
<b>#</b>	<b>2017 Inpatient Totals</b>	<b>503</b>	<b>662</b>	<b>1003</b>	<b>774</b>	<b>853</b>	<b>3795</b>
1	Golden Valley Memorial Healthcare - Clinton, MO	195	272	287	240	342	1336
2	Research Medical Center - Kansas City, MO	14	73	185	136	111	519
3	Saint Luke's Hospital of Kansas City - Kansas City, MO	9	72	99	106	103	389
4	Saint Luke's East Hospital - Lees Summit, MO	15	29	75	80	82	281
5	The University of Kansas Health System - Kansas City, KS	5	26	62	50	13	156
6	Western Missouri Medical Center - Warrensburg, MO	27	37	24	18	21	127
7	Children's Mercy Kansas City - Kansas City, MO	98	1				99
8	Bothwell Regional Health Center - Sedalia, MO	8	15	15	22	36	96
9	University of Missouri Health Care - Columbia, MO	3	18	27	15	4	67
10	Saint Luke's South Hospital - Overland Park, KS	3	4	16	11	22	56
11	Royal Oaks Hospital - Windsor, MO	30	16	8	1		55
12	St. Joseph Medical Center - Kansas City, MO		1	14	9	18	42
13	Belton Regional Medical Center - Belton, MO		4	16	12	3	35
14	Nevada Regional Medical Center - Nevada, MO		18	16			34
15	Cass Regional Medical Center - Harrisonville, MO			12	10	11	33
16	Centerpoint Medical Center - Independence, MO		8	13	10	2	33
17	Heartland Behavioral Health Services - Nevada, MO	26					26
	Others	70	68	134	54	85	411

<b>Henry County MO - MHA Patient Origin by Age</b>		<b>0-17</b>	<b>18-44</b>	<b>45-64</b>	<b>65-74</b>	<b>75+</b>	<b>Total</b>
<b>#</b>	<b>2018 Inpatient Totals</b>	<b>504</b>	<b>678</b>	<b>872</b>	<b>673</b>	<b>922</b>	<b>3649</b>
1	Golden Valley Memorial Healthcare - Clinton, MO	202	284	244	183	369	1282
2	Research Medical Center - Kansas City, MO	12	90	198	147	131	578
3	Saint Luke's Hospital of Kansas City - Kansas City, MO	12	60	90	68	107	337
4	Saint Luke's East Hospital - Lees Summit, MO	4	23	58	53	82	220
5	Western Missouri Medical Center - Warrensburg, MO	24	31	21	22	23	121
6	The University of Kansas Health System - Kansas City, KS	6	16	25	41	18	106
7	Bothwell Regional Health Center - Sedalia, MO	8	10	15	18	47	98
8	Children's Mercy Kansas City - Kansas City, MO	94	4				98
9	Royal Oaks Hospital - Windsor, MO	41	21	5			67
10	Saint Luke's South Hospital - Overland Park, KS	1	3	21	15	18	58
11	Menorah Medical Center - Overland Park, KS	1	9	20	15	5	50
12	Cass Regional Medical Center - Harrisonville, MO		5	14	17	13	49
13	University of Missouri Health Care - Columbia, MO	3	8	21	9	7	48
14	Nevada Regional Medical Center - Nevada, MO	1	30	10		1	42
15	Centerpoint Medical Center - Independence, MO	3	6	16	6	10	41
16	Belton Regional Medical Center - Belton, MO		4	18	9	9	40
17	Heartland Behavioral Health Services - Nevada, MO	38					38
	Others	54	74	96	70	82	376

<b>Benton County MHA - Patient Origin by Age</b>		<b>0-17</b>	<b>18-44</b>	<b>45-64</b>	<b>65-74</b>	<b>75+</b>	<b>Total</b>
<b>#</b>	<b>2016 Inpatients Totals</b>	<b>291</b>	<b>447</b>	<b>768</b>	<b>674</b>	<b>779</b>	<b>2959</b>
1	Bothwell Regional Health Center - Sedalia, MO	55	83	169	191	375	873
2	Golden Valley Memorial Healthcare - Clinton, MO	52	79	128	104	93	456
3	University of Missouri Health Care - Columbia, MO	34	89	126	67	50	366
4	Research Medical Center - Kansas City, MO	1	17	53	47	27	145
5	Saint Luke's Hospital of Kansas City - Kansas City, MO	5	17	57	35	31	145
6	Boone Hospital Center - Columbia, MO	1	5	41	33	45	125
7	Lake Regional Health System - Osage Beach, MO	10	14	25	29	22	100
8	The University of Kansas Health System - KC, KS	1	14	28	25	16	84
9	Saint Luke's East Hospital - Lees Summit, MO	3	7	20	29	20	79
10	Children's Mercy Kansas City - Kansas City, MO	41	8				49
11	Royal Oaks Hospital - Windsor, MO	29	14	3			46
12	Western Missouri Medical Center - Warrensburg, MO	9	13	9	5	3	39
13	Mercy Hospital Springfield - Springfield, MO	2	3	10	12	10	37
14	Centerpoint Medical Center - Independence, MO		2	7	7	11	27
15	Rusk Rehabilitation Hospital - Columbia, MO		4	7	10	4	25
16	Fitzgibbon Hospital - Marshall, MO	2	14	5	1	1	23
	Others	46	64	80	79	71	340

<b>Benton County MHA - Patient Origin by Age</b>		<b>0-17</b>	<b>18-44</b>	<b>45-64</b>	<b>65-74</b>	<b>75+</b>	<b>Total</b>
<b>#</b>	<b>2017 Inpatient Totals</b>	<b>293</b>	<b>433</b>	<b>747</b>	<b>692</b>	<b>816</b>	<b>2981</b>
1	Bothwell Regional Health Center - Sedalia, MO	66	98	198	206	359	927
2	Golden Valley Memorial Healthcare - Clinton, MO	64	80	115	98	117	474
3	University of Missouri Health Care - Columbia, MO	25	80	122	78	59	364
4	Research Medical Center - Kansas City, MO	3	19	64	42	41	169
5	Saint Luke's Hospital of Kansas City - Kansas City, MO	3	10	36	39	50	138
6	Boone Hospital Center - Columbia, MO	4	6	23	39	36	108
7	Saint Luke's East Hospital - Lees Summit, MO	3	15	24	26	28	96
8	The University of Kansas Health System - KC, KS	1	10	36	28	14	89
9	Lake Regional Health System - Osage Beach, MO	5	10	21	22	27	85
10	Children's Mercy Kansas City - Kansas City, MO	46	2				48
11	Royal Oaks Hospital - Windsor, MO	30	12	4			46
12	North Kansas City Hospital - North Kansas City, MO			7	13	10	30
13	Mercy Hospital Springfield - Springfield, MO		4	9	8	6	27
14	CoxHealth - Springfield, MO	6	4	4	5	4	23
15	Citizens Memorial Hospital - Bolivar, MO	1	2	5	6	5	19
16	Fitzgibbon Hospital - Marshall, MO	1	13	5			19
	Others	35	68	74	82	60	319

<b>Benton County MHA - Patient Origin by Age</b>		<b>0-17</b>	<b>18-44</b>	<b>45-64</b>	<b>65-74</b>	<b>75+</b>	<b>Total</b>
<b>#</b>	<b>2018 Inpatient Totals</b>	<b>313</b>	<b>433</b>	<b>665</b>	<b>678</b>	<b>858</b>	<b>2947</b>
1	Bothwell Regional Health Center - Sedalia, MO	57	109	164	190	382	902
2	Golden Valley Memorial Healthcare - Clinton, MO	76	111	113	104	139	543
3	University of Missouri Health Care - Columbia, MO	24	51	74	67	44	260
4	Research Medical Center - Kansas City, MO	4	27	64	53	56	204
5	Saint Luke's Hospital of Kansas City - Kansas City, MO	2	10	43	32	45	132
6	Lake Regional Health System - Osage Beach, MO	4	13	24	35	30	106
7	Boone Hospital Center - Columbia, MO	1	5	30	33	27	96
8	The University of Kansas Health System - KC, KS	1	6	29	28	30	94
9	Saint Luke's East Hospital - Lees Summit, MO	1	9	22	29	25	86
10	Children's Mercy Kansas City - Kansas City, MO	68					68
11	Western Missouri Medical Center - Warrensburg, MO	9	13	6	7	6	41
12	Royal Oaks Hospital - Windsor, MO	23	6	4			33
13	Citizens Memorial Hospital - Bolivar, MO	6	3	7	3	12	31
14	North Kansas City Hospital - North Kansas City, MO			5	11	14	30
15	Centerpoint Medical Center - Independence, MO		4	6	11	4	25
16	CoxHealth - Springfield, MO	2	9	3	2	7	23
	Others	35	57	71	73	37	273

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## b) Town Hall Attendees, Notes, & Feedback

[VVV Consultants LLC]

**Henry and Benton County, Missouri CHNA Town Hall meeting on Tuesday, October 15th (5:30-7pm) N=43**

#	Attend	Last	First	Organization	Title	City	ST	Zip
1	1	Allee	Erin	Royal Oaks Hospital	Director of Nursing	Windsor	MO	65360
2	1	Bowles	Peggy	Henry County Health Center	Administrator	Clinton	MO	64735
3	1	Boyles	Jarrold	Clinton School District	Principal	Clinton	MO	64726
4	1	Bunch	Fred	WCMCAA/Now Growth	Charman of Board	Clinton	MO	64735
5	1	Burns	Angela	GVMH	Assistant Clinical Supervisor	Clinton	MO	64735
6	1	Cox	Jessica	Compass Health Network	Community Mental Health Liaison	Clinton/Warsaw	MO	64735
7	1	Cummings	Andy	GVMH		Clinton	MO	64735
8	1	Dacoy	Bill	GVMH		Clinton	MO	64735
9	1	Dailey	William	GVMH	Physician	Osceola	MO	64776
10	1	Dull	Tara	GVMH	Director of Health Information Management	Clinton	MO	64735
11	1	Faulconer	Christine	GVMH	Clinic Quality Coordinator	Clinton	MO	64735
12	1	Ferguson	Libby	GVMH	ACNO	Clinton	MO	64735
13	1	Foster	Cassie	Clinton School District	Health Occupations Instructor	Clinton	MO	64735
14	1	Fowler	Jake	Clinton Technical School	Administration	Clinton	MO	64735
15	1	Garman-Neeman	Sheridan	Kaysinger Basin Regional Planning Commission	Executive Director	Clinton	MO	64735
16	1	Grgurich	Linda	Compass Health Network	Ex VP	Clinton	MO	64735
17	1	Hayes	Lynnette	GVMH	CNO	Clinton	MO	64735
18	1	Hilton	Wes	Cover & Hilton Law		Clinton	MO	64735
19	1	Houk	Barbara	Clinton Technical School	Health Occupations Instructor	Clinton	MO	64735
20	1	Jenkins	Erica	Royal Oaks Hospital	CQI Coordinator	Windsor	MO	65360
21	1	Jenkins	Allan	Compass Health Network	Director, HIM/Privacy Officer	Clinton	MO	64735
22	1	Jones-Hard	Susan	MU Extension - Henry County	County Engagement Specialist - Nutrition and Health	Clinton	MO	64735
23	1	Kuck	Donni	Compass Health Network		Clinton	MO	64735
24	1	Lifa	Noma	GVMH	Infection Control Officer	Clinton	MO	64735
25	1	Lowe	GR	GVMH Board		Clinton	MO	64735
26	1	McDowell	Kim	GVMH Home Health	Manager/Administrator	Clinton	MO	64735
27	1	Nadler	Tammy	GVMH		Clinton	MO	64735
28	1	Orr	Charlene	Orrbitz Productions and Event Planning	Business Manager	Urich	MO	64788
29	1	Overton	Sandra	Royal Oaks Hospital	Chief Nursing Officer/CQI Dir	Windsor	MO	65360
30	1	Pitts	Stacy	Clinton High School	Counselor	Clinton	MO	64735
31	1	Schreck	Linda	West Central Missouri Community Action Agency	Community Initiatives Associate Director	Appleton City	MO	64724
32	1	Shannon	Greg	GVMH	Chief Human Resource Officer	Clinton	MO	64735
33	1	Simmons	Kayla	GVMH	Clinic Supervisor	Windsor	MO	65360
34	1	Sisk	Nina	US Bank	MLO	Clinton	MO	64735
35	1	Smith	Bree	GVMH	Community Outreach & Development Coordinator	Clinton	MO	64735
36	1	Staashelm	Ernie	UMB Bank	Community Bank President	Clinton	MO	64735
37	1	Studer	Lea	GVMH	Director of Marketing and Communications	Clinton	MO	64735
38	1	Swope	Sherri	Clinton School District	Elementary Principal	Clinton	MO	64735
39	1	Terry	Katie	GVMH-Windsor		Windsor	MO	65360
40	1	Thompson	Chris	West Central Missouri Community Action Agency	President/CEO	Appleton City	MO	64724
41	1	Thompson	Craig	GVMH	CEO	Clinton	MO	64735
42	1	Wagner	Joanne	GVMH	Accreditation, Safety & Compliance Officer	Clinton	MO	64735
43	1	Warner	Julie	GVMH	Public Relations and Media Coordinator	Clinton	MO	64735

## **GVMH, Compass Health, and HCHC – Henry & Benton Co CHNA Town Hall**

**Tuesday, October 15<sup>th</sup> 5:30-7:00pm N=43**

### **News:**

HCHC has nurses that go to schools that do not have nurses on staff.

Suicides are increasing.

Drugs: Opioids, Meth, Heroin, Marijuana. Prescription Drug Monitoring system in place as of Oct 2019.

Smoking and vaping are very prevalent, as well as alcohol.

Medicaid expansion ballot vote in Nov 2020.

BFC Vaccine initiative state-wide has increased since 2016.

Hiring an Economic Development lead for Benton County starting 2020.

### **Strengths:**

- Provider to Patient Ratio
- Community Activities: Park, Trails, Centers
- Stable Hospital system that is growing
- Good Healthcare Perception
- Opportunities for Healthcare Careers
- Compass and GVMH are major employers
- Specialized Service offerings
- Availability / Extended Hours
- Mental Health First-aid trainings – Compass
- Collaborative amongst community / Partnerships
- School health
- Drug Recovery Court
- Crisis Intervention Team

### **Things to Improve:**

- Sensitivity Training
- Food Insecurity
- Smoking / Vaping
- Community Paramedics
- Suicides
- Poor Insurance
- Drugs
- Psych – Inpatient
- Senior Health
- Awareness of Services
- Economic Development
- Housing
- Community / General Public Apathy
- Transportation
- Safe Child Care
- Abuse / Violence
- Urgent Care (Subsidized)
- Obesity (Nutrition, Exercise)
- Internet Infrastructure
- Access to Fitness Centers / Nutrition
- Mental health – schools
- STD's



# Wave #3 CHNA - Henry and Benton Co MO

## Town Hall Conversation - Strengths (Color Cards) N= 43

Card #	C1	Today: What are the strengths of our community that contribute to health?	Card #	C1	Today: What are the strengths of our community that contribute to health?
10	ACC	Access to care - improving	16	FIT	Multiple gyms
21	ACC	Access to healthcare	24	FIT	Outdoor activities
26	ACC	Access to more healthcare locally such as oncology, etc.	11	FIT	Some areas for physical activity
27	ACC	Accessible hospital and growth of practitioners	13	FP	Family practice/access to complete annual exams
14	ACC	Availability of care - family practice	22	HH	Home health and hospice services are amazing
9	ACC	Available healthcare services	18	HH	Home-based services (home health/hospice)
27	ACC	Large availability of health services	4	HOSP	Community hospital leadership that is invested in the community
25	ACC	Services offered at Henry Co Health	23	HOSP	Good local healthcare facilities wanting to make a difference
8	ACC	Sources for healthcare	19	HOSP	GVMH
5	ACC	Wide variety of health services offered	22	HOSP	Hospital services - very active in community involvement
16	ALL	Healthcare in community/hospital	30	HOSP	Hospital system and expanding services and focus on quality
12	ALL	People rate healthcare high locally	32	HOSP	SMHW
25	BH	Access to physical and mental healthcare	28	HOSP	Stable hospital system with increasing investment
24	BH	Expansion of mental health - jobs	32	HOSP	VFC
16	BH	Large mental health organization	31	HOSP	VFC offerings
25	BH	Mental health inpatient services	34	HOSP	VFC offerings
24	BH	Mental health open access	23	HSCRE	Improved health screenings
36	CLIN	Clinic presence - walk in urgent care	6	IP	Access to inpatient, outpatient medical care
29	CLIN	Longer clinic hours/walk in	1	JOB	Employment/job availability and healthcare
13	CLIN	Rural clinics - locations seem to be in the right areas	20	NUTR	Places to get free meals - Samaritan Center, churches, schools
3	CLIN	Specialty clinics	20	OBG	Birthing Center
35	CLIN	Valley Memorial Healthcare's many clinics around the 2 counties	11	OTHR	Resources available
11	CMEM	Community strengths/support for change	31	OTHR	Show Me Healthy Women
23	CMEM	Community willing to want improvement	31	OTHR	Tomorrow - Rural Health Modernization Act
4	CMEM	Dedication to strategic planning geared toward community (TCD)	14	PART	Collaboration of organizations in the community
28	CMEM	Invested community members	30	PART	Collaborative atmosphere for engagement and coordinate
11	COAL	Honor Coalition -> opioid	24	PART	Coordination of healthcare
7	COAL	Honor coalition's focus is conquering opioid addiction	2	PART	Good working relationship with hospital & schools
26	COMM	Providers willingness to communicate with each other	15	PART	Organizations work well together
10	CONF	Privacy/patient rights	17	PART	Organizations work well together
33	CORP	Truman Area CIT council/West Central CIT Community Stakeholders meet to discuss and problem solve issue. Officers are attending mental health training	3	PART	Relationship with school and healthcare
13	DENT	Dental and eye exams at high rates annually	5	PART	School & community partnerships
19	DENT	Dental mobile unit	22	PHARM	Number of pharmacy available
20	DENT	Dentists	29	PHARM	Pharmacies
29	DOCS	Clinic/doctor expansion	20	PHARM	Pharmacy
33	DOCS	Compass Health is adding more providers and is working to treat the whole person	10	PNEO	Prenatal care - improving
36	DOCS	Good availability of healthcare providers	31	PREV	Crisis intervention team

# Wave #3 CHNA - Henry and Benton Co MO

## Town Hall Conversation - Strengths (Color Cards) N= 43

Card #	C1	Today: What are the strengths of our community that contribute to health?	Card #	C1	Today: What are the strengths of our community that contribute to health?
29	DOCS	More different providers	1	PREV	Drug Court/Celebrate Recovery
20	DOCS	Number of doctors/nurse practitioners	2	PRIM	Access to primary care physicians
5	DOCS	Number of health providers	3	PRIM	Large volume of primary care
28	DOCS	Number of providers	18	PRIM	PCP options/availability
32	DOCS	Provider availability (walk in) weekend clinics	21	QUAL	Confidence in healthcare/perception
31	DOCS	Provider to patient ratio	15	QUAL	Healthcare & treatment
32	DOCS	Specialty providers	3	REC	Charity care/free opportunities - Benson Center, Samaritan Center
22	DOH	Health department - very active in community involvement	15	REC	Civic Center
8	ECON	Business retention (E/D)	1	REC	Community based programs - Community Center
6	ECON	Cost of living	19	REC	Community Center
14	ECON	Economic driver of healthcare employers	20	REC	Community Center
18	ECON	Gracious/free financial options	27	REC	Community exercise centers
3	ECON	Healthcare benefits through strong employers	1	REC	Samaritan Center
17	ECON	Healthcare is a strong employer and creates jobs	19	REC	Youth sports programs
30	ECON	Low cost of living generally	22	SMOK	Smoking ban - good idea - enforcement is a problem
17	ECON	There is the capacity to enhance and improve healthcare in these counties with political factors (political factors are a barrier now)	12	SNUR	People perceive nursing in schools as strong
6	EDU	Community support for schools	21	SNUR	School health services
29	EDU	Education	31	SNUR	School nurse presence in Clinton
8	EDU	Engaged school systems - expansions with STCC & CMU	19	SNUR	School nurses
16	EDU	Good schools	20	SNUR	School nurses
23	EDU	Good schools & education to make a difference	35	SNUR	School nurses in Clinton schools - look to increase to Shawnee Mound & other schools without nurses
4	EDU	Great public school system	23	SNUR	School nursing - great scores
3	EDU	Health education- school partnerships	2	SPEC	Access to some specialty services
36	EDU	Many schools in both counties	31	SPEC	Access to specialty care
31	EDU	Many schools in both counties (private schools)	13	SPEC	Access to specialty services
20	EDU	Schools	10	SPEC	More availability for specialized care
6	EMER	Improved ED care	24	SPEC	More specialty healthcare
20	EYE	Eyecare specialties	15	SPEC	Specialties
8	FAC	Facilities or physical activity	31	TEL	Telehealth
9	FIT	Access to exercise opportunities	32	TEL	Telehealth
19	FIT	Anytime Fitness	35	TEL	Telehealth
24	FIT	Benson center - access to exercise	31	URG	Availability of extended hours with walk in urgent care
29	FIT	Exercise opportunities	19	VACC	Flu shots at school
14	FIT	Exercise opportunity	22	VACC	Vaccinations being more readily available
12	FIT	Free wellness center (Benson)			

# Wave #3 CHNA - Henry and Benton Co MO

## Town Hall Conversation - Weakness (Color Cards) N= 43

Card #	C1	Today: What are the weaknesses of our community that contribute to health?	Card #	C1	Today: What are the weaknesses of our community that contribute to health?
31	ACC	Continuing addition of services in GVMH	10	INSU	Medicaid expansion
25	ACC	Limited access to food with more volunteers to fix backpacks	40	INSU	Underinsured or uninsured
37	AGE	Elderly housing	14	INSU	Uninsured
39	AGE	Low income senior housing	11	INSU	Uninsured specialty health
10	AGE	Senior care - nursing home & senior living	40	IP	Inpatient/acute psych
7	AMB	Ambulance - paramedics able to provide medical clearance	7	IP	Need for inpatient psych unit or an acute stabilization unit
40	AMB	Community paramedics	5	KID	Availability of childcare and after hours (sick care)
35	BH	Access to acute/chronic mental health resources	34	KID	Child/adolescent outreach
37	BH	Access to mental health	40	KID	Childcare availability
18	BH	Access to mental health - inpatient services	17	KID	More preschools in the area
10	BH	Access to mental health services	8	KID	Quality childcare
33	BH	Access to mental health/ family counseling help	36	MOM	Percent born to unmarried mothers
14	BH	Awareness of mental health services	32	MOM	Teen pregnancies/unmarried mothers
13	BH	Better understanding of mental health patients and their needs	29	MRKT	Awareness
9	BH	Mental care access/awareness	27	MRKT	Awareness of available services
2	BH	Mental health	31	MRKT	More public knowledge of all programs
39	BH	Mental health	26	MRKT	Outreach - educating population of available services
29	BH	Mental health	20	NH	Nursing Homes
28	BH	Mental health access	38	NH	Nursing homes
38	BH	Mental health access	16	NH	Quality/clean nursing homes
27	BH	Mental health access - care coordination	1	NUTR	Access to healthy foods
6	BH	Mental health awareness/education	6	NUTR	Access to nutrition services / education
11	BH	Mental health education	40	NUTR	Access to nutrition services/education
5	BH	Mental health offerings	12	NUTR	Acting out in schools on Friday due to not having food over the weekend
40	BH	Mental health offerings/stigma of mental health issues	4	NUTR	Food security
36	BH	mental health patient access to care besides ER	40	NUTR	Food security
22	BH	More access to BHT and mental health	40	OBES	Childhood obesity
8	BH	More mental health providers	5	OBES	Childhood obesity
1	BH	MTL health awareness	6	OBES	Obesity
17	BH	Need more mental health providers ...especially in the schools	22	OBES	Obesity
37	BH	Reimbursement to mental health	29	OBES	Obesity
4	BH	Stigma of mental health issues	38	OBES	Obesity and related factors
30	BH	Vastly expanded mental health services (resources now are bleak) - applies to depression and suicide	17	OBES	Obesity prevention
14	CLIN	Healthcare improvement - weekend medical walk in clinics	23	OBES	Obesity rates
11	CMEM	Apathy	30	OBES	There needs to be plans to reduce obesity & improve physical activities
15	CMEM	Awareness of issues relating to the overall health of communities	5	OBG	OB care
11	CMEM	Participation in community	3	OTHR	Gun purchases - needs to be harder buy guns
12	DENT	Dental in the schools - offer more than cleaning	2	OTHR	Internet infrastructure
13	DENT	More local dental services for uninsured	37	OTHR	NH

# Wave #3 CHNA - Henry and Benton Co MO

## Town Hall Conversation - Weakness (Color Cards) N= 43

Card #	C1	Today: What are the weaknesses of our community that contribute to health?	Card #	C1	Today: What are the weaknesses of our community that contribute to health?
19	DRUG	Drug abuse	34	OTHR	Routine exam reminders
22	DRUG	Drug abuse	5	OTHR	Rural health modernization
38	DRUG	Drug abuse	40	OTHR	Sensitivity training for first responders
40	DRUG	Drug abuse	27	PART	Identification of high utilizers/care coordination
25	DRUG	Drug abuse by awareness	4	POV	Hopelessness of poverty
23	DRUG	Drug abuse/education	40	POV	Hopelessness of poverty
14	DRUG	Drug awareness	36	POV	Percent of families in poverty
34	DRUG	Drug awareness & prevention	12	POV	Poverty of the county and kids
26	DRUG	Drug prevention	32	POV	Poverty/food insecurity
5	DRUG	Drug treatment	9	POV	Willingness to address poverty in a holistic way (organizational, community, economic develop
4	DRUG	Drug use	23	PREV	Sex ed/prevention - underaged mothers
28	DRUG	Drug use education for youth	4	PREV	Teaching healthy coping mechanisms
17	DRUG	Drug use prevention	3	PYS	Availability of psych services all over the two counties - available to other clinics - not just Clinton
11	DRUG	Drug, alcohol prevention	9	REC	Communities made conducive to active living (biking, walking, playing)
28	DRUG	Drug, alcohol, and tobacco assistance	23	REC	Don't utilize what we have (walking trail/Katy Trail, fitness facility)
6	DRUG	Drug/alcohol use	28	SMOK	Cessation programs
2	DRUG	Drugs	22	SMOK	No smoking/vaping
29	DRUG	Drugs	1	SMOK	Smoking while pregnant
28	DRUG	Enforcement on drug distribution (illegal)	16	SNUR	Need for school based therapists
5	DRUG	Need prescription drug monitoring	22	SNUR	School health
35	DRUG	Opioid crisis, resources to address	40	SNUR	School nurses
3	DRUG	Prescribing opioids needs to be decreased even more	17	SPAR	Help for single parent households
37	ECON	Economic development	4	SPAR	Single parent households support
19	ECON	Economic development	13	SPEC	Better access to specialized care
39	ECON	Economic growth	39	SPEC	Frequency of specialties
15	ECON	Encourage economic development	29	SPEC	Keep here for specialized services
16	ECON	Encourage economic development	2	SPEC	More specialty
24	ECON	Jobs	1	SUIC	Suicide
35	ECON	Lack of economic development	22	SUIC	Suicide
16	EMER	ER care	5	SUIC	Suicide awareness & sensitivity training for first responders
36	EMER	ER care	32	SUIC	Suicide/depression improvement of rates
8	EMER	ER wait time/urgent care	40	TEL	Telehealth access
39	FAC	Skilled facilities	6	TEL	Telehealth access in schools
40	HOSP	PDMP	28	TOB	Tobacco education
40	HOUS	Adequate housing	21	TRANS	Access for transportation challenged
2	HOUS	Housing	27	TRANS	Access to transportation - impacts access to care
4	HOUS	Housing	18	TRANS	Improved access (transportation) to healthcare
21	HOUS	Housing challenges	22	TRANS	Transportation
2	HOUS	PDMP	10	TRANS	Transportation services
18	INSU	ACA/market place insurance options	8	TRANS	Transportation system
20	INSU	Access to affordable insurance (not Medicaid)	33	URG	Access to public urgent care (perception)
5	INSU	Additional insurance providers of Medicare advantage	20	URG	Urgent care vs ER
15	INSU	Better healthcare coverage	16	VIO	Investigation of abuse

# Wave #3 CHNA - Henry and Benton Co MO

## Town Hall Conversation - Weakness (Color Cards) N= 43

Card #	C1	Today: What are the weaknesses of our community that contribute to health?	Card #	C1	Today: What are the weaknesses of our community that contribute to health?
2	INSU	Better insurance payers - under insured	40	VIO	Violence
22	INSU	Better Rx coverage	23	VIO	Violence increased
4	INSU	Crappy insurance	19	VIO	Violence prevention
5	INSU	Expanded Medicaid	19	VIO	Violence prevention
29	INSU	Insurance	6	WELL	Community wellness/education
22	INSU	Insurance - everything!	9	WELL	Healthy living education
8	INSU	Insurance accepted	9	WELL	Healthy living education
6	INSU	Insured or underinsured			

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## c) Public Notice & Requests

[VVV Consultants LLC]

**EMAIL #1: Request to Henry Co CHNA Stakeholders** (Send via your Email ...  
paste message add subject line BCC all stakeholder emails from roster.)

**From:** [cthompson@gvmh.org](mailto:cthompson@gvmh.org), [peggy.bowles@lpha.mo.gov](mailto:peggy.bowles@lpha.mo.gov), [dkuck@compasshn.org](mailto:dkuck@compasshn.org)

**Date:** Sept 3, 2019

**To:** [cthompson@gvmh.org](mailto:cthompson@gvmh.org), [peggy.bowles@lpha.mo.gov](mailto:peggy.bowles@lpha.mo.gov), [dkuck@compasshn.org](mailto:dkuck@compasshn.org)

**BCC:** Community Leaders, Providers, Hospital Board and leadership

**Subject:** Henry & Benton Co - Community Health Needs Assessment 2019 Online  
Feedback Survey

**Golden Valley Memorial Healthcare, in partnership with Compass Health Network and Henry County Health Center**, are working on their 2019 Henry and Benton County MO Community Health Needs Assessment (CHNA). (*Note: This assessment update is a follow-up to meet final IRS regulations released on 01/02/2015, requiring all 501(c) (3) hospitals to conduct a Community Health Needs Assessment and adopt an implementation strategy at least once every three years.*)

The goal of this assessment update is to understand progress in addressing community health needs cited in the 2016 CHNA report and to collect up-to-date community health perceptions and needs. To accomplish this work, a short online survey has been developed:  
[https://www.surveymonkey.com/r/GVMH\\_HenryCo\\_BentonCo\\_CHNA\\_2019](https://www.surveymonkey.com/r/GVMH_HenryCo_BentonCo_CHNA_2019)

All community residents and business leaders are encouraged **to participate in the survey by Friday, October 4<sup>th</sup>.**

VVV Consultants LLC, an independent research firm from Olathe, KS, has been retained to conduct this countywide research. All responses will be confidential.

Thank you in advance for your time and support by participating in this important request. Also, please hold **Tuesday, October 15<sup>th</sup> from 5:30 p.m. to 7:00 p.m. to attend the Community Town Hall at the Clinton Rotary Building.** A light dinner will be provided starting at 5:15 p.m.

Sincerely,

Craig Thompson, Peggy Bowles, and Donni Kuck



**FOR IMMEDIATE RELEASE:**

**Contact:**

Lea Studer  
Director of Marketing and Communications  
Golden Valley Memorial Healthcare  
660-890-7603  
[ls4444@gvmh.org](mailto:ls4444@gvmh.org)

**Golden Valley Memorial Healthcare, Compass Health and Henry County Health Center  
Request Community Health Needs Assessment Feedback**

**Clinton, Mo. – (September 9, 2019) –** [Golden Valley Memorial Healthcare](#) (GVMH) in partnership with [Compass Health Network](#) and [Henry County Health Center](#), are working on the 2019 Community Health Needs Assessment (CHNA) for Henry and Benton counties in Missouri.

This assessment update is a follow-up to meet final IRS regulations released on January 2, 2015, requiring all 501(c) (3) hospitals to conduct a Community Health Needs Assessment and adopt an implementation strategy at least once every three years.

The goal of this assessment update is to understand progress in addressing community health needs cited in the 2016 CHNA report and to collect up-to-date community health perceptions and needs. To accomplish this work, a short online survey has been developed:

[https://www.surveymonkey.com/r/GVMH\\_HenryCo\\_BentonCo\\_CHNA\\_2019](https://www.surveymonkey.com/r/GVMH_HenryCo_BentonCo_CHNA_2019)

-more-



All community residents and business leaders are encouraged to participate in this survey by October 4, 2019.

“This work is key to determine the health direction for the communities we serve,” said [Craig Thompson](#), CEO of GVMH. “We hope that all community stakeholders will take advantage of this opportunity to provide input into the future of healthcare delivery in their community.”

VVV Consultants LLC, an independent research firm from Olathe, Kansas has been retained to conduct this countywide research. All responses will be confidential.

On October 15, a community town hall meeting will be held at the Elks Lodge Banquet Hall in Clinton, Mo., from 5:30-7 p.m., to discuss the results. A light dinner will be provided starting at 5:15 p.m.

Thank you in advance for your time and support by participating in this important request.

For more information, contact Craig Thompson at [cthompson@gvmh.org](mailto:cthompson@gvmh.org); Peggy Bowles at [peggy.bowles@lpha.mo.gov](mailto:peggy.bowles@lpha.mo.gov) or Donni Kuck at [dkuck@compasshn.org](mailto:dkuck@compasshn.org).

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## Email #2 – Town Hall Invite

**From:** [cthompson@gvmh.org](mailto:cthompson@gvmh.org), [peggy.bowles@lpha.mo.gov](mailto:peggy.bowles@lpha.mo.gov), [dkuck@compasshn.org](mailto:dkuck@compasshn.org)

**Date:** Sept 27, 2019

**To:** [cthompson@gvmh.org](mailto:cthompson@gvmh.org), [peggy.bowles@lpha.mo.gov](mailto:peggy.bowles@lpha.mo.gov), [dkuck@compasshn.org](mailto:dkuck@compasshn.org)

**BCC:** Community Leaders, Providers, Hospital Board and leadership

**Subject:** Henry & Benton Co – CHNA Community Town Hall, Oct 15

**Golden Valley Memorial Healthcare, in partnership with Compass Health Network and Henry County Health Center, are working on their 2019 Henry and Benton County MO Community Health Needs Assessment (CHNA).**

The goal of this assessment update is to understand progress in addressing community health needs cited in the 2016 CHNA report and to collect up-to-date community health perceptions and needs. To accomplish this work, a short online survey has been developed and results will be presented at a Community Town Hall. VVV Consultants LLC, an independent research firm from Olathe, KS, has been retained to conduct this countywide research.

**The Henry and Benton County, Missouri CHNA Town Hall working dinner meeting is on Tuesday, October 15<sup>th</sup> from 5:30 p.m. to 7:00 p.m. in Rotary Club Building (200 W Franklin St, Clinton, MO 64735). A light dinner will be provided starting at 5:15 p.m.**

**Please RSVP here for the Oct 15<sup>th</sup> Town Hall:**

[https://www.surveymonkey.com/r/GVMH\\_Henry\\_BentonCo\\_CHNA\\_RSVP\\_2019](https://www.surveymonkey.com/r/GVMH_Henry_BentonCo_CHNA_RSVP_2019)

Thank you in advance for your time and support in participating with this important request. If you seek any additional information or have any questions regarding this assessment, please contact me.

Sincerely,

Craig Thompson, Peggy Bowles, and Donni Kuck



**FOR IMMEDIATE RELEASE:**

**Contact:**

Lea Studer  
Director of Marketing and Communications  
Golden Valley Memorial Healthcare  
660-890-7306  
[ls4444@gvmh.org](mailto:ls4444@gvmh.org)

**Town Hall Meeting for Community Health Needs Assessment is October 15 at Rotary Club Building**

**Clinton, Mo. – (Oct. 4, 2019) –** [Golden Valley Memorial Healthcare](#) (GVMH) in partnership with [Compass Health Network](#) and [Henry County Health Center](#), are working on the 2019 Community Health Needs Assessment (CHNA) for Henry and Benton counties in Missouri.

The goal of this assessment update is to understand progress in addressing community health needs cited in the 2016 CHNA report and to collect up-to-date community health perceptions and needs. To accomplish this work, a short online survey has been developed and results will be presented at a Community Town Hall. VVV Consultants LLC, an independent research firm from Olathe, KS, has been retained to conduct this countywide research.

-more-

The Henry and Benton County, Missouri CHNA Town Hall working dinner meeting is Tuesday, October 15 from 5:30-7 p.m. at the Rotary Club Building located at 200 W Franklin Street in Clinton. A light dinner will be provided starting at 5:15 p.m.

Please RSVP here for the Oct. 15 Town Hall Meeting:

[https://www.surveymonkey.com/r/GVMH\\_Henry\\_BentonCo\\_CHNA\\_RSVP\\_2019](https://www.surveymonkey.com/r/GVMH_Henry_BentonCo_CHNA_RSVP_2019)

Thank you in advance for your time and support in participating with this important request. If you seek any additional information or have questions regarding this assessment, please contact Lea Studer at 660-890-7306.

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## d) Primary Research Detail

Neighborhood Roundtables & Online Research

[VVV Consultants LLC]

## CHNA 2019 Community Feedback - GVMH (Henry and Benton Counties MO) N=381

ID	Zip	Overall	Movement	c1	c2	c3	In your opinion, what are the root causes of "poor health" in our community?
1043	64735	Average	Increasing - moving up	ACC	MRKT		Availability, desire, awareness and options of services
1150		Very Good	Increasing - moving up	BH	TRAV		I think in general most people if they have a mental health issue, do not want to go somewhere local - as they don't want others to know or run into someone they know
1200	64735	Good	Not really changing much	DRUG	BH		Drugs and Mental illness.
1374	64735	Average	Not really changing much	DRUG	BH		Adults with major drug & mental health issues who do not value or care about anyone including their kids.
1117	64735	Average	Increasing - moving up	DRUG	WELL	SS	Provide better services in our school to mentor them not only in education but in life that doesn't lead to drugs. For example Tide provided some schools with washers and dryers and detergent, for kids who need clean clothes, so they don't feel ashamed.
1010	64735	Good	Increasing - moving up	DRUG			increasing drug abuse
1013	64735	Good	Increasing - moving up	DRUG			drug abuse
1014	64735	Poor		DRUG			All the drugs in this town!
1055	64735	Good	Increasing - moving up	DRUG			drugs
1064	64736	Very Good	Increasing - moving up	DRUG			Drug abuse
1119	64735	Good	Increasing - moving up	DRUG			Drug Abuse
1334	64735	Poor	Not really changing much	DRUG			Drugs
1332	64735	Average	Decreasing - slipping downward	ECON	DRUG		The problem is the willingness for people to want to work. Economic development is a problem in this down.....there is NONE!! Drugs are a huge issue, but we make it easy for people to move in due housing being so cheap in certain areas, with certain people being landlords. Every year it gets worse. Look at all the arrest on a daily basis for drugs.
1282	64093	Average	Decreasing - slipping downward	ECON	POV		low economic status of patients in the area, so unable to consistently afford healthiest choices for food, preventive care
1086	64735	Good	Increasing - moving up	ECON			limited economic opportunities
1344		Good	Decreasing - slipping downward	ECON			Clinton needs more job opportunities
1063	64735	Good	Increasing - moving up	FAM			Families are not staying together.
1125	64735	Average	Not really changing much	GOV	ECON	BH	1) Our environment, systems, and policies do not support good health 2) Lack of job opportunities that supply a living wage 3) Stigma surrounding mental healthcare
1318	64735	Good	Decreasing - slipping downward	GOV			Complacency among community leadership
1267	65360	Good	Increasing - moving up	INSU	SS		Patients at Royal Oaks and Pathways need assistance applying for MCD coverage
1008	64735	Average	Not really changing much	OTHR			Limited educational attainment within the community
1051	65355	Good	Not really changing much	OTHR			The programs are out there but getting them to participate.
1088	64735	Very Good	Decreasing - slipping downward	OTHR			Disfunctional home environment
1145	64735	Very Poor	Decreasing - slipping downward	OTHR			legal system is allowing rampant criminal scivity in this area
1149	64735	Good	Increasing - moving up	OTHR			Apathy
1210	64735	Average	Increasing - moving up	OTHR			Lack of ambition on the part of the patient
1219	64735	Very Good	Increasing - moving up	OTHR			Lack of personal responsibility
1222	64735	Good	Increasing - moving up	OTHR			non-compliance of patients
1300	64726	Good	Not really changing much	OTHR			some people don't care to improve their health, especially if there is no financial incentive to make it so.
1364		Good	Increasing - moving up	OTHR			stress
1234	64724	Good	Not really changing much	POV			limited income - poverty
1102	64735	Average	Not really changing much	REC			bike trails around town
1028	65360	Average	Increasing - moving up	SS			CPS/DFS not taking kids from poor home life conditions
1036	64735	Good	Decreasing - slipping downward	SS			Poor agency reputation
1104	64735	Average	Not really changing much	SS			People on disability that are not honestly disabled. They take the \$\$\$ from the folks that truly do qualify as disabled.
1106	65360	Good	Increasing - moving up	SS			Case management is needed beyond Medicaid population

## CHNA 2019 Community Feedback - GVMH (Henry and Benton Counties MO) N=381

ID	Zip	Overall	Movement	c1	c2	c3	What "new" community health programs should be created to meet current community health needs? Can we partner somehow with others?
1196	64770	Average	Not really changing much	ACC	SPEC		Better access to specialists
1119	64735	Good	Increasing - moving up	AGE	FAC	CORP	Elderly Assistance Programs- Care Connection for the Area Aging. Our older population does not have enough caregiver or facility care options. The elderly population is going increase. Juvenile Office should partner with Division of Youth Services for a more effective source of treatment intervention. We don't have enough Juvenile Officers to cover the amount of children needing services. As a individual that has grown up in this community and watched several adolescents grow into adult offenders, Henry Co doesn't have an effective outcome. Also having worked in DYS, seen, learned, and know that the service is proven to be effective and had increased outcomes. Referrals to an outpatient program is beneficial but sometimes something different needs to be done.
1009	64735	Good	Increasing - moving up	AGE	KID		We need better elder care in our community as well as child care and health screenings available for all.
1309	64776	Very Good	Increasing - moving up	ALC	DRUG		alcohol and drug abuse. Abuse
1052	64735	Good	Increasing - moving up	ALZ	WELL	MRKT	More support for individuals and families with Alzheimer's. More education and marketing of services in the community or surrounding areas
1293	64735	Good	Not really changing much	ASLV	POV	DRUG	A large assisted living facility would help to provide services otherwise unavailable in our area. The facility would not have to be to the scale of John Knox Village, but could provide many of the same services for our aging population. Poverty and drug abuse are increasing among the younger population. The mental health providers and the criminal justice system are failing those affected.
1043	64735	Average	Increasing - moving up	ASLV			Skilled facility
1122	64081	Good	Increasing - moving up	ASLV			Potentially assisited living
1118	64735	Good	Increasing - moving up	BH	DRUG	CORP	mental health services substance abuse treatment/services yes, partnership with Compass and similar organizations
1030	64744	Good	Increasing - moving up	BH	DRUG		People need to be more aware and helpful for the depression, suicidal, drug users, and mental health issues.
1344		Good	Decreasing - slipping downward	BH	DRUG		address mental health and drug abuse without overloading the hospital and ED
1248	64735	Average	Decreasing - slipping downward	BH	KID	OTHR	better mental health, childhood development, lifestyle change / wellness
1325	64735	Poor	Decreasing - slipping downward	BH	KID	PSY	More juvenile mental health services--more therapists, community support workers, psychiatrists.
1195	65785	Good	Increasing - moving up	BH	KID		Mental health. Especially for children.
1275		Very Good	Increasing - moving up	BH	KID		More mental health, especially for people under age 18.
1328	64735	Good	Not really changing much	BH	KID		Need a behavioral specialist for children.
1356	64735	Very Good	Increasing - moving up	BH	PSY		Better mental health services for patients that need a psychiatrist for meds only and better counseling services where patients don't have to go thru an "interview" process.
1081	64735	Average	Increasing - moving up	BH	QUAL		Mental health awareness and quality mental health services.
1064	64736	Very Good	Increasing - moving up	BH	TRAU	PSY	We have got to do something to address mental health. The schools need help in dealing with children who experience trauma. Teachers need meaningful training and every school needs a school psychologist.
1373	65355	Poor	Decreasing - slipping downward	BH	WELL		Metal health and wellness programs.
1239	64735	Good	Increasing - moving up	BH			Mental Health placement
1272	64735	Average	Increasing - moving up	BH			Need more partnering with Mental Health services.
1290	64735	Good	Increasing - moving up	BH			Mental health and management of .
1295		Very Good	Increasing - moving up	BH			mental health services
1313	64776	Good	Increasing - moving up	BH			Mental Health
1319		Very Good	Increasing - moving up	BH			Behavioral Health Unit
1329	64735	Good	Increasing - moving up	BH			Mental Health Facilities
1143	64735	Poor	Not really changing much	CHRON			copd
1193	65355	Good	Increasing - moving up	CHRON			Chronic disease management
1071	64763	Good	Increasing - moving up	COMM	ENDO		Better communication between all providers in both counties would be a start. New having a visiting Endocrinologist.
1130	64735	Average	Not really changing much	CORP	CRUG		"rich" people do not understand what it is like to be without so therefore they never see the health issues the community has or potentially be dealing with. Take the Clinton high school for example: When my kids were going there the principal, administration, social workers, counselors, and staff did not want to look at the problem of drug usage and bullying within the school. "We don't have that problem here" was said to me as well as other community members. You have to open your eyes as a community first before any real "issues" can be resolved or programs put in place.
1210	64735	Average	Increasing - moving up	CORP	EMER		yes, we can partner with Compass/Health Center so people know they have options besides going to the emergency room for minor health issues.

## CHNA 2019 Community Feedback - GVMH (Henry and Benton Counties MO) N=381

ID	Zip	Overall	Movement	c1	c2	c3	What "new" community health programs should be created to meet current community health needs? Can we partner somehow with others?
1053	64735	Good	Increasing - moving up	CORP	INSU	AGE	Not sure that "new" community programs should be created but more partnerships with Area Agency on Aging, University Extension, and other agencies that can and are already providing services as: Medicare and Medicaid education; services for older adults - case management, in-home, respite, nutritional meals; chronic disease management; pain management; health and wellness programs such as Tai Chi, Matter of Balance - Falls Preventions; care transitions/discharge from hospital; Opioid education; more focus on caregivers providing care to family members, adult disabled children; education on Alzheimer's and dementia; lastly education on wills, POA, DPOA, estate planning.
1279	64726	Average	Increasing - moving up	CORP	KID	CANC	I think having more education in schools about Over the Counter products, like partnering with UMKC pharmacy school would be helpful. Also if there was a daycare for employees of both would be super helpful for healthcare workers, and a positive service for the community. And if we worked with Relay for Life to promote cancer screenings.
1017	64735	Good	Not really changing much	CORP	OTHR	EMER	Partnership between Golden Valley ER and Compass health for timely handoff for addiction treatment. ER providers to start treatment in ER and refer to Compass next day.
1018	64735	Average	Decreasing - slipping downward	CORP	PEDS	SMOK	Partner with childrens mercy for more pediatric services in this area. We have none. Offer free smoking cessation classes. Provide more community education on drugs and obesity.
1029	64735	Average	Decreasing - slipping downward	CORP	SPEC		Partner with bigger hospitals in the city and have mote full time Specialist on staff.
1300	64726	Good	Not really changing much	CORP	WELL	PREV	partnerships with UCM beyond nursing (exercise science, public health, etc) to create wellness and prevention programs.
1039	64788	Average	Not really changing much	CORP			We should concentrate our efforts on improving the problems we as a facility have and take on partnering with others after we have fixed ourselves.
1251	64735	Good	Not really changing much	CORP			There is no support from any of these companies in the outreach programs that are taking place within the Henry Co community. We have a lot of outreach programs but it doesn't seem like anyone from these different companies wants to come to our open meetings to see how they can lend a hand or just to get information. They need to start reaching out to the local outreach programs in the area and start networking in order to build these relationships and see how we can all work together to build a better community.
1233	64735	Good	Not really changing much	DENT	POV		Maybe offer something similar to what the schools do each year like a dentist varnish and check to 18+ that maybe can't afford it. Host at the Benson Center.
1188	64735	Very Good	Increasing - moving up	DENT			Perhaps more dental specialists
1234	64724	Good	Not really changing much	DOCS	GOV	INSU	Health Care providers need to work more with legislators and the health care regulators in regard to excessive insurance premiums, deductibles, exclusions (necessary meds). Insurance system is broken.
1200	64735	Good	Not really changing much	DRUG	BH		Drug and mental illness in Clinton and Windsor is off the chart. It is getting to the point where it isn't safe to live here anymore.....
1063	64735	Good	Increasing - moving up	DRUG	CORP	OTHR	We have to do something about all of the drugs. Partner with law enforcement, whomever it needs to be, to get our streets clean, our children free from these addictions, and people back in stable environments.
1191	65355	Very Good	Increasing - moving up	DRUG	INSU		Drug Screen Medicaid/Welfare recipients.
1010	64735	Good	Increasing - moving up	DRUG	OBG	PNEO	Drug addiction maternal/well child/prenatal
1334	64735	Poor	Not really changing much	DRUG	OTHR		Solve the drug issues-police dept
1055	64735	Good	Increasing - moving up	DRUG	PREV	AGE	drug prevention & help, elderly help, mental health help
1068	65326	Good	Not really changing much	DRUG	PREV	WELL	Drug abuse prevention Budgeting classes Health and Nutrition classes for families Walking clubs or programs with incentives for families
1331	65355	Average	Not really changing much	DRUG	SMOK	OBES	It is difficult to even figure out where to start with some of the issues. Programs can only be determined to be successful IF you can get people to participate. Getting the participants to focus on their personal health is where the struggle lies. Drugs, Smoking, Abuse, Obesity - these are all issues that some people choose to live. Until we can work toward changing that mindset, health programs are meaningless.
1065	65355	Average	Decreasing - slipping downward	DRUG	WELL	BH	drug programs and school mental health
1330	64735	Good	Increasing - moving up	DRUG	WELL		S.A.D.D., Teen drug program at high school
1100	64735	Average	Not really changing much	DRUG			Drug infestation
1120	64735	Very Good	Not really changing much	DRUG			More effective drug intervention starting with stepped up enforcement
1237	64735	Average	Increasing - moving up	DRUG			Drug issues are slowly killing our community.
1371	64740	Very Good	Increasing - moving up	DRUG			I think the drug problem needs to be addressed
1374	64735	Average	Not really changing much	DRUG			Something has to be done about the drug addicts



## CHNA 2019 Community Feedback - GVMH (Henry and Benton Counties MO) N=381

ID	Zip	Overall	Movement	c1	c2	c3	What "new" community health programs should be created to meet current community health needs? Can we partner somehow with others?
1276		Average	Increasing - moving up	EMER	CLIN		The ability for ER to triage patients and send to Walk- in clinics, so ER employees can handle true emergencies.
1028	65360	Average	Increasing - moving up	FAM	ALT		I would like to see a program for people struggling with infertility & the holistic effects it has.
1255	64735	Very Good	Increasing - moving up	FAM	REC		Have something for families to do together, bowling for example.
1261	64735	Good	Not really changing much	FAM			Better Birth control methods
1034	64735	Good	Not really changing much	FINA			Financial Help
1339		Average	Increasing - moving up	FINA			more affordable healthcare
1352	64735	Average	Increasing - moving up	FINA			1. more affordable healthcare-2. not sure
1317	64735	Average	Not really changing much	FIT			We need to get more children active.
1161	64735	Good	Increasing - moving up	GAS	SPEC		bariatric treatments
1153	64761	Very Good	Increasing - moving up	INSU			MEDICARE AND MEDICARE REPLACEMENT OFFERS AND BENEFITS
1267	65360	Good	Increasing - moving up	INSU			I believe that more people could pay for their services if they had assistance applying for Medicaid. This would alleviate the need to write-off their healthcare bills.
1086	64735	Good	Increasing - moving up	IP	BH	OP	Inpatient mental health, stronger outpatient mental health services.
1212	64735	Average	Not really changing much	IP	KID	EMER	I think we need more inpatient services for youth and adults (More intensive type treatment facilities). A better and more consistent ER!!
1040	64776	Good	Increasing - moving up	IP	OP	BH	Inpatient/Outpatient mental health facility
1082	64735	Good	Increasing - moving up	KID	WELL	NUTR	Somehow, we need to reach the kids and teach them life skills, healthy eating, and what real love is!
1145	64735	Very Poor	Decreasing - slipping downward	MAN	QUAL		Current hospital management needs to be replaced with experts at managing a quality hospital that serves the local customers.
1284	64735	Good	Decreasing - slipping downward	NUTR	CORP		Something to help people afford healthy food options. Maybe partner with a food bank from a larger city.
1286	64770	Good	Not really changing much	NUTR	FIT		More awareness of health and fitness; more organized youth sport opportunities for those who might not be "sporty"
1016	64776	Good	Not really changing much	NUTR	POV	AGE	Healthy food alternatives for low income and elderly. Cannot afford the fresh food recommended for diets.
1060	65338	Good	Decreasing - slipping downward	NUTR	WELL	FIT	Nutrition education with food assistance Physical activity education Mental health and how it impacts chronic conditions
1087	64735	Average	Decreasing - slipping downward	OBES	FIT	DRUG	weight loss, exercise, drug addiction & recovery, parenting
1046	64735	Good	Increasing - moving up	OBES	NUTR		Obesity and healthy eating. Needs to be available to everyone (adults and children alike).
1360	65355	Good	Increasing - moving up	OBES	SMOK	BH	More obesity programs for young children and adults, more smoking cessation and more mental health services both inpatient and outpatient
1080	64735	Good	Not really changing much	OBES			Obesity/weight loss
1162	65323	Good	Increasing - moving up	ONC			As we all know, GV needs Radiation Oncology services.
1164	64735	Good	Not really changing much	ONC			Wider Oncology services.
1000	65355	Good	Not really changing much	ORAL			Dental Tooth Extraction
1211	64753	Average	Not really changing much	OTHR	BH		better men's health services and increased mental health programs/ assistance
1014	64735	Poor	Not really changing much	OTHR			Why can't we improve our hospital and make its reputation better? I just wish we could clean up our town from run down houses and drug streets and neighborhoods and all the trashy yards . Plus kids have nothing to do so they damage church parking lots and their playgrounds and landscape. Parents who don't care, their kids don't care either. It's sad.
1219	64735	Very Good	Increasing - moving up	OTHR			Teach personal responsibility from health to finance to societal responsibilities.
1335	64735	Average	Not really changing much	OTHR			Let's concentrate on getting an excellent rating on the ones we have before we venture out to add more and only do them fair.
1336	64735	Very Good	Increasing - moving up	PNEO	WELL	MRKT	More fun, engaging prenatal education programs. Programs designed to keep our community here for their healthcare needs, so we need to revamp our whole marketing plan, bring website up to date for hospital and highlight each department and what programs they offer.
1358	64735	Average	Not really changing much	POV	KID		Helping our homeless community, specifically youth.
1182	64735	Good	Decreasing - slipping downward	POV			homeless treatment
1366		Good	Increasing - moving up	POV			helping people with money issues
1088	64735	Very Good	Decreasing - slipping downward	PSY	EMER		A solution to care for psych patients needing acute care other than accessing ER.
1008	64735	Average	Not really changing much	PSY	FAM	POV	psychiatric care and family support services. Many families are struggling to provide the "basics" for their family, coupled with low income and low educational attainment. Provides for poor health outcomes.
1033		Very Poor	Decreasing - slipping downward	PSY	IP	DRUG	Psychiatric care and inpatient drug treatment

## CHNA 2019 Community Feedback - GVMH (Henry and Benton Counties MO) N=381

ID	Zip	Overall	Movement	c1	c2	c3	What "new" community health programs should be created to meet current community health needs? Can we partner somehow with others?
1093	64735	Very Good	Decreasing - slipping downward	PSY	KID	DRUG	Our school district does an above average job addressing the needs of children & teens w/ psychiatric issues. Unfortunately as soon as the schools no longer have input & guidance about a student's mental health issues, there isn't a system in place to "hand them off" to the next services. Granted, it comes down to adjudicated competency vs a willingness to access services that will make life easier for them & those who love them. There are so many young adults who are lost without the structure of school which leads to poor choices such as drug abuse & crime. It's a civil rights issue so the options are minimal unless / until those individuals commit a crime or become severely mentally ill. Guess that's the world in which we live!
1036	64735	Good	Decreasing - slipping downward	QUAL	ACC	BH	Improve quality of and increase availability of Mental health and substance abuse treatment. Current provider has no competition and does shows a to big to fail attitude.
1375	64735	Average	Decreasing - slipping downward	RAD	FINA		We need reasonably priced diagnostic imaging. It is absolutely crazy that someone with insurance (HSA) has to pay over \$500 out of pocket for an ultrasound that can be done at a diagnostic imaging center for \$150 or less for better quality.
1125	64735	Average	Not really changing much	REC	ACC		Improving sidewalks, adding bike/walking trails & paths to connect the community's resources. Look at enhancing ACCESS to existing resources not so much offering new programs.
1318	64735	Good	Decreasing - slipping downward	REC	CORP	DRUG	Our parks and recreation program has the means to contribute to the overall health of our community and there is a lot of opportunity for improvement within the organization. A partnership may be necessary in order to orchestrate positive change within the organization. There needs to be a balance between help and punishment when it comes to substance abuse in our community. Setting pride aside and understanding what role each party has in decreasing substance abuse in our community could be a great place to start.
1377	64735	Poor	Decreasing - slipping downward	REC	FIT		Really need more places to walk and exercise beside the Katy Trail.
1037	64735	Very Good	Not really changing much	REC	KID	WELL	Walking trail around the hospital. Program for children to increase activity (pedometer or fitbit device beginning with 1-2 classes/grades, newsletter or email on seasonal activities, walk or ride to school with parent, app for device to track activity)
1102	64735	Average	Not really changing much	REC			bike trails around town
1165	64763	Good	Increasing - moving up	SMOK	BH	ALC	Tobacco Cessation programs and education Mental Health counseling and education Alcohol Abuse education
1304	64735	Average	Increasing - moving up	SMOK	GOV	ALC	Need anti-smoking campaigns for children and adults, more anti-smoking laws for public areas, fewer liquor stores, more preventative care for chronic health issues
1134	64735	Average	Increasing - moving up	SMOK	PREV	REC	Tobacco & e-cigarette prevention and cessation programs in schools and the general public. Work on improving ACCESS to existing resources. Our community's sidewalks and roads are horrible.
1117	64735	Average	Increasing - moving up	SMOK	WELL	ECON	Stop Vaping education. Mentoring underserved kids. Economic opportunities.
1106	65360	Good	Increasing - moving up	SS	INSU	BH	Case management/community support services for individuals without Medicaid or patients that do not need behavioral health services but still struggle to navigate insurance and medical health services.
1321	64735	Good	Increasing - moving up	STFF			If we get someone else like Compass Health that pays more, then we can loose more employees to them.
1297	65325	Good	Increasing - moving up	SUIC	PREV	BH	Suicide prevention, mental health programs with schools, DFS paperwork assistance,
1115	64788	Good	Increasing - moving up	TRAN	AMB		transportation after discharge instead of abusing ambulances. especially on nights and weekends.
1283	64735	Good	Increasing - moving up	TRAN	POV		Healthcare transportation for the needy that is more convenient than OATS
1003	65360	Average	Decreasing - slipping downward	TRAN			Better transportation services for patients that don't leave them stranded at appointments for hours or not getting care they need because they can't get to appointments because they can not get rides from their homes if they live in the more rural areas to their appointments.
1038	64735	Good	Increasing - moving up	TRAN			Transportation needs to be improved now that GVMH doesn't provide transportation to visits, etc
1263	64776	Average	Not really changing much	TRAN			Partner with West Central and others making efforts for transportation systems.
1058	65326	Poor	Increasing - moving up	URG	CORP	STFF	After hours care. Yes, ask the existing community providers to team up. Also recruit experienced medical staff. Our new, young professionals are an important asset. They bring new information and technology to the table but they still need mentoring. I leave frustrated when someone right out of school doesn't listen and wants to try everything all over again without reading my file.
1129	64735	Good	Not really changing much	URG			Urgent Care facility
1186	65360	Poor	Not really changing much	VACC			school immunization clinic

**CHNA 2019 Community Feedback - GVMH (Henry and Benton Counties MO) N=381**

ID	Zip	Overall	Movement	c1	c2	c3	What "new" community health programs should be created to meet current community health needs? Can we partner somehow with others?
1228	64735	Good	Increasing - moving up	WELL	FAM	REC	Non-insured wellness workshops partnering with Community Action agencies, Family Services and Park and Rec Depts.
1294	65338	Good	Increasing - moving up	WELL	INSU		I just feel like we need to do more for the ones that want to better themselves. A class for the Following 1) Money and how to pay bills 2) Get an apartment 3) About there insurance. Some had not had insurance for a while then goes to doctor and has a lot of test done and know cannot pay for them even if they do have Financial Assistants. The Payments are higher now and some cannot afford to pay \$50 a month. **Maybe ask the schools if they can start a program that teaches students how to live a life outside the system.

Let Your Voice Be Heard!

Golden Valley Memorial Hospital, Henry County Health Center and Compass Health Network on behalf of Henry and Benton Counties, MO are in the process in creating a Wave #3 2019 Community Health Needs Assessment (CHNA). To collect "up to date" community feedback, a short online survey has been created to uncover any current community health issues and evaluate local health delivery.

While your participation is voluntary and confidential, all community input is valued. Thank you for your attention! Deadline to participate is Friday, October 4th, 2019.

1. In your opinion, how would you rate the "Overall Quality" of healthcare delivery in our community?

- Very Poor  Poor  Average  Good  Very Good

2. When considering "overall community health quality", is it ...

- Increasing - moving up  Decreasing - slipping downward  
 Not really changing much

Why? (please specify)

3. In your opinion, are there any healthcare services or delivery issues that you feel need to be improved, worked on and/or changed? (Please be specific.)

4. In your own words, what is the general community perception of healthcare providers (i.e. hospitals, doctors, public health, etc.) serving our community? (Please be specific.)

5. From past health assessments of our community, a number of health needs were identified as priorities. Are any of these an ongoing problem for our community? Please select all that apply.

- |  |   |  |
|--|---|--|
| <input type="checkbox"/> Awareness of Mental Health specialty services | <input type="checkbox"/> Healthcare Transportation                | <input type="checkbox"/> Services for Autistic Children and Adults |
| <input type="checkbox"/> Drug Abuse                                    | <input type="checkbox"/> Improve quality of Nursing Homes         | <input type="checkbox"/> Smoking                                   |
| <input type="checkbox"/> Economic Development                          | <input type="checkbox"/> Increase # of Dentists who take Medicaid | <input type="checkbox"/> Urgent Care Services                      |
| <input type="checkbox"/> Emergency Department                          | <input type="checkbox"/> Obesity                                  | <input type="checkbox"/> Visiting Specialists                      |
| <input type="checkbox"/> Encourage Parental Guidance                   | <input type="checkbox"/> Oral Surgeon Services                    |  |
| <input type="checkbox"/> Expand Community Wellness Education           | <input type="checkbox"/> Pediatric Care Services                  |  |

6. Which past health assessment of our community need is NOW the "most pressing" for improvement? Please select top THREE.

- |  |   |  |
|--|---|--|
| <input type="checkbox"/> Awareness of Mental Health specialty services | <input type="checkbox"/> Healthcare Transportation                | <input type="checkbox"/> Services for Autistic Children and Adults |
| <input type="checkbox"/> Drug Abuse                                    | <input type="checkbox"/> Improve quality of Nursing Homes         | <input type="checkbox"/> Smoking                                   |
| <input type="checkbox"/> Economic Development                          | <input type="checkbox"/> Increase # of Dentists who take Medicaid | <input type="checkbox"/> Urgent Care Services                      |
| <input type="checkbox"/> Emergency Department                          | <input type="checkbox"/> Obesity                                  | <input type="checkbox"/> Visiting Specialists                      |
| <input type="checkbox"/> Encourage Parental Guidance                   | <input type="checkbox"/> Oral Surgeon Services                    |  |
| <input type="checkbox"/> Expand Community Wellness Education           | <input type="checkbox"/> Pediatric Care Services                  |  |

7. In your opinion, what are the root causes of "poor health" in our community? Please select top THREE.

- Health & wellness education
- Chronic disease prevention
- Limited access to mental health assistance
- Case management assistance
- Elder assistance programs
- Family assistance programs
- Awareness of existing local programs, providers, and services
- Finance & Insurance coverage

Other (please specify)



8. How would our community area residents rate each of the following health services?

	Very Good	Good	Fair	Poor	Very Poor
Ambulance Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Child Care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Chiropractors	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dentists	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Emergency Room	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Eye Doctor/Optomtrist	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Family Planning Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Home Health	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Hospice	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



9. How would our community area residents rate each of the following health services? Continued.

	Very Good	Good	Fair	Poor	Very Poor
Inpatient Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mental Health	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Nursing Home	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Outpatient Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Pharmacy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Physician Clinics	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Public Health	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
School Nurse	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Specialists/Medical Providers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

10. Community Health Readiness is vital. How would you rate each of the following?

	Very Good	Good	Fair	Poor	Very Poor
Early Childhood Development Programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Emergency Preparedness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Food and Nutrition Services/Education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Poverty/Financial Health	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Health Screenings (such as asthma, hearing, vision, wellness)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Immunization Programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Obesity Prevention & Treatment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

11. Community Health Readiness is vital. How would you rate each of the following? Continued.

	Very Good	Good	Fair	Poor	Very Poor
Spiritual Health Support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Prenatal / Child Health Programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sexually Transmitted Disease Testing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Substance Use Treatment & Education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tobacco Prevention & Cessation Programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Violence Prevention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Women's Wellness Programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
WIC Nutrition Program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

12. In the past 2 years, did you or someone you know receive healthcare services outside of our community?

- Yes
- No
- I don't know

If YES, please specify the healthcare services received.

13. Are our healthcare organizations, providers and community members actively working together to address/improve health in our community?

- Yes
- No
- I don't know

Please explain



14. What "new" community health programs should be created to meet current community health needs?  
Can we partner somehow with others?

15. Are there any other health needs (listed below) that need to be discussed further at our upcoming CHNA Town Hall meeting? (Please select all that apply.)

- |  |   |  |
|--|---|--|
| <input type="checkbox"/> Abuse/Violence                    | <input type="checkbox"/> Lead Exposure            | <input type="checkbox"/> Sexually Transmitted Diseases |
| <input type="checkbox"/> Alcohol                           | <input type="checkbox"/> Mental Illness           | <input type="checkbox"/> Smoke-Free Workplace          |
| <input type="checkbox"/> Breast Feeding Friendly Workplace | <input type="checkbox"/> Nutrition/Access to Food | <input type="checkbox"/> Suicide                       |
| <input type="checkbox"/> Cancer                            | <input type="checkbox"/> Obesity                  | <input type="checkbox"/> Teen Pregnancy                |
| <input type="checkbox"/> Diabetes                          | <input type="checkbox"/> Environmental health     | <input type="checkbox"/> Tobacco Use                   |
| <input type="checkbox"/> Drugs/Substance Abuse             | <input type="checkbox"/> Physical Exercise        | <input type="checkbox"/> Vaccinations                  |
| <input type="checkbox"/> Family Planning                   | <input type="checkbox"/> Poverty                  | <input type="checkbox"/> Water Quality                 |
| <input type="checkbox"/> Heart Disease                     | <input type="checkbox"/> Lung Disease             | <input type="checkbox"/> Wellness Education            |

Other (please specify)

16. For reporting purposes, are you involved in or are you a .... ? (Please select all that apply.)

- |  |   |  |
|--|---|--|
| <input type="checkbox"/> Business / Merchant                 | <input type="checkbox"/> EMS / Emergency        | <input type="checkbox"/> Other Health Professional |
| <input type="checkbox"/> Community Board Member              | <input type="checkbox"/> Farmer / Rancher       | <input type="checkbox"/> Parent / Caregiver        |
| <input type="checkbox"/> Case Manager / Discharge Planner    | <input type="checkbox"/> Hospital / Health Dept | <input type="checkbox"/> Pharmacy / Clinic         |
| <input type="checkbox"/> Clergy                              | <input type="checkbox"/> Housing / Builder      | <input type="checkbox"/> Media (Paper/TV/Radio)    |
| <input type="checkbox"/> College / University                | <input type="checkbox"/> Insurance              | <input type="checkbox"/> Senior Care               |
| <input type="checkbox"/> Consumer Advocate                   | <input type="checkbox"/> Labor                  | <input type="checkbox"/> Teacher / School Admin    |
| <input type="checkbox"/> Dentist / Eye Doctor / Chiropractor | <input type="checkbox"/> Law Enforcement        | <input type="checkbox"/> Veteran                   |
| <input type="checkbox"/> Elected Official - City/County      | <input type="checkbox"/> Mental Health          | <input type="checkbox"/> Unemployed                |

Other (please specify)

17. What is your home ZIP code? Please enter 5-digit ZIP code; for example 00544 or 95305



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**VVV Consultants LLC** is an Olathe, KS based “boutique” healthcare consulting firm specializing in Strategy; Research and Business Development services. We partner with clients. Plan the Work; Work the Plan